

Cascade Employers
Association

# Non-Profit Pay and Benefit 

Survey Report


## ** CONFIDENTIAL INFORMATION **

This survey is provided to assist you in administering your pay and benefits programs; it is, however, considered confidential information. To preserve this confidentiality, the information in the survey must not be used to support specific actions in discussions with any third party representative.

Disclaimer: Pay data displayed with hourly or annual rates is not intended to imply appropriate classification under the Fair Labor Standards Act or any state wage and hour law. Exemption status is dependent upon compensation practices and actual job duties.

## Conducted By:

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## INTRODUCTION

## Introduction

In our 1st year, we want to thank each participant for contributing to Cascade Employers Association's 2017 Non-Profit Pay and Benefit Survey. Your support of this valuable survey is greatly appreciated. We hope you find this survey a valuable document for making pay and benefits decisions. To that end, we have structured it to meet the requirements of a variety of users.

Following are summary statistics relative to the 2017 Non-Profit Pay and Benefit Survey.

- Number of Participating Employers ..... 118
- Number of jobs for which pay data was collected ..... 244
- Number of surveyed jobs with at least five (5) companies responding ..... 117
- Number of employees in jobs with at least five (5) companies responding ..... 5,638
- Number of employee policy benefit related questions. ..... 104
- Information in this document reflect practices as of

$\qquad$
January 2017

- Survey publication date. $\qquad$ June 2017

[^0]
## Report Formats

There are five primary sections to this report:

- Participating Organizations
- Index of Jobs Surveyed
- Individual Job Detail Reports
- Overall Data Summary
- Policy \& Benefit Summaries


## Participating Organizations

This section lists survey participants alphabetically unless a participant requested not to be listed. In addition, demographic analyses are provided based on participant total employment, annual operating budget, geographic location, and industry.

## Index of Jobs Surveyed

This section includes a listing of all jobs in the survey in job code order. Job description summaries are included with each job in the Individual Job Detail Reports. For each job title listed, a page number is provided for easy reference to the applicable Individual Job Detail Report, and a job code is provided to facilitate location of the job in the Overall Data Summaries.

## Individual Job Detail Reports

This section includes detailed reports of pay data for each job surveyed and is in job family and job code order. It is useful to organizations which need to analyze various market considerations to meet the objectives of their compensation programs. In addition to a base pay summary of all participants combined, this report includes pay breakouts based on the following participant considerations:

- Geographic Area *
- Industry
- Employment Size
- Match Degree
- Annual Operating Budget
- Range of Pay

In addition, this section studies the impact of bonuses and incentive plans on pay practices. It presents bonus, incentive and total compensation information for jobs in which bonuses or incentives were reported. Because bonus or incentive pay varies greatly for non-profits, this analysis provides useful information for accurately pricing jobs.

* Geographic Areas:

| Total Willamette |  | Surrounding Areas |
| :---: | :---: | :---: |
| Portland Metro | Mid-Willamette | Deschutes |
| Clackamas | Benton | Hood River |
| Clark | Lane | Jackson |
| Multnomah | Linn | Jefferson |
| Washington | Marion | Josephine |
|  | Polk | Lincoln |

## Report Formats

## Overall Data Summary

This section is provided as overall summary information about base pay practices in relation to all companies surveyed. It lists jobs in job code order and can be used to compare the results between jobs quickly or to price a job when location and other breakouts are not needed for compensation strategy. Some companies may find that this section meets the majority of their pay information needs.

## Policy \& Benefit Summaries

This section summarizes participant responses to a select group of employee policy and benefits practice questions. Each question is followed by a series of options related to each question. To the right of each option will be the number of organizations responding along with the percentage that the number is of the total group of respondents.

## Data Presentation Standards

Whenever necessary, data within individual job detail reports is either suppressed or adjusted (indicated by dashes, asterisks or the use of italics) to assure confidentiality of individual participant data. Please note the following in reviewing reports:

Dash: Data has been suppressed because the number of responses is not sufficient to compute the statistic and safeguard individual participant data confidentiality.

At least five (5) responses are required to display any pay information for a job.
Double Asterisks: Data is not applicable. For example, because range of pay statistics (such as start pay) applies to responding organizations, the weighted averages (weighted by the number of employees) does not apply.

Italicized Data: If the data from one or more survey respondents dominates any line of data (50\% or more of the employee sample), the number of employees for the dominating organization(s) has been adjusted to reduce the influence of the dominating organization(s) below the $50 \%$ threshold. If the same rate appears multiple times (e.g., for 10th Percentile, 25th Percentile, and/or Median), this reflects the influence on the data by the dominating organization(s).

## CAUTIONARY NOTE

Despite current response rates and job matches, the data on some positions is limited. Users should view such jobs with some discretion. The data on such jobs may not be representative of overall market pay practices.

Survey job description summaries should be reviewed carefully when applying the survey results to your organization.

## Estimated Survey Data Aging Factors

(January 1, 2017 - December 31, 2017)

The following formulas can be used to age base salary data to current market levels and are based on historical pay trend data. Assuming a data effective date of January 1, 2017, month one is January 1, 2017, and month twelve is December 31, 2017.

| Age of Data* | Formula | Aging Factor |
| :---: | :---: | :---: |
| 1 Month | $(.00167 \times 1)$ | $=.00167$ |
| 2 Months | $(.00167 \times 2)$ | $=.00334$ |
| 3 Months | $(.00167 \times 3)$ | $=.00501$ |
| 4 Months | $(.00167 \times 4)$ | $=.00668$ |
| 5 Months | $(.00167 \times 5)$ | $=.00835$ |
| 6 Months | $(.00167 \times 6)$ | $=.01002$ |


| Age of Data* | Formula | Aging Factor |
| :---: | :---: | :---: |
| 7 Months | $(.00167 \times 7)$ | $=.01169$ |
| 8 Months | $(.00167 \times 8)$ | $=.01336$ |
| 9 Months | $(.00167 \times 9)$ | $=.01503$ |
| 10 Months | $(.00167 \times 10)$ | $=.01667$ |
| 11 Months | $(.00167 \times 11)$ | $=.01837$ |
| 12 Months | $(.00167 \times 12)$ | $=.02004$ |

## Data Aging Example:

Add 1 to the applicable aging factor and multiply the result times the survey pay rate to determine the "aged pay rate" (e.g., if a survey salary is equal to $\$ 32,000$ on January 1, 2017 and is to be aged 6 months to July 1, 2017 the calculation would be $1+.01002=1.01002 \times \$ 32,000=$ $\$ 32,321$ after rounding).
*Reflects months from the date the survey data was initially collected (1/1/2017). While it is possible to age data beyond 12 months (by multiplying the monthly aging factor of .00167 times the number of months the data is to be aged), the accuracy of these estimates decreases as the original data becomes older.

## PARTICIPATING ORGANIZATIONS

## Partial Listing of Participants

(12 Organizations elected not to be included on this list)

- ABC House
- All God's Children International
- ANDEO
- Big Little School
- Bridgeway Recovery Services
- Camp Lutherwood Oregon
- Capital Manor Retirement Community
- Cascade Health Solutions
- Cascadia Behavioral Healthcare
- Catholic Charities
- Catholic Community Services
- Center for Community Innovation
- Center for Hope and Safety
- Clackamas Women's Services
- Community Action Partnership of Oregon
- Community Energy Project
- Community Home Builders
- Confederated Tribes of Grand Ronde
- Confederated Tribes of Siletz Indians
- Confederated Tribes of Warm Springs
- Cottage Theatre
- Dallas Area Chamber of Commerce
- Direction Service
- Eugene Area Chamber of Commerce
- Eugene Ballet
- Evergreen Aviation \& Space Museum
- Exceed Enterprises, Inc.
- FACT Oregon
- Family Building Blocks
- Family Tree Relief Nursery
- FOOD For Lane County
- Friendsview Retirement Community
- Gateway to College National Network
- Girls Inc. of the Pacific NW
- Good Neighbor Center
- Goodwill Industries Lane \& S. Coast Counties
- Green Electronics Council
- Home Builders Association Marion \& Polk Co.
- Homewoods Corporation
- Housing Independence
- Intercultural Communication Institute
- Jewish Family \& Child Service
- Kairos
- Kids \& Company of Linn County
- Latino Network
- Linfield College
- Looking Glass Community Services
- Main Street Oregon City
- Marion-Polk Food Share
- Math Learning Center
- Mennonite Village
- Merchants Exchange of Portland
- Metropolitan Family Service
- Mount Angel Abbey
- Multnomah Athletic Club
- MV Advancements (Industrial Services)
- NACM Northwest Co.
- National Intramural-Recreational Sports Assoc.
- Neighborlmpact
- North Clackamas Chamber of Commerce
- Northwest Christian University
- Northwest Human Services, Inc.
- NWEA
- Options Counseling Services of Oregon
- Orbis Cascade Alliance
- Oregon Academy of General Dentistry
- Oregon Career Information System
- Oregon Child Development Coalition
- Oregon Concrete \& Aggregate Producers Assoc.
- Oregon Dressage Society Inc.
- Oregon Episcopal School
- Oregon Home Builders Association
- Oregon Medical Association
- Oregon Primary Care Association
- Oregon Refuse and Recycling Association
- Oregon School Boards Association Oregon
- Society of CPAs
- Oregon Tilth


## Partial Listing of Participants

(12 Organizations elected not to be included on this list)

