

## Community Action Network Services to Clients during COVID-19

Community Action Partnership of Oregon (CAPO)  
Staff available M-F - 8:30-4:30

## Guide for clients needing services

Updated 4-3-2020

Community Action Agency	Areas served	Food	Energy/rent/other services	Shelter/motel vouchers	Phone number for services and websites with detail
ACCESS - Open Monday through Thursday, 8-5. Working remotely	Jackson County	Use number provided. Calls will be redirected for food needs	Energy, housing, and food assistance please call the number listed.	Shelter open	541-779-6691 www.accesshelps.org
Community Action (CAO) - Open Monday through Thursday, 8-5. Lobby is closed. Working remotely	Washington County	Oregon Food Bank provides food for Washington County	Energy and housing assistance, please call the numbers listed.	Shelter open	Energy: 503-615-0771 Rental Assistance: 503-615-0770 www.caowash.org
Community Action Program of East Central Oregon (CAPECO) - Open - working remotely	Gilliam, Morrow, Umatilla, and Wheeler Counties	For food assistance contact the number listed.	Energy and housing assistance, please call the number listed.	Motel vouchers	Energy and rental: 541-276-1926 Food : 541-276-5073 www.capecoworks.org
Community Action Team, Inc. (CAT) Open and working remotely.	Clatsop, Columbia, and Tillamook Counties	Call the number listed	Energy and housing assistance, please call the number listed.	Motel vouchers	503-397-3511 www.cat-team.org
Community in Action (CinA) - Open Monday-Thursday. Closed Friday for cleaning. - working remotely.	Harney and Malheur Counties	Call the number listed	Energy and housing assistance, please call the number listed.	Shelter open plus motel vouchers for anyone who is ill.	541-889-9555 www.communityinaction.info
Clackamas County Social Services (CCSS) - Open and working remotely from home	Clackamas County	Oregon Food Bank provides food for Clackamas County.	Energy and housing assistance, please call the number listed.		Call Center: 503-655-8640 www.clackamas.us/social services
Community Connection of NE Oregon (CCNO) - All 4 county offices plus administration are open 8-5 Monday through Friday. Closed 12-1 PM for lunch.	Baker, Grant, Union, and Wallowa Counties	Continue to distribute Fresh Alliance foods. Congregate seniors meal sites have been converted to "To-Go" services. Home-delivered meals more available.	Energy and housing assistance, please call the number listed.	Our day care center is open, serving children 5 – 12 years of age.	Administration: 541-963-3186 Baker City: 541-523-6591 Grant County: 541-575-2949 Union County: 541-963-7532 Wallowa County: 541-426-3840 www.ceno.org
Community Services Consortium (CSC) - Open 8-5 and working remotely from the office and from home	Benton, Lincoln, and Linn Counties	Linn Benton Food Share is operating with slightly changed protocols: delivering pre-made food boxes to pantries, hosting drive-through pantries. Emergency meal sites are providing meals in take out containers.	Energy and housing assistance, please call the number listed.	Open shelters in the region are operated by partner agencies.	541-928-6335 info@communityservices.us www.communityservices.us
Klamath/Lake Community Action Services (KLCAS) - Open Monday-Friday 8-5. Working remotely from the office	Klamath and Lake Counties	Klamath Lake Food Program - 541-882-1223	Energy and housing assistance clients please call the number listed.	Potential shelter clients are referred to the Gospel Mission.	Klamath County: 541-882-3500 or 866-665-6438 Lake County: 541-219-8128 www.klcas.org
Lane County Human Services Division - Working remotely	Lane County	Go to website	Go to website for list of local partners providing direct service.	Shelters open and full.	<a href="https://lanecounty.org/government/county_departments/health_and_human_services/human_services_division">https://lanecounty.org/government/county_departments/health_and_human_services/human_services_division</a>

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Mid-Columbia Community Action Council (MCCAC) - Open and working from the office and from home	Hood River, Sherman, and Wasco Counties	Columbia Gorge Food Bank - 541-609-8903	Energy and housing assistance clients please call the number listed.	Motel vouchers available in Hood River County. Shelter in Wasco County.	541-298-5131 - clients leave a message for call back
Multnomah County - Working remotely from home	Multnomah County	Working with Oregon Food Bank on food and meal distribution at 44 school sites; grab & go, food boxes. Some districts delivering food to housing complexes with school buses	See website for services provided by partners.	Expanding shelters to large sites to create social distancing, not necessarily for new folks who need shelter. Extended winter shelter beds.	<a href="http://www.multco.us/services-offered/social-services">www.multco.us/services-offered/social-services</a>
Mid-Willamette Valley Community Action Agency (MWVCAA) - We are open in all areas and working remotely when services allow. Homeless programs require staffing.	Marion and Polk Counties	Marion/Polk Food Share	Energy and housing assistance clients please call the number listed.	Warming shelters are open. Still doing meals outside, mail and restrooms, etc. Outreach still working, moving resources to field delivery of basic provisions. Tent camping in Salem parks allowed again.	503-588-9016 www.mwvcaa.org
NeighborImpact - Main reception hours 8:30-4:30 Mon-Thurs. Bend, Redmond and Madras. Leave messages for individual staff on Fridays for same day return.	Crook, Deschutes, and Jefferson Counties and the Confederated Tribes of Warm Springs	Food program now open Mon.-Fri.	Energy and housing assistance clients please call the numbers listed. Home Ownership Center operates Mon-Friday providing counseling via video.	7-day shelters operating in Bend, Prineville, and Warm Springs; partner-operated day shelter through Shepherd's House in Bend and Redmond.	Main Number: 541-548-2380 Energy Assistance: 541-504-2155 www.neighborimpact.org
Oregon Human Development Corporation (OHDC) - Open and working remotely from home	Statewide	Call the number listed	Energy and housing assistance clients please call the number listed.	See website for list of offices and contact information located around Oregon	1-855-215-6158 www.ohdc.org
Oregon Coast Community Action (ORCCA) - Open and working remotely from offices and from home.	Coos and Curry Counties	Call the number listed	Energy and housing assistance clients please call the number listed.	Shelter is provided by partner agencies.	541-435-7080 Food: 541-435-7080 x 370
United Community Action Network (UCAN) - Open and working remotely from office and from home.	Douglas and Josephine Counties	See website for UCAN food services	Energy and housing assistance clients please call the number listed.		541-672-3421 www.ucancap.org
Yamhill Community Action Partnership (YCAP) - Open and working remotely from office and from home.	Yamhill County	See website for YCAP food services	Energy and housing assistance clients please call the numbers listed.	Shelters open at this time. Will monitoring operations closely for any concerns about COVID-19.	Energy Assistance: 503-687-1480 Rental Assistance: 503-687-1494 www.yamhillcap.org