

Community Action Network Services to Clients during COVID-19

Guide for Clients Needing Services

Updated 05-27-2020

Community Action Agency	Areas served	Food	Rent Assistance	Energy/housing/other	Shelter/motel vouchers
ACCESS - Open Monday through Thursday, 8-5. Working remotely.	Jackson County	Use number provided. Calls will be redirected for food needs.	(541) 494-1210	Energy, housing, and food assistance please call the number listed.	Shelter open
Community Action (CAO) - Open Monday through Thursday, 8-5. Lobby is closed. Working remotely.	Washington County	Oregon Food Bank provides food for Washington County.	(503) 615-0770	Energy: 503-615-0771 Housing assistance: (503)-640-3263	Shelter open
Community Action Program of East Central Oregon (CAPECO) - Open and working remotely.	Gilliam, Morrow, Umatilla, and Wheeler Counties	Food: (541) 276-5073	Access application through www.capeco-works.org/housing.html	Energy and housing: (541) 276-1926	Motel vouchers
Community Action Team, Inc. (CAT) - Open and working remotely.	Clatsop, Columbia, and Tillamook Counties	Call the number listed.	Columbia County: Community Action Team (503) 397-3511 Clatsop County: Clatsop Community Action (503) 325-1400 Tillamook County: Community Action Resource Enterprises (503) 842-5261	Energy and housing assistance, please call the number listed.	Motel vouchers
Community in Action (CinA) - Open Monday-Thursday. Closed Friday for cleaning. Working remotely.	Harney and Malheur Counties	Call the number listed	(541) 889-9555	Energy and housing assistance, please call the number listed.	Shelter open plus motel vouchers for anyone who is ill.
Clackamas County Social Services (CCSS) - Open and working remotely.	Clackamas County	Oregon Food Bank provides food for Clackamas County.	(503) 655-8575	Energy and housing assistance, please call the number listed.	
Community Connection of NE Oregon (CCNO) - All 4 county offices plus administration are open 8-5 Monday through Friday. Closed 12-1 p.m. for lunch.	Baker, Grant, Union, and Wallowa Counties	Continue to distribute Fresh Alliance foods. Congregate seniors meal sites have been converted to "To-Go" services. Home-delivered meals more available.	Baker County: (541) 523-6591 Grant County: (541) 575-2949 Union County: (541) 963-7532 Wallowa County: (541) 426-3840	Energy and housing assistance, please call the number listed. Our day care center is open, serving children 5 – 12 years of age.	

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Community Services Consortium (CSC) - Open 8-5 and working remotely.	Benton, Lincoln, and Linn Counties	Linn Benton Food Share is operating with slightly changed protocols: delivering pre-made food boxes to pantries, hosting drive-through pantries. Emergency meal sites are providing meals in take out containers.	www.communityservices.us/csc-covid-19-rental-relief-program Linn County: (541) 704-7646 or (541) 704-7642 housinginfolinn@communityservices.us Benton County: (541) 704-7625 housinginfobenton@communityservices.us Lincoln County: (541) 574-2280 housinginfolincoln@communityservices.us	Energy and housing assistance, please call the number listed.	Open shelters in the region are operated by partner agencies.
Klamath/Lake Community Action Services (KLCAS) - Open Monday-Friday 8-5. Working remotely from the office	Klamath and Lake Counties	Klamath Lake Food Program: (541) 882-1223	(541) 882-3500 www.klcas.org/homeless-prevention-application-2/	Energy and housing assistance clients please call the number listed.	Potential shelter clients are referred to the Gospel Mission.
Lane County Human Services Division - Working remotely.	Lane County	Go to website	www.LaneCountyOR.gov/recovery The direct link to the page is here.	Go to website for list of local partners providing direct service.	Shelters open and full.
Mid-Columbia Community Action Council (MCCAC) - Open and working from the office and remotely.	Hood River, Sherman, and Wasco Counties	Columbia Gorge Food Bank: (541) 609-8903	Wasco and Sherman Counties: (541) 298-5131 Hood River County: (541) 386-4027	Energy and housing assistance clients please call the number listed.	Motel vouchers available in Hood River County. Shelter I Wasco County.
Multnomah County - Working remotely.	Multnomah County	Working with Oregon Food Bank on food and meal distribution at 44 school sites; grab & go, food boxes. Some districts delivering food to housing complexes with school buses.	CALL: 211 or 1-866-698-6155 (Language interpreters available by phone) TTY: dial 711 and call 1-866-698-6155 TEXT: your zip code to 898211 (TXT211) (text and email in English and Spanish) EMAIL: help@211info.org www.211info.org/search-resources	See website for services provided by partners.	Expanding shelters to large sites to create social distancing, not necessarily for new folks who need shelter. Extended winter shelter beds.
Mid-Willamette Valley Community Action Agency (MWVCAA) - We are open in all areas and working remotely when services allow. Homeless programs require staffing.	Marion and Polk Counties	Marion/Polk Food Share	(503) 399-9080 x4003	Energy and housing assistance clients please call the number listed.	Warming shelters are open. Still doing meals outside, mail and restrooms, etc. Outreach still working, moving resources to field delivery of basic provisions. Tent camping in Salem parks allowed again.

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NeighborImpact - Main reception hours 8:30-4:30 Mon-Thurs. Bend, Redmond and Madras. Leave messages for individual staff on Fridays for same day return.	Crook, Deschutes, and Jefferson Counties and the Confederated Tribes of Warm Springs	Food program now open Mon.-Fri.	541-548-2380 x 210 www.neighborimpact.org/get-help/get-housed/rent-assistance-programs	Energy Assistance: (541) 504-2155 Housing assistance clients please call the main number. Home Ownership Center operates Mon-Friday providing counseling via video.	7-day shelters operating in Bend, Prineville, and Warm Springs; partner-operated day shelter through Shepherd's House in Bend and Redmond.
Oregon Human Development Corporation (OHDC) - Open and working remotely from home	Statewide services for migrant farmworkers	Call the number listed.	Statewide: (855) 215-6158	Energy and housing assistance clients please call the number listed.	See website for list of offices and contact information located around Oregon.
Oregon Coast Community Action (ORCCA) - Open and working remotely from offices and from home.	Coos and Curry Counties	Food: (541) 435-7080 x370	Coos and Curry Counties: (541) 435-7080 x370	Energy and housing assistance clients please call the number listed.	Shelter is provided by partner agencies.
United Community Action Network (UCAN) - Open and working remotely from office and from home.	Douglas and Josephine Counties	See website for UCAN food services	Douglas County: (541) 672-5392 Josephine County: (541) 956-4050	Energy and housing assistance clients please call the number listed.	
Yamhill Community Action Partnership (YCAP) - Open and working remotely from office and from home.	Yamhill County	See website for YCAP food services	Rental Assistance: (503) 687-1494	Energy Assistance: (503) 687-1480	Shelters open at this time. Will monitoring operations closely for any concerns about COVID-19.