- PacificSource Health Plans
- Partnerships in Community Living, Inc.
- Polk Community Development Corp
- Portland Homeless Family Solutions
- Portland Police Bureau Sunshine Division
- Reach, Inc.
- Reading Results
- Ronald McDonald House Charities
- Salem Area Mass Transit District
- Salem Art Association
- Salem Interfaith Hospitality Network
- Salem/Keizer Coalition for Equality
- SEDCOR
- Serenity Lane
- Shangri-La
- Southwest Neighborhoods Inc. (SWNI)
- Special Mobility Services
- SPOON
- Sunriver Nature Center \& Observatory
- The Next Door, Inc.
- The Oregon Community Foundation
- Union Gospel Mission
- United Way of Benton \& Lincoln Counties
- United Way of Jackson County
- University Medical Group
- University of Oregon Foundation
- Volunteers In Medicine Clinic
- Yamhill Community Action Partnership


## Participant Distribution by Geographic Location



## Participant Distribution by Total Employment



## Participant Distribution by Annual Operating Budget



## Participant Distribution by Industry



## INDEX OF JOBS SURVEYED

## Index of Jobs Surveyed

Note: * Indicates insufficient data to assure confidentiality, therefore, no Job Detail Report is provided.

| Job Family | Code | Job Title | Page \# |
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| Administrative Services | 1.01 | Executive Director | 24 |
| Administrative Services | 1.02 | Second Highest Position or Deputy/Associate | 25 |
| Administrative Services | 1.03 | Director/VP of Quality Improvement | 26 |
| Administrative Services | 1.04 | Director of Operations | 27 |
| Administrative Services | 1.05 | Operations Manager | 28 |
| Administrative Services | 1.06 | Administrative Services Manager | * |
| Administrative Services | 1.07 | Office Manager/Administrator | 29 |
| Administrative Services | 1.08 | Executive Assistant | 30 |
| Administrative Services | 1.09 | Administrative Assistant I | 31 |
| Administrative Services | 1.10 | Administrative Assistant II | 32 |
| Administrative Services | 1.11 | Administrative Assistant III | 33 |
| Administrative Services | 1.12 | Office Clerk | 34 |
| Administrative Services | 1.13 | Receptionist/Telephone Operator | 35 |
| Administrative Services | 1.14 | General Counsel | 36 |
| Administrative Services | 1.15 | Project Manager | 37 |
| Administrative Services | 1.16 | Project Coordinator | 38 |
| Administrative Services | 1.17 | Data Analyst | 39 |
| Administrative Services | 1.18 | Paralegal | * |
| Administrative Services | 1.19 | Data Entry Operator | 40 |
| Sales/Marketing | 2.01 | Communications Director | 41 |
| Sales/Marketing | 2.02 | Public Relations Manager | 42 |
| Sales/Marketing | 2.03 | Business Development Manager | 43 |
| Sales/Marketing | 2.04 | Marketing Manager | 44 |
| Sales/Marketing | 2.05 | Public Relations Coordinator | 45 |
| Sales/Marketing | 2.06 | Outreach Manager | * |
| Sales/Marketing | 2.07 | Outreach Coordinator | 46 |
| Sales/Marketing | 2.08 | Group Sales Coordinator | 47 |
| Sales/Marketing | 2.09 | Graphic Artist/Specialist | 48 |
| Sales/Marketing | 2.10 | Editor | 49 |
| Sales/Marketing | 2.11 | Communications Specialist | 50 |
| Sales/Marketing | 2.12 | Marketing Coordinator | 51 |
| Sales/Marketing | 2.13 | Social Media Specialist | 52 |
| Sales/Marketing | 2.14 | Sales/Marketing Assistant | * |
| Sales/Marketing | 2.15 | Marketing Generalist | 53 |
| Sales/Marketing | 2.16 | Customer Service Manager | * |
| Sales/Marketing | 2.17 | Customer Service Representative I | * |
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| Sales/Marketing | 2.21 | Account Manager | * |

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| Job Family | Code | Job Title | Page \# |
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| Visitor/Guest Services | 3.02 | Guest/Visitor Services Manager | * |
| Visitor/Guest Services | 3.03 | Guest/Visitor Services Assistant | * |
| Visitor/Guest Services | 3.04 | Cashier | * |
| Visitor/Guest Services | 3.05 | Retail Manager | 57 |
| Visitor/Guest Services | 3.06 | Retail Supervisor | * |
| Visitor/Guest Services | 3.07 | Retail Assistant Manager | * |
| Visitor/Guest Services | 3.08 | Retail Sales Associate | * |
| Information Technology | 4.01 | Information Technology (IT) Director | 58 |
| Information Technology | 4.02 | Information Technology (IT) Manager | 59 |
| Information Technology | 4.03 | Webmaster | * |
| Information Technology | 4.04 | Network Systems Manager | 60 |
| Information Technology | 4.05 | Database Administrator | 61 |
| Information Technology | 4.06 | Network Administrator | 62 |
| Information Technology | 4.07 | Systems Administrator | 63 |
| Information Technology | 4.08 | Help Desk Technician | 64 |
| Information Technology | 4.09 | Help Desk Manager | * |
| Information Technology | 4.10 | Web Developer | 65 |
| Information Technology | 4.11 | Technical Support Specialist | 66 |
| Information Technology | 4.12 | Computer Technician | 67 |
| Information Technology | 4.13 | Software Engineer | 68 |
| Development/Membership | 5.01 | Development Director | 69 |
| Development/Membership | 5.02 | Development Manager | 70 |
| Development/Membership | 5.03 | Director of Major Gifts | * |
| Development/Membership | 5.04 | Director of Annual Giving | * |
| Development/Membership | 5.05 | Grants Administrator | * |
| Development/Membership | 5.06 | Grant Writer | 71 |
| Development/Membership | 5.07 | Event Manager | 72 |
| Development/Membership | 5.08 | Event Coordinator | 73 |
| Development/Membership | 5.09 | Development Assistant/Associate | 74 |
| Development/Membership | 5.10 | Database/Gifts Processing Coordinator | 75 |
| Development/Membership | 5.11 | Membership Director | 76 |
| Development/Membership | 5.12 | Sales \& Sponsorship Manager | * |
| Development/Membership | 5.13 | Membership Manager | * |
| Development/Membership | 5.14 | Membership Assistant | * |
| Development/Membership | 5.15 | Fundraiser | * |
| Education | 6.01 | Education Director | * |
| Education | 6.02 | Principal/Director/VP of Education | * |
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| Job Family | Code | Job Title | Page \# |
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| Education | 6.06 | Child Care and Teacher Aide | 78 |
| Education | 6.07 | Teacher Assistant/Aide | * |
| Education | 6.08 | Preschool Teacher |  |
| Education | 6.09 | Teacher (Bachelor's Degree) | * |
| Education | 6.10 | Teacher (Master's Degree) | * |
| Education | 6.11 | Special Education Teacher (Bachelor's Degree) | * |
| Education | 6.12 | Special Education Teacher (Master's Degree) | * |
| Education | 6.13 | Behavioral Management Aide |  |
| Education | 6.14 | School Social Worker |  |
| Studies/Research | 7.01 | Director of Studies | * |
| Studies/Research | 7.02 | Studies Manager | * |
| Studies/Research | 7.03 | Research Assistant | * |
| Finance/Accounting | 8.01 | Finance Director | 79 |
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| Finance/Accounting | 8.03 | Controller | 81 |
| Finance/Accounting | 8.04 | Assistant Controller | 82 |
| Finance/Accounting | 8.05 | Accounting Supervisor | * |
| Finance/Accounting | 8.06 | Accounting Manager | 83 |
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| Finance/Accounting | 8.08 | Accountant I | 85 |
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| Finance/Accounting | 8.11 | Bookkeeper | 88 |
| Finance/Accounting | 8.12 | Grant Accountant | * |
| Finance/Accounting | 8.13 | Accounting Clerk/Account Assistant | 89 |
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| Finance/Accounting | 8.16 | Billing Clerk | 92 |
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| Finance/Accounting | 8.18 | Payroll Clerk | 93 |
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| Restaurant/Food Prep. \& Service | 9.01 | Food Services Manager | 95 |
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| Restaurant/Food Prep. \& Service | 9.04 | Chef | * |
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Recreation
Recreation

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| 10.01 | Director of Residential Services | 100 |
| 10.02 | Shelter/Housing/Residential Manager | 101 |
| 10.03 | Shelter/Housing/Residential Supervisor | * |
| 10.04 | Eligibility Specialist | * |
| 10.05 | Housing Property Director | * |
| 10.06 | Housing Property Manager | * |
| 10.07 | Residential Child \& Youth Worker | * |
| 10.08 | Residential Adult Care Worker | 102 |
| 10.09 | Housing Social Service Specialist | 103 |
| 10.10 | Housing Developer | * |
| 10.11 | Housing Clerk | 104 |
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| 11.03 | Human Resources Generalist | 107 |
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| 11.07 | Benefits Administrator | 110 |
| 11.08 | Recruiter | 111 |
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| 12.02 | Facilities Supervisor | 113 |
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| 12.04 | Supply and Inventory Clerk | 114 |
| 12.05 | Purchasing Coordinator | 115 |
| 12.06 | Shipping and Receiving Supervisor | * |
| 12.07 | Warehouse Manager | * |
| 12.08 | Materials Manager | * |
| 12.09 | Maintenance Manager | 116 |
| 12.10 | Maintenance Worker | 117 |
| 12.11 | Janitor/Custodian | 118 |
| 12.12 | Delivery Driver | 119 |
| 12.13 | Horticulturist | * |
| 12.14 | Grounds Supervisor | * |
| 12.15 | Landscape Laborer | 120 |
| 12.16 | Driver 1, No CDL | 121 |
| 12.17 | Security Guard | 122 |
| 13.01 | Golf Club Manager | * |
| 13.02 | Health \& Fitness Club Manager | * |
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| Fitness Instructor | $*$ |
| Lifeguard | $*$ |
| Camp Counselor | $*$ |
| Recreation Aide | $*$ |
| Clinic Director | $*$ |
| Clinic Manager | $*$ |
| Medical/Health Services Director | $*$ |
| Physician, Board Certified | $*$ |
| Physician's Assistant | $*$ |
| Clinical Manager | $*$ |
| Clinical Nurse Manager | $*$ |
| Nurse Practitioner | 123 |
| Occupational Therapist | $*$ |
| Occupational Therapy Assistant | $*$ |
| Physical Therapist | $*$ |
| Registered Nurse (RN) | 124 |
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| Certified Nursing Assistant (CNA) | 125 |
| Medical Records Clerk | $*$ |
| Medical Office Assistant | $*$ |
| Patient Registration Clerk/Scheduler | 126 |
| Dentist | $*$ |
| Dental Assistant | $*$ |
| Patient Account Representative | $*$ |
| Patient Services Representative | $*$ |
| Pharmacist | $*$ |
| Pharmacy Technician | $*$ |
| Speech-Language Pathologist (SLP) | $*$ |
| Dietician, Nutritionist | $*$ |
| Health Educator | $*$ |
| Homemaker/Family Aide | $*$ |
| Home Health Aide | $*$ |
| Director of Art Planning/Programming | $*$ |
| Technical Director | $*$ |
| Theatre, House Manager | $*$ |
| Production Manager | $*$ |
| Libran | $*$ |

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Mental Health/Social Work
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Animal Services
Animal Services

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| 16.01 | Psychiatrist | * |
| 16.02 | Psychiatric Nurse Practitioner | * |
| 16.03 | Psychologist (Licensed) | * |
| 16.04 | Social Worker (Licensed) | * |
| 16.05 | Mental Health Therapist (Licensed) | 128 |
| 16.06 | Mental Health Professional (MHP) | 129 |
| 16.07 | Crisis Intervention Specialist | * |
| 16.08 | Caseworker Manager/Supervisor | * |
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| 16.19 | Therapist | * |
| 16.20 | Clinical Therapist | * |
| 16.21 | Clinical Supervisor | * |
| 16.22 | Clinical Director | * |
| 16.23 | Family Support Specialist | * |
| 16.24 | Foster Care Licensing Specialist | * |
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| 18.02 | Volunteer Services Manager | 139 |
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| 19.01 | Veterinarian | * |
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| 19.04 | Animal Care Worker | * |

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Environmental/Conservation
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Environmental/Conservation

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Note: In an effort to increase participation for jobs surveyed with insufficient response levels, (less than 5 organizations responding), Cascade Employers Association is actively seeking organizations with matched jobs to participate in the 2018 Non-Profit Pay and Benefit survey.

INDIVIDUAL JOB DETAIL REPORTS

# Guide to Individual Job Detail Reports 

NOTE: The following titles and definitions correspond with the column and row titles on each Job Detail Report. All jobs are listed in job family and job code number order.

## 1 Survey Code and Title

The survey code reference number and title. Jobs are listed in code number order. Please refer to the appropriate survey job description summary to determine the degree to which your job matches.

2 Number of Organizations (No. of Orgs)
The number of respondents that supplied data on the job within a given analysis group. (Note: Some companies provided input for more than one location.)

3 Number of Employees (No. of EEs)
The number of employees reported for the job within a given analysis group.
4 Simple Average
This average is calculated as follows:
Total of the average amounts paid by each respondent divided by the number of responses in the sample.
This method of calculation gives equal weight to the amounts paid by each respondent without regard to the number of employees in each organization. It may be useful for analyzing pay practices while reducing the impact of large respondents on an analysis group.

5 Weighted Average
This average is calculated as follows:
Total of the amounts paid to all employees in the sample divided by the total number of employees.
This method may reflect the impact of respondents that have many employees in a given job.

6 Interquartile Range -- 25\%
The 25th percentile of the sample. The average amounts paid by $25 \%$ of the respondents are less than this amount.
7 Interquartile Range -- Median
The median or 50th percentile of the sample. The average amounts paid by half of the respondents are more than this amount and half are less.

8 Interquartile Range -- 75\%
The 75th percentile of the sample. The average amounts paid by $25 \%$ of the respondents are more than this amount.
9 Extremes -- 10\%
The 10th percentile of the sample. The average amounts paid by $10 \%$ of the respondents are less than this amount.
10 Extremes -- 90\%
The 90th percentile of the sample. The average amounts paid by $10 \%$ of the respondents are more than this amount.

## Base Pay

The following definitions (11-16) apply to base wages and salary only.

## 11 Total Responses

This analysis group displays the data for all respondents combined, without regard to size, location, etc.

## 12 Geographic Area

This section contains breakouts of data for specific geographic areas (see Introduction for counties included in each area).
13 Employment Size
This section summarizes the survey data based on the number of employees in participating organizations.

## 14 Annual Operating Budget

Displays pay information within listed annual operating budget categories.
15 Industry
Summarizes pay data according to an organization's designated industry.

## 16 Match Degree

This displays pay data based on the degree to which participant jobs matched the survey job description summary.
Light Match covers those participants whose jobs are slightly less (or "lighter") than the survey job description.
Good Match covers those participants whose jobs fit the survey job description summary well.
Heavy Match covers those participants whose jobs include responsibilities which are slightly greater (or "heavier") than those covered by the survey job description summary.

## Range of Pay

The following definitions (17-18) reflect the lowest and highest amounts the respondents paid at the time of the survey. Lowest and highest data is excluded if respondents only had one employee in the job or if all employees in the job were paid the same amount.

## 17 Lowest Pay

The average of the lowest amounts that those responding were actually paying at the time of the survey.

## 18 Highest Pay

The average of the highest amounts that those responding were actually paying at the time of the survey.

## Guide to Individual Job Detail Reports

## Total Compensation

Measures the impact of variable pay cash rewards. Variable pay is defined as bonus/incentive awards above base salary, paid in cash-equivalent and generally tied to performance metrics (thresholds or targets) for a defined performance period. The performance period is typically the prior calendar year and the payout usually occurs in the current year. Includes bonuses or one time lump sum recognition bonus, incentive pay, "non-qualified" profit sharing, gain sharing, and unrestricted stock grants. Excludes overtime pay, shift differentials, prizes, trips, single event-driven awards, individual/team recognition awards, patent/suggestion awards, sign-on bonuses, education or relocation allowances, stock options, restricted stock grants, and qualified payments, such as broad- based tax-exempt profit sharing and 401k payments.

## 20 Receiving / Base Pay

Reflects the average base pay amount of those employees who also received variable pay.

21 Receiving / Variable Amount
Reflects the average dollar amount received as variable pay.

## 22 Receiving / \% of Base Pay

The "\% of base" reflects the average award paid during the last fiscal /performance (expressed as a percent of base pay) period.

23 Receiving / Variable + Base
Reflects the sum of the average base pay and the average variable pay awards for employees who received variable pay.

## 24 Not Receiving / Base Pay

Includes responses where employees are not eligible to participate in any variable pay program.

## 25 Combined / Variable + Base

Reflects the sum of the average base pay, and the average variable pay awards, combined with the responses where employees did not receive variable pay.
1.01: Executive Director

Directs a nonprofit's strategic planning, operations, staffing, budget/finance, fundraising, Board of Directors relations, human resources, public relations, communication and development planning. Chief organizational representative to government agencies, community organizations and the public. Top Executive in a non-profit organization. Typically requires a Bachelor's Degree or above and 10+ years of related experience. Other Title: President.


### 1.02: Second Highest Position or Deputy/Associate

Responsible for supervising key organization functions, including staff hiring and evaluation, financial management and development, information systems and insurance. Is supervised by the Executive Director and is generally second in command. Other Titles: Associate Director, Associate Executive Director, Associate Administrator, Deputy Director, Vice President, Chief Operating Officer.


### 1.03: Director/VP of Quality Improvement

Responsible for supervising department staff. Plans, develops and directs program to meet the goals of the organization. Prepares and administers the programs budget. Develops and administers policies and procedures for the department. Reviews the effectiveness of the organizational policies and procedures. Coordinates client satisfaction surveys. Provides direct service/supervision in situations requiring a higher degree of skill. This is the top position in the department. Other Title: Director of Quality Assurance.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 9 | 9 | \$89,758 | \$89,758 | \$60,965 | \$79,766 | \$100,000 | \$53,779 | \$126,602 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Mid-Willamette | 9 | 9 | \$89,758 | \$89,758 | \$60,965 | \$79,766 | \$100,000 | \$53,779 | \$126,602 |
| - Total Willamette | 9 | 9 | \$89,758 | \$89,758 | \$60,965 | \$79,766 | \$100,000 | \$53,779 | \$126,602 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 25 to 49 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 2 | 2 | - | - | - | - | - | - | - |
| 250+ Employees | 5 | 5 | \$73,321 | \$73,321 | \$54,097 | \$79,766 | \$80,235 | \$53,144 | \$92,094 |

Annual Operating Budget

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 1 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 3 | 3 |
| Municipality | 1 | 1 |
| Social Services | 2 | 2 |

Match Degree

| Light Match | 1 |
| :--- | :--- |
| Good Match | 5 |

## Range of Pay

Lowest Pay
Highest Pay
$3 \quad 3$

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
8
9

### 1.04: Director of Operations

Directs general operations management and planning in a service and goods providing organization. Directs multiple departments or a division to attain operational efficiency to provide customer and consumer quality services. Confers with executive management to meet organizational objectives for all operations activities. Controls budgets and staffing for all operating divisions. Decision have serious and long term impact on division and corporate earnings. Reports to VP or CEO.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 15 | 16 | \$111,207 | \$112,669 | \$65,150 | \$75,858 | \$125,490 | \$54,448 | \$216,124 |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
250+ Employees

| 4 | 4 |
| :---: | :---: |
| 10 | 11 |
| 14 | 15 |
| 1 | 1 |


| - | - | - |
| :---: | :---: | :---: |
| $\$ 108,476$ | $\$ 110,851$ | $\$ 70,725$ |
| $\$ 112,793$ | $\$ 114,247$ | $\$ 62,575$ |
| - | - | - |


| $\$ 75,587$ | $\$ 130,045$ | $\$ 59,500$ | $\$ 198,779$ |
| :---: | :---: | :---: | :---: |
| $\$ 74,196$ | $\$ 130,045$ | $\$ 54,356$ | $\$ 219,593$ |
| - | - | - | - |

## Annual Operating Budget

\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 5 | 5 |
| :--- | :--- |
| 2 | 2 |
| 2 | 2 |
| 6 | 7 |


| $\$ 58,783$ | $\$ 58,783$ |
| :---: | :---: |
| - | - |
| - | - |
| $\$ 157,003$ | $\$ 153,803$ |

Industry
Community / Economic Development
Education / School / Research
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Religious
Social Services

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 2 | 2 |
| 1 | 1 |
| 4 | 5 |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 3 | 3 |

Match Degree

| Light Match | 2 | 2 | - | - | - | - | - | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Good Match | 7 | 7 | $\$ 102,267$ | $\$ 102,267$ | $\$ 57,040$ | $\$ 72,533$ | $\$ 82,429$ | $\$ 49,248$ |
| Heavy Match | 6 | 7 | $\$ 106,757$ | $\$ 110,734$ | $\$ 70,725$ | $\$ 75,320$ | $\$ 120,610$ | $\$ 62,650$ |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay
Combined / Variable + Base

| 16 | $\$ 111,208$ | $\$ 112,669$ | $\$ 65,150$ | $\$ 75,858$ | $\$ 125,490$ | $\$ 54,448$ | $\$ 216,124$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 16 | $\$ 111,208$ | $\$ 112,669$ | $\$ 65,150$ | $\$ 75,858$ | $\$ 125,490$ | $\$ 54,448$ | $\$ 216,124$ |

### 1.05: Operations Manager

Manages the day-to-day business operations in a service and goods providing organization including nonprofits. Functions managed may include facility planning, fulfillment, purchasing and finance, risk management, legal and human resources, IT and enterprise systems and other business support functions. Manages a department or function through supervisors and/or senior staff. Makes final decision on administrative, project management and operational matters. Actions directly impact department performance. Reports to director or executive level in smaller organizations.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 15 | 22 | \$66,747 | \$63,622 | \$49,454 | \$60,000 | \$71,000 | \$39,200 | \$110,020 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 5 | 6 | \$78,940 | \$77,117 | \$60,000 | \$68,000 | \$100,000 | \$54,000 | \$110,020 |
| Mid-Willamette | 9 | 15 | \$63,501 | \$60,132 | \$48,907 | \$60,000 | \$70,000 | \$41,937 | \$83,600 |
| - Total Willamette | 14 | 21 | \$69,015 | \$64,985 | \$50,000 | \$63,710 | \$71,500 | \$46,522 | \$111,690 |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 7 | 7 | \$56,384 | \$56,384 | \$42,500 | \$50,000 | \$66,000 | \$32,074 | \$83,200 |
| 25 to 49 Employees | 2 | 2 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 250+ Employees | 5 | 12 | \$72,205 | \$63,291 | \$60,000 | \$67,419 | \$68,000 | \$53,344 | \$97,220 |

Annual Operating Budget
Under \$500k
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

| 2 | 2 |
| :---: | :---: |
| 2 | 2 |
| 2 | 2 |
| 2 | 2 |
| 2 | 2 |
| 1 | 1 |
| 4 | 11 |

Industry
Community / Economic Development
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Social Services

| 2 | 3 |
| :--- | :--- |
| 2 | 2 |
| 1 | 1 |
| 4 | 6 |
| 1 | 1 |
| 1 | 1 |
| 4 | 8 |

Match Degree

| Light Match | 3 | 5 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 7 | 8 | \$59,626 | \$60,673 | \$42,500 | \$60,000 | \$64,000 | \$32,074 | \$87,480 |
| Heavy Match | 5 | 9 | \$74,181 | \$75,235 | \$50,000 | \$70,000 | \$72,000 | \$49,344 | \$106,800 |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 6 | 11 | \$52,159 | ** | \$40,850 | \$53,789 | \$59,394 | \$32,420 | \$70,267 |
| Highest Pay | 6 | 11 | \$75,019 | ** | \$54,056 | \$67,000 | \$84,918 | \$40,930 | \$117,112 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 2 | 2 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 2 | 2 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 2 | 2 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 2 | 2 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 13 | 20 | \$60,349 | \$59,149 | \$48,907 | \$60,000 | \$68,000 | \$37,100 | \$71,600 |
| Combined / Variable + Base | 15 | 22 | \$73,615 | \$68,304 | \$49,454 | \$60,000 | \$71,000 | \$39,200 | \$125,880 |

### 1.07: Office Manager/Administrator

Responsible for managing office services, which may include copy services, word processing, mail and distribution services, records retention, office reception, janitorial services, cafeteria staff, recreation services, utility services and communication systems, such as telephones. Other Titles: Administrative Services Manager, Front Office Supervisor, Site Manager.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90th\% |  |  |  |  |
| 7 | 10 | $\$ 45,226$ | $\$ 45,101$ | $\$ 40,340$ | $\$ 44,616$ | $\$ 46,147$ | $\$ 36,998$ | $\$ 53,290$ |  |  |  |  |

## Geographic Area

| Portland Metro | 1 | 1 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 6 | 9 | $\$ 42,431$ | $\$ 43,224$ | $\$ 38,670$ | $\$ 44,148$ | $\$ 44,761$ | $\$ 36,998$ |
| - Total Willamette | 7 | 10 | $\$ 45,226$ | $\$ 45,101$ | $\$ 40,340$ | $\$ 44,616$ | $\$ 46,147$ | $\$ 36,998$ |

## Employment Size

1 to 24 Employees
25 to 49 Employees
250+ Employees

| 4 | 4 |
| :--- | :--- |
| 1 | 1 |
| 2 | 5 |

## Annual Operating Budget

| Under $\$ 500 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 2 | 2 |
| $\$ 3$ to $\$ 4.9$ million | 2 | 2 |
| Over $\$ 25$ million | 2 | 5 |

Industry

| Food Bank / Food Service | 1 | 1 |
| :--- | :--- | :--- |
| Healthcare / Mental Health Services | 2 | 5 |
| Housing / Shelter | 1 | 1 |
| Professional Association | 2 | 2 |
| Social Services | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 5 | 8 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay

$$
\$ 41,420
$$

\$42,691
\$37,000
\$43,680
$\$ 44,616$
\$36,998
\$44,732

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

### 1.08: Executive Assistant

Responsible for providing administrative support to the Executive Director. Handles details of a highly confidential and critical nature. Collects and prepares information for the Executive Director to use in meetings with organization staff and outside parties. Supports the Board of Directors by providing management support in scheduling, preparing agendas, staffing, preparing minutes, and coordinate Board level committee meetings and functions. Assists with special projects, creating reports, statistical tracking and database management. Other Titles: Assistant to President, Executive Secretary.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 28 | 40 | \$49,468 | \$50,265 | \$37,440 | \$49,207 | \$56,553 | \$33,274 | \$67,875 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 9 | 16 | \$47,668 | \$50,672 | \$35,360 | \$51,521 | \$55,000 | \$34,944 | \$59,043 |
| Mid-Willamette | 17 | 20 | \$50,614 | \$49,610 | \$41,000 | \$46,892 | \$57,288 | \$32,756 | \$68,100 |
| - Total Willamette | 26 | 36 | \$49,595 | \$50,082 | \$37,440 | \$49,207 | \$56,922 | \$33,270 | \$68,325 |
| Surrounding Areas | 2 | 4 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 9 | 10 | \$46,060 | \$44,366 | \$37,440 | \$43,645 | \$55,000 | \$32,448 | \$57,960 |
| 25 to 49 Employees | 3 | 3 | - | - | - | - | - | - | - |
| 50 to 99 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 8 | 11 | \$44,256 | \$46,129 | \$34,835 | \$44,135 | \$53,593 | \$32,881 | \$56,110 |
| 250+ Employees | 7 | 15 | \$56,545 | \$55,921 | \$48,973 | \$57,107 | \$65,355 | \$42,831 | \$70,716 |
| Annual Operating Budget |  |  |  |  |  |  |  |  |  |
| \$501 to \$999k | 3 | 3 | - | - | - | - | - | - | - |
| \$1 to \$2.9 million | 5 | 6 | \$40,266 | \$38,408 | \$35,360 | \$39,645 | \$43,645 | \$31,616 | \$49,594 |
| \$3 to \$4.9 million | 2 | 2 | - | - | - | - | - | - | - |
| \$5 to \$9.9 million | 2 | 2 | - | - | - | - | - | - | - |
| \$10 to \$24.9 million | 9 | 10 | \$45,844 | \$45,397 | \$35,360 | \$41,377 | \$46,892 | \$33,007 | \$59,643 |
| Over $\$ 25$ million | 7 | 17 | \$60,617 | \$57,607 | \$56,184 | \$57,107 | \$65,355 | \$54,208 | \$70,716 |
| Industry |  |  |  |  |  |  |  |  |  |
| Community / Economic Development | 2 | 3 | - | - | - | - | - | - | - |
| Education / School / Research | 6 | 11 | \$47,081 | \$47,840 | \$38,424 | \$48,689 | \$56,966 | \$33,280 | \$59,274 |
| Foundation / Philanthropy / Fundraising | 1 | 1 | - | - | - | - | - | - | - |
| Healthcare / Mental Health Services | 8 | 14 | \$47,103 | \$48,996 | \$42,984 | \$46,659 | \$51,838 | \$39,932 | \$54,085 |
| Housing / Shelter | 1 | 1 | - | - | - | - | - | - | - |
| Municipality | 1 | 1 | - | - | - | - | - | - | - |
| Professional Association | 4 | 4 | - | - | - | - | - | - | - |
| Social Services | 5 | 5 | \$41,086 | \$41,086 | \$33,259 | \$35,360 | \$35,360 | \$32,504 | \$55,814 |
| Match Degree |  |  |  |  |  |  |  |  |  |
| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| Good Match | 18 | 29 | \$50,040 | \$51,624 | \$38,330 | \$48,973 | \$56,922 | \$33,274 | \$64,667 |
| Heavy Match | 9 | 10 | \$49,891 | \$47,814 | \$39,645 | \$52,790 | \$55,000 | \$34,112 | \$67,650 |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 12 | 16 | \$40,718 | ** | \$30,566 | \$36,109 | \$50,136 | \$29,230 | \$55,653 |
| Highest Pay | 12 | 16 | \$54,018 | ** | \$40,529 | \$49,598 | \$61,250 | \$36,144 | \$80,523 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 8 | 16 | \$48,134 | \$49,747 | \$38,054 | \$49,207 | \$55,830 | \$32,032 | \$61,242 |
| Receiving / Variable Amount | 8 | 16 | \$1,825 | \$1,900 | \$638 | \$1,150 | \$1,750 | \$285 | \$3,850 |
| Receiving / \% of Base Pay | 8 | 16 | 3.31\% | 3.42\% | 1.19\% | 2.61\% | 3.91\% | 0.76\% | 6.62\% |
| Receiving / Variable + Base | 8 | 16 | \$49,962 | \$51,647 | \$38,341 | \$51,107 | \$57,126 | \$32,507 | \$63,890 |
| Not Receiving / Base Pay | 20 | 24 | \$49,999 | \$50,610 | \$37,440 | \$49,608 | \$57,152 | \$35,150 | \$67,425 |
| Combined / Variable + Base | 28 | 40 | \$49,988 | \$51,025 | \$37,440 | \$51,091 | \$57,126 | \$33,449 | \$67,875 |

### 1.09: Administrative Assistant I

Assists executives, department managers and staff by performing a variety of administrative and clerical support duties, such as meeting planning, preparing complex documents, composing correspondence and coordinating activities. Collects and compiles data, prepares standard and custom reports. Entry level business support. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close supervision on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 32 | 95 | \$15.55 | \$16.72 | \$13.50 | \$15.00 | \$17.45 | \$11.91 | \$20.38 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 7 | 7 | \$16.74 | \$16.74 | \$14.78 | \$15.63 | \$18.24 | \$14.18 | \$21.07 |
| Mid-Willamette | 21 | 77 | \$15.04 | \$16.56 | \$13.00 | \$14.42 | \$16.02 | \$11.85 | \$20.06 |
| - Total Willamette | 28 | 84 | \$15.47 | \$16.57 | \$13.50 | \$14.96 | \$16.35 | \$11.92 | \$20.50 |
| Surrounding Areas | 4 | 11 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 12 | 15 | \$14.76 | \$15.16 | \$14.26 | \$14.96 | \$15.72 | \$11.30 | \$17.91 |
| 25 to 49 Employees | 4 | 12 | - | - | - | - | - | - | - |
| 50 to 99 Employees | 3 | 5 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 7 | 15 | \$15.24 | \$15.17 | \$12.96 | \$14.64 | \$16.89 | \$11.93 | \$19.44 |
| 250+ Employees | 6 | 48 | \$17.91 | \$17.51 | \$16.00 | \$18.04 | \$20.53 | \$14.50 | \$21.19 |
| Annual Operating Budget |  |  |  |  |  |  |  |  |  |
| Under \$500k | 1 | 1 | - | - | - | - | - | - | - |
| \$501 to \$999k | 3 | 3 | - | - | - | - | - | - | - |
| \$1 to \$2.9 million | 5 | 6 | \$14.76 | \$14.63 | \$14.35 | \$14.42 | \$15.00 | \$14.14 | \$15.61 |
| \$3 to \$4.9 million | 7 | 27 | \$14.24 | \$13.83 | \$11.93 | \$13.50 | \$15.81 | \$11.11 | \$19.14 |
| \$5 to \$9.9 million | 5 | 13 | \$16.15 | \$16.01 | \$14.64 | \$14.91 | \$17.23 | \$13.00 | \$20.12 |
| \$10 to \$24.9 million | 7 | 13 | \$16.44 | \$16.08 | \$14.48 | \$16.00 | \$18.24 | \$13.16 | \$20.93 |
| Over \$25 million | 4 | 32 | - | - | - | - | - | - | - |
| Industry |  |  |  |  |  |  |  |  |  |
| Arts, Culture, \& Humanities | 1 | 1 | - | - | - | - | - | - | - |
| Child Care / Child Welfare | 2 | 2 | - | - | - | - | - | - | - |
| Education / School / Research | 5 | 16 | \$15.97 | \$16.84 | \$14.00 | \$15.00 | \$18.78 | \$12.81 | \$19.55 |
| Elder Care | 1 | 1 | - | - | - | - | - | - | - |
| Foundation / Philanthropy / Fundraising | 2 | 26 | - | - | - | - | - | - | - |
| Healthcare / Mental Health Services | 7 | 27 | \$16.56 | \$16.58 | \$14.16 | \$16.00 | \$18.22 | \$13.78 | \$20.93 |
| Housing / Shelter | 1 | 1 | - | - | - | - | - | - | - |
| Professional Association | 9 | 11 | \$15.93 | \$16.32 | \$14.42 | \$15.63 | \$18.12 | \$12.80 | \$19.37 |
| Social Services | 4 | 10 | - | - | - | - | - | - | - |
| Match Degree |  |  |  |  |  |  |  |  |  |
| Light Match | 4 | 10 | - | - | - | - | - | - | - |
| Good Match | 23 | 71 | \$15.71 | \$17.32 | \$13.50 | \$15.00 | \$17.96 | \$11.92 | \$20.35 |
| Heavy Match | 5 | 14 | \$14.02 | \$14.17 | \$13.00 | \$14.00 | \$15.00 | \$11.20 | \$16.87 |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 12 | 55 | \$13.32 | ** | \$10.80 | \$12.99 | \$15.07 | \$10.56 | \$17.14 |
| Highest Pay | 12 | 55 | \$18.56 | ** | \$16.26 | \$19.00 | \$20.17 | \$14.80 | \$21.54 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 4 | 6 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 4 | 6 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 4 | 6 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 4 | 6 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 28 | 89 | \$15.72 | \$16.88 | \$13.37 | \$15.31 | \$18.26 | \$11.89 | \$20.50 |
| Combined / Variable + Base | 32 | 95 | \$15.59 | \$16.74 | \$13.50 | \$15.00 | \$17.45 | \$11.91 | \$20.38 |

### 1.10: Administrative Assistant II

Assists executives, department managers and staff by performing a variety of administrative and clerical support duties, such as meeting planning, preparing complex documents, composing correspondence and coordinating activities. Collects and compiles data, prepares standard and custom reports. Intermediate level business support. Applies learned skills and procedures to complete semiroutine tasks. Receives general guidance on assignments and interactions with customers and callers. Typically requires High School education and 2-4 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 29 | 91 | \$18.29 | \$17.75 | \$15.93 | \$17.45 | \$20.24 | \$13.95 | \$23.51 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 8 | 15 | \$18.20 | \$17.99 | \$15.39 | \$18.15 | \$20.48 | \$13.44 | \$22.48 |
| Mid-Willamette | 17 | 60 | \$18.50 | \$17.45 | \$16.13 | \$17.77 | \$19.80 | \$14.54 | \$23.64 |
| - Total Willamette | 25 | 75 | \$18.41 | \$17.56 | \$15.93 | \$17.77 | \$20.24 | \$13.85 | \$23.78 |
| Surrounding Areas | 4 | 16 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 9 | 14 | \$19.49 | \$18.76 | \$16.35 | \$17.09 | \$23.38 | \$15.15 | \$24.33 |
| 25 to 49 Employees | 5 | 9 | \$20.82 | \$20.89 | \$17.77 | \$19.95 | \$20.24 | \$17.77 | \$25.13 |
| 50 to 99 Employees | 5 | 11 | \$16.70 | \$17.18 | \$15.93 | \$17.00 | \$17.79 | \$14.16 | \$18.99 |
| 100 to 249 Employees | 5 | 20 | \$15.97 | \$17.46 | \$14.10 | \$14.90 | \$16.13 | \$13.27 | \$19.65 |
| 250+ Employees | 5 | 37 | \$17.50 | \$16.94 | \$16.14 | \$17.45 | \$18.71 | \$14.86 | \$20.20 |
| Annual Operating Budget |  |  |  |  |  |  |  |  |  |
| \$501 to \$999k | 2 | 5 | - | - | - | - | - | - | - |
| \$1 to \$2.9 million | 4 | 5 | - | - | - | - | - | - | - |
| \$3 to \$4.9 million | 6 | 7 | \$19.17 | \$19.69 | \$17.77 | \$19.02 | \$22.19 | \$15.38 | \$23.11 |
| \$5 to \$9.9 million | 6 | 12 | \$19.74 | \$19.21 | \$15.02 | \$18.86 | \$24.12 | \$13.41 | \$26.95 |
| \$10 to \$24.9 million | 6 | 28 | \$16.15 | \$15.41 | \$15.16 | \$16.03 | \$16.14 | \$14.45 | \$17.97 |
| Over \$25 million | 5 | 34 | \$19.27 | \$19.05 | \$17.45 | \$18.71 | \$21.19 | \$17.18 | \$21.68 |
| Industry |  |  |  |  |  |  |  |  |  |
| Child Care / Child Welfare | 1 | 1 | - | - | - | - | - | - | - |
| Community / Economic Development | 1 | 3 | - | - | - | - | - | - | - |
| Education / School / Research | 5 | 25 | \$17.27 | \$18.68 | \$14.90 | \$17.77 | \$18.71 | \$13.75 | \$20.69 |
| Elder Care | 1 | 3 | - | - | - | - | - | - | - |
| Foundation / Philanthropy / Fundraising | 2 | 5 | - | - | - | - | - | - | - |
| Healthcare / Mental Health Services | 6 | 31 | \$15.70 | \$15.72 | \$14.53 | \$16.13 | \$17.12 | \$13.36 | \$17.61 |
| Municipality | 1 | 1 | - | - | - | - | - | - | - |
| Professional Association | 7 | 12 | \$20.40 | \$19.67 | \$17.05 | \$19.95 | \$23.44 | \$16.74 | \$24.62 |
| Religious | 2 | 4 | - | - | - | - | - | - | - |
| Social Services | 3 | 6 | - | - | - | - | - | - | - |
| Match Degree |  |  |  |  |  |  |  |  |  |
| Light Match | 5 | 8 | \$16.79 | \$16.75 | \$16.14 | \$16.35 | \$17.77 | \$14.71 | \$19.08 |
| Good Match | 23 | 81 | \$18.18 | \$17.59 | \$15.72 | \$17.45 | \$20.72 | \$14.02 | \$23.27 |
| Heavy Match | 1 | 2 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 12 | 40 | \$16.04 | ** | \$13.82 | \$15.00 | \$17.12 | \$12.60 | \$20.21 |
| Highest Pay | 12 | 40 | \$21.43 | ** | \$17.87 | \$21.17 | \$24.50 | \$16.23 | \$26.15 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 5 | 11 | \$21.23 | \$18.62 | \$17.09 | \$23.38 | \$24.04 | \$16.52 | \$24.92 |
| Receiving / Variable Amount | 5 | 11 | \$0.78 | \$0.84 | \$0.72 | \$0.87 | \$0.96 | \$0.52 | \$0.96 |
| Receiving / \% of Base Pay | 5 | 11 | 3.90\% | 4.75\% | 2.83\% | 4.00\% | 5.37\% | 2.12\% | 5.52\% |
| Receiving / Variable + Base | 5 | 11 | \$22.01 | \$19.47 | \$18.06 | \$23.76 | \$25.00 | \$17.42 | \$25.74 |
| Not Receiving / Base Pay | 24 | 80 | \$17.68 | \$17.63 | \$15.35 | \$17.23 | \$19.83 | \$13.83 | \$21.76 |
| Combined / Variable + Base | 29 | 91 | \$18.42 | \$17.86 | \$15.93 | \$17.77 | \$20.24 | \$13.95 | \$24.01 |

### 1.11: Administrative Assistant III

Assists executives, department managers and staff by performing a variety of administrative and clerical support duties, such as meeting planning, preparing complex documents, composing correspondence and coordinating activities. Collects and compiles data, prepares standard and custom reports. Senior level business support. Applies expertise to perform a broad range of tasks. Senior member of a team. Mature knowledge source for customers, clients and co-workers. Typically requires High School education with some vocational training and 4-6 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 17 | 56 | \$20.47 | \$21.77 | \$18.00 | \$20.65 | \$22.44 | \$14.90 | \$25.85 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 5 | 10 | \$18.60 | \$21.23 | \$14.00 | \$15.50 | \$19.06 | \$13.62 | \$26.26 |
| Mid-Willamette | 9 | 32 | \$20.74 | \$22.08 | \$18.72 | \$20.94 | \$22.44 | \$17.96 | \$23.55 |
| - Total Willamette | 14 | 42 | \$19.97 | \$21.88 | \$17.12 | \$19.85 | \$22.27 | \$14.45 | \$23.56 |
| Surrounding Areas | 3 | 14 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 5 | 5 | \$18.27 | \$18.27 | \$15.50 | \$18.27 | \$21.15 | \$14.60 | \$21.92 |
| 25 to 49 Employees | 3 | 7 | - | - | - | - | - | - | - |
| 50 to 99 Employees | 2 | 11 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 2 | 5 | - | - | - | - | - | - | - |
| 250+ Employees | 5 | 28 | \$20.75 | \$21.98 | \$19.06 | \$20.65 | \$21.77 | \$18.86 | \$22.84 |
| Annual Operating Budget |  |  |  |  |  |  |  |  |  |
| \$501 to \$999k | 2 | 2 | - | - | - | - | - | - | - |
| \$1 to \$2.9 million | 1 | 1 | - | - | - | - | - | - | - |
| \$3 to \$4.9 million | 3 | 4 | - | - | - | - | - | - | - |
| \$5 to \$9.9 million | 3 | 7 | - | - | - | - | - | - | - |
| \$10 to \$24.9 million | 2 | 3 | - | - | - | - | - | - | - |
| Over $\$ 25$ million | 6 | 39 | \$22.06 | \$21.98 | \$19.46 | \$21.21 | \$23.11 | \$18.53 | \$26.43 |
| Industry |  |  |  |  |  |  |  |  |  |
| Community / Economic Development | 3 | 7 | - | - | - | - | - | - | - |
| Education / School / Research | 5 | 28 | \$22.46 | \$23.47 | \$20.94 | \$21.77 | \$23.56 | \$18.42 | \$27.00 |
| Foundation / Philanthropy / Fundraising | 1 | 2 | - | - | - | - | - | - | - |
| Housing / Shelter | 1 | 1 | - | - | - | - | - | - | - |
| Professional Association | 4 | 6 | - | - | - | - | - | - | - |
| Social Services | 2 | 11 | - | - | - | - | - | - | - |
| Youth Recreation | 1 | 1 | - | - | - | - | - | - | - |
| Match Degree |  |  |  |  |  |  |  |  |  |
| Light Match | 2 | 10 | - | - | - | - | - | - | - |
| Good Match | 10 | 38 | \$20.54 | \$22.36 | \$18.81 | \$21.05 | \$23.11 | \$13.94 | \$24.13 |
| Heavy Match | 5 | 8 | \$21.28 | \$23.64 | \$16.73 | \$20.65 | \$22.44 | \$15.99 | \$27.61 |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 9 | 25 | \$17.46 | ** | \$16.44 | \$17.64 | \$18.72 | \$12.12 | \$20.55 |
| Highest Pay | 9 | 25 | \$23.65 | ** | \$22.33 | \$23.56 | \$27.22 | \$16.12 | \$30.21 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 1 | 1 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 16 | 55 | \$20.79 | \$21.89 | \$18.20 | \$20.79 | \$22.71 | \$15.37 | \$26.43 |
| Combined / Variable + Base | 17 | 56 | \$20.48 | \$21.77 | \$18.00 | \$20.65 | \$22.44 | \$14.97 | \$25.85 |

### 1.12: Office Clerk

Performs clerical procedures in support of assigned department. Maintains and updates filing, inventory, mailing, and database systems. Compiles, sorts and files records of office activities and business transactions. Types, formats, proofreads, and edits correspondence and other documents. Entry level business support. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close supervision on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 14 | 61 | \$14.63 | \$15.46 | \$13.53 | \$14.67 | \$16.28 | \$10.71 | \$17.73 |

## Geographic Area

| Portland Metro | 5 | 24 | $\$ 15.16$ | $\$ 15.11$ | $\$ 13.50$ | $\$ 16.71$ | $\$ 16.76$ | $\$ 11.80$ | $\$ 17.59$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 9 | 37 | $\$ 14.34$ | $\$ 14.32$ | $\$ 13.62$ | $\$ 14.49$ | $\$ 14.85$ | $\$ 10.67$ | $\$ 16.26$ |
| - Total Willamette | 14 | 61 | $\$ 14.63$ | $\$ 15.46$ | $\$ 13.53$ | $\$ 14.67$ | $\$ 16.28$ | $\$ 10.71$ | $\$ 17.73$ |
|  |  |  |  |  |  |  |  |  |  |
| Employment Size | 6 | 7 | $\$ 15.00$ | $\$ 14.86$ | $\$ 14.12$ | $\$ 14.67$ | $\$ 14.96$ | $\$ 13.75$ | $\$ 16.57$ |
| 1 to 24 Employees | 3 | 13 | - | - | - | - | - | - |  |
| 100 to 249 Employees | 5 | 41 | $\$ 13.23$ | $\$ 13.19$ | $\$ 10.80$ | $\$ 13.62$ | $\$ 14.84$ | $\$ 10.41$ | $\$ 15.99$ |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :---: | :---: |
| $\$ 1$ to $\$ 2.9$ million | 3 | 4 |
| $\$ 3$ to $\$ 4.9$ million | 1 | 4 |
| $\$ 5$ to $\$ 9.9$ million | 3 | 3 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 9 |
| Over $\$ 25$ million | 4 | 40 |

## Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :---: | :---: |
| Community / Economic Development | 2 | 17 |
| Education / School / Research | 2 | 3 |
| Healthcare / Mental Health Services | 4 | 32 |
| Municipality | 1 | 4 |
| Professional Association | 3 | 3 |
| Social Services | 1 | 1 |

## Match Degree

| Good Match | 11 | 51 | \$14.64 | \$15.34 | \$12.40 | \$14.84 | \$15.88 | \$10.67 | \$18.15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Heavy Match | 3 | 10 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 7 | 32 | \$12.90 | ** | \$10.63 | \$12.00 | \$14.49 | \$9.92 | \$16.41 |
| Highest Pay | 7 | 32 | \$17.34 | ** | \$15.39 | \$16.85 | \$18.11 | \$14.38 | \$20.40 |

## Total Compensation

| Receiving / Base Pay | 4 |
| :--- | :---: |
| Receiving / Variable Amount | 4 |
| Receiving / \% of Base Pay | 4 |
| Receiving / Variable + Base | 10 |
| Not Receiving / Base Pay | 1 |
| Combined / Variable + Base |  |

### 1.13: Receptionist/Telephone Operator

Receives visitors, secures identification, announces and directs them to the proper office. Operates telephone console, receives and connects incoming calls. Answers general requests for information. Performs general secretarial duties. Entry level business support. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close supervision on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.


### 1.14: General Counsel

Carries out legal activities of the organization including legal support of operations, drafting and reviewing agreements, researching and drafting policies, advising management, providing legal representation in civil activities and preparation for litigation. Participates in negotiations on behalf of the organization and represents the organization in litigation. Works independently on assigned projects and provides direction to staff. Typically requires law degree, admission to the Bar and 4-6 years of professional experience.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 8 | 12 | $\$ 117,185$ | $\$ 110,758$ | $\$ 85,842$ | $\$ 110,905$ | $\$ 130,811$ | $\$ 84,100$ | $\$ 153,062$ |  |  |  |

Geographic Area

| Portland Metro | 3 | 3 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 4 | 8 | - | - | - | - | - |  |  |
| - Total Willamette | 7 | 11 | $\$ 117,354$ | $\$ 110,281$ | $\$ 85,562$ | $\$ 105,810$ | $\$ 131,623$ | $\$ 83,800$ | $\$ 159,668$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 2 | 2 |
| 25 to 49 Employees | 2 | 5 |
| $250+$ Employees | 4 | 5 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 2 | 2 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 1 | 2 |
| $\$ 5$ to $\$ 9.9$ million | 2 | 5 |
| Over $\$ 25$ million | 3 | 3 |

## Industry

| Community / Economic Development | 2 | 3 |
| :--- | :--- | :--- |
| Education / School / Research | 2 | 5 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Professional Association | 2 | 2 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 2 | 2 |
| Heavy Match | 5 | 9 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 8 | 12 | $\$ 117,187$ | $\$ 110,758$ | $\$ 85,842$ | $\$ 110,905$ | $\$ 130,811$ | $\$ 84,100$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 8 | 12 | $\$ 117,187$ | $\$ 110,758$ | $\$ 85,842$ | $\$ 110,905$ | $\$ 130,811$ | $\$ 84,100$ |

# 2017 Cascade Employers Association's <br> Non-Profit Pay \& Benefit Survey 

### 1.15: Project Manager

Manages designated business operations projects having significant business unit impact. Creates and maintains project plans, manages changes in tasks and goals and assigns resources to projects. Participates in development of requirements and specifications and contract finalization. Provides work direction to individuals supporting a project. Do not report IT project managers or individuals managing construction projects. Intermediate level professional. Applies broadening technical and organizational knowledge to semicomplex tasks. Receives general supervision and exercises growing independent judgement. Typically requires a Bachelor's Degree and 2-4 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 12 | 20 | \$60,788 | \$66,601 | \$49,895 | \$60,638 | \$66,802 | \$43,500 | \$74,972 |

## Geographic Area

Portland Metro

- Total Willamette

Surrounding Areas

| 3 | 4 |
| :--- | :---: |
| 5 | 1 |
| 8 | 1 |
| 4 |  |


| $\$ 59,561$ | $\$ 68,416$ | $\$ 43,000$ | $\$ 50,526$ | $\$ 65,829$ | $\$ 38,800$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 61,578$ | $\$ 67,434$ | $\$ 48,645$ | $\$ 62,550$ | $\$ 66,802$ | $\$ 40,90$ |
| - | - | - | - | - | - |

\$87,802
14
6
\$56 $\qquad$ \$42,300
\$66,802
1 to 24 Employees
100 to 249 Employees

250+ Employees

Annual Operating Budget

| Under $\$ 500 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 501$ to $\$ 999 \mathrm{k}$ | 5 | 9 |
| $\$ 1$ to $\$ 2.9$ million | 3 | 4 |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 1 | 4 |

## Industry

Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Social Services

| 1 | 1 |
| :--- | :--- |
| 2 | 6 |
| 2 | 2 |
| 1 | 1 |
| 4 | 7 |
| 2 | 3 |

## Match Degree

Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay
$4 \quad 6$

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
11
12
1
1
1
1
19
20

### 1.16: Project Coordinator

Coordinates activities and resources for projects that impact multiple departments or for multiple projects. Coordinates meetings, travel arrangements and expense reports. Develops and maintains detailed project schedules, including all tasks involved in the project. Entry level professional. Typically requires a Bachelor's Degree and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 11 | 23 | \$19.05 | \$21.84 | \$16.67 | \$18.00 | \$18.63 | \$15.80 | \$25.24 |

Geographic Area

| Portland Metro | 3 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 8 | 20 | \$19.58 | \$22.48 | \$16.84 | \$17.65 | \$20.01 | \$15.87 | \$26.60 |
| - Total Willamette | 11 | 23 | \$19.05 | \$21.84 | \$16.67 | \$18.00 | \$18.63 | \$15.80 | \$25.24 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 8 | 12 | \$17.19 | \$16.77 | \$16.21 | \$17.65 | \$18.09 | \$15.49 | \$18.49 |
| 25 to 49 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 50 to 99 Employees | 1 | 3 | - | - | - | - | - | - | - |
| 250+ Employees | 1 | 7 | - | - | - | - | - | - | - |

Annual Operating Budget

| \$501 to \$999k | 2 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$1 to \$2.9 million | 5 | 5 | \$17.42 | \$17.42 | \$17.00 | \$17.31 | \$18.00 | \$16.28 | \$18.60 |
| \$3 to \$4.9 million | 2 | 5 | - | - | - | - | - | - | - |
| \$10 to \$24.9 million | 1 | 3 | - | - | - | - | - | - | - |
| Over \$25 million | 1 | 7 | - | - | - | - | - | - | - |

## Industry

| Education / School / Research | 2 | 8 |
| :--- | :--- | :--- |
| Foundation / Philanthropy / Fundraising | 1 | 3 |
| Professional Association | 3 | 3 |
| Religious | 1 | 4 |
| Social Services | 4 | 5 |

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 8 | 20 | $\$ 19.44$ | $\$ 22.42$ | $\$ 16.21$ | $\$ 17.67$ | $\$ 20.01$ | $\$ 15.49$ | - |
| Heavy Match | 2 | 2 | - | - | - | - | - |  |  |

## Range of Pay <br> Lowest Pay Highest Pay

5

Total Compensation

| Receiving / Base Pay | 1 | 1 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 1 | 1 |
| Receiving / \% of Base Pay | 1 | 1 |
| Receiving / Variable + Base | 1 | 1 |
| Not Receiving / Base Pay | 10 | 22 |
| Combined / Variable + Base | 11 | 23 |

### 1.17: Data Analyst

Develops programs, methodologies, and files for analyzing and presenting data. Imports, cleans and validates data using databases.
Presents conclusions in charts, graphs or spreadsheets. Provides accurate and appropriate interpretation of data. Entry level
professional. Learns to apply knowledge and skills acquired through a formal degree or certification program. Work is routine requiring close supervision. Typically requires a Bachelor's Degree and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 14 | \$23.64 | \$28.84 | \$17.09 | \$18.26 | \$29.57 | \$15.72 | \$36.94 |

Geographic Area
Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

$\$ 501$ to $\$ 999 \mathrm{k}$
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry

| Education / School / Research | 1 | 1 |
| :--- | :--- | :--- |
| Foundation / Philanthropy / Fundraising | 1 | 6 |
| Government | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 4 |
| Social Services | 2 | 2 |

## Match Degree

| Good Match | 4 | 12 |
| :--- | :--- | :---: |
|  | 2 | 2 |

Range of Pay
Lowest Pay
Highest Pay

| 4 | 9 | - | $* *$ |
| :--- | :--- | :--- | :--- |
| 4 | 9 | - | $* *$ |

Total Compensation

| Not Receiving / Base Pay | 6 | 14 | $\$ 23.64$ | $\$ 28.84$ | $\$ 17.09$ | $\$ 18.26$ | $\$ 29.57$ | $\$ 15.72$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 14 | $\$ 23.64$ | $\$ 28.84$ | $\$ 17.09$ | $\$ 18.26$ | $\$ 29.57$ | $\$ 15.72$ |
|  |  |  | $\$ 36.94$ |  |  |  |  |  |

### 1.19: Data Entry Operator

Input numerical and text based data from source document into a computer database. Compile, verify and sort source data. Review for data deficiency and errors. Entry level business support. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close supervision on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | $\begin{gathered} \text { No. of } \\ \text { EEs } \end{gathered}$ | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 7 | \$18.56 | \$19.31 | \$17.63 | \$18.50 | \$19.03 | \$15.75 | \$21.43 |

Geographic Area
Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

| 2 | 2 |
| :--- | :--- |
| 3 | 4 |
| 5 | 6 |
| 1 | 1 |

Employment Size

| 1 to 24 Employees | 3 | 3 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 1 | 2 |
| 50 to 99 Employees | 1 | 1 |
| $250+$ Employees | 1 | 1 |

Annual Operating Budget
Under \$500k
\$501 to \$999k
$\$ 5$ to $\$ 9.9$ million
Over $\$ 25$ million

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 2 | 2 |
| Foundation / Philanthropy / Fundraising | 1 | 2 |
| Professional Association | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

| Good Match | 4 | 4 |
| :--- | :--- | :--- |
| Heavy Match | 2 | 3 |

Range of Pay
Lowest Pay
Highest Pay
23
**
**

## Total Compensation

| Not Receiving / Base Pay | 6 | 7 | $\$ 18.56$ | $\$ 19.31$ | $\$ 17.63$ | $\$ 18.50$ | $\$ 19.03$ | $\$ 15.75$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 7 | $\$ 18.56$ | $\$ 19.31$ | $\$ 17.63$ | $\$ 18.50$ | $\$ 19.03$ | $\$ 15.75$ |

### 2.01: Communications Director

Responsible for advocacy program, marketing and community organizing activities. Directs media and public relations. Manages media partnerships. Acts as the organization spokesperson for community outreach efforts, the media and special events. Other Titles:
Marketing Director, Associate Director of Public Policy, Associate Vice President Public Affairs, Director of Community Outreach, Director of Design, Public Information Officer.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 14 | 15 | \$90,228 | \$89,513 | \$74,734 | \$82,250 | \$111,294 | \$63,006 | \$124,698 |

Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 3 | 3 | - | - | - | - | - | - |
| Mid-Willamette | 10 | 11 | $\$ 97,319$ | $\$ 95,699$ | $\$ 77,625$ | $\$ 102,500$ | $\$ 117,427$ | $\$ 72,129$ |
| - Total Willamette | 13 | 14 | $\$ 90,630$ | $\$ 89,835$ | $\$ 74,645$ | $\$ 79,500$ | $\$ 111,726$ | $\$ 62,006$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |

## Employment Size

1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

| 6 | 7 | $\$ 86,720$ | $\$ 85,688$ | $\$ 71,250$ | $\$ 77,250$ | $\$ 109,371$ | $\$ 59,745$ | $\$ 123,164$ |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 | - | - | - | - | - | - | - |
| 1 | 1 | - | - | - | - | - | - | - |
| 3 | 3 | - | - | - | - | - | - | - |
| 3 | 3 | - | - | - | - | - | - | - |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 3 | 3 |
| $\$ 3$ to $\$ 4.9$ million | 2 | 3 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 3 |
| Over $\$ 25$ million | 4 | 4 |

## Industry

Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Municipality
Professional Association
Social Services

| 3 | 3 |
| :--- | :--- |
| 1 | 1 |
| 2 | 2 |
| 2 | 2 |
| 3 | 4 |
| 2 | 2 |
| 1 | 1 |

## Match Degree

Light Match
Good Match

| 1 | 1 |
| :---: | :---: |
| 13 | 14 |


| $\$ 91,400$ | $\$ 90,550$ | $\$ 74,645$ | $\$ 85,000$ | $\$ 111,726$ | $\$ 62,006$ | $\$ 125,466$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Range of Pay <br> Lowest Pay <br> Highest Pay

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
2
2
2
2
12
14

### 2.02: Public Relations Manager

Responsible for planning and producing all publicity, advertising, marketing and promotion, develops and manages budgets for marketing activities. Supervises Assistants and/ Marketing Coordinators. Other Title: Public Relations Coordinator.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 6 | \$63,434 | \$63,434 | \$47,496 | \$53,878 | \$81,000 | \$47,104 | \$89,320 |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

| 2 | 2 |
| :--- | :--- |
| 4 | 4 |
| 6 | 6 |

## $\$ 63,434$

\$63,434
$\$ 47,496$
\$53,878
$\$ 81,000$
\$47,104
\$89,320
Employment Size
25 to 49 Employees
50 to 99 Employees
$250+$ Employees

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 10$ to $\$ 24.9$ million | 2 | 2 |

Over \$25 million

Industry

| Education / School / Research | 2 | 2 |
| :--- | :--- | :--- |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Religious | 1 | 1 |
| Social Services | 1 | 1 |

Match Degree
Good Match
Heavy Match
$4 \quad 4$

Range of Pay

Total Compensation
Not Receiving / Base Pay
Combined / Variable + Base

| 6 | 6 | $\$ 63,437$ | $\$ 63,437$ | $\$ 47,496$ | $\$ 53,878$ | $\$ 81,000$ | $\$ 47,104$ | $\$ 89,320$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 6 | 6 | $\$ 63,437$ | $\$ 63,437$ | $\$ 47,496$ | $\$ 53,878$ | $\$ 81,000$ | $\$ 47,104$ | $\$ 89,320$ |

### 2.03: Business Development Manager

Develops and evaluates major business collaboration opportunities for the organization. Identifies and generates prospects through strategic sales strategies focusing on customers in target markets. Maintains good working relationships with existing clients and generates new sales through referrals and references. Interacts with a broad spectrum of contacts inside and outside of the organization. Typically requires a Bachelor's' degree and $6+$ years of professional experience, or equivalent. May supervise Business Development Associates.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 5 | 5 | $\$ 79,857$ | $\$ 79,857$ | $\$ 68,250$ | $\$ 78,000$ | $\$ 90,300$ | $\$ 58,080$ | $\$ 102,982$ |

Geographic Area
Portland Metro
Mid-Willamette

- Total Willamette

| 2 | 2 |
| :--- | :--- |
| 3 | 3 |
| 5 | 5 |

Employment Size

| 1 to 24 Employees | 3 |
| :--- | :--- |
| 100 to 249 Employees | 1 |
| $250+$ Employees | 1 |

Annual Operating Budget
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million

Industry

| Education / School / Research | 3 | 3 |
| :--- | :--- | :--- |
| Healthcare / Mental Health Services | 1 | 1 |
| Professional Association | 1 | 1 |

Match Degree
Light Match
Good Match
Heavy Match

Range of Pay

Total Compensation

| Not Receiving / Base Pay | 5 | 5 | $\$ 79,855$ | $\$ 79,855$ | $\$ 68,250$ | $\$ 78,000$ | $\$ 90,300$ | $\$ 58,080$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 5 | $\$ 102,982$ |  |  |  |  |  |
|  |  |  | $\$ 9,855$ | $\$ 79,855$ | $\$ 68,250$ | $\$ 78,000$ | $\$ 90,300$ | $\$ 58,080$ |

### 2.04: Marketing Manager

Manages marketing activities to promote products and services. Develops marketing strategy based on knowledge of business objectives, market characteristics and cost factors. Evaluate the financial aspects of product development. Develops pricing strategies, balancing firm objectives and customer satisfaction. Initiates market research studies. Uses sales forecasting and strategic planning to ensure the sale and profitability of product lines and services. Hires, trains and evaluates the performance of marketing staff and oversees their daily activities. Typically requires a Bachelor's Degree and minimum 8 years of experience, or equivalent.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 6 | 6 | $\$ 72,417$ | $\$ 72,417$ | $\$ 60,000$ | $\$ 75,553$ | $\$ 77,842$ | $\$ 47,489$ | $\$ 94,211$ |

## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 3 |
| - Total Willamette | 5 | 5 |

Surrounding Areas

## Employment Size

1 to 24 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
\$501 to \$999k
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Community / Economic Development | 1 | 1 |
| Education / School / Research | 1 | 1 |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Professional Association | 1 | 1 |

Match Degree

| Good Match | 5 | 5 | $\$ 64,901$ | $\$ 64,901$ | $\$ 55,000$ | $\$ 75,000$ | $\$ 76,106$ | $\$ 45,987$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Heavy Match | 1 | 1 | - | - | - | - | - |  |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay

| 6 | 6 | $\$ 72,415$ | $\$ 72,415$ | $\$ 60,000$ | $\$ 75,553$ | $\$ 77,842$ | $\$ 47,489$ | $\$ 94,211$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 6 | 6 | $\$ 72,415$ | $\$ 72,415$ | $\$ 60,000$ | $\$ 75,553$ | $\$ 77,842$ | $\$ 47,489$ | $\$ 94,211$ |

### 2.05: Public Relations Coordinator

Responsible for assisting with the preparation of all printed materials, media relations, and internal communications.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 5 | \$47,033 | \$47,033 | \$36,700 | \$42,000 | \$56,650 | \$36,580 | \$60,649 |

Geographic Area

| Portland Metro | 1 | 1 | - | - | - | - | - |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 4 | 4 | - | - | - | - | - |  |
| - Total Willamette | 5 | 5 | $\$ 47,033$ | $\$ 47,033$ | $\$ 36,700$ | $\$ 42,000$ | $\$ 56,650$ | $\$ 36,580$ |

Employment Size
1 to 24 Employees
25 to 49 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
Over $\$ 25$ million

Industry
Arts, Culture, \& Humanities
Education / School / Research
Food Bank / Food Service
Social Services

## Match Degree

| Good Match | 4 | 4 |
| :--- | :--- | :--- |
| Heavy Match | 1 | 1 |

Range of Pay

Total Compensation
Not Receiving / Base Pay
Combined / Variable + Base

| 5 | 5 | $\$ 47,033$ | $\$ 47,033$ | $\$ 36,700$ | $\$ 42,000$ | $\$ 56,650$ | $\$ 36,580$ | $\$ 60,649$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5 | 5 | $\$ 47,033$ | $\$ 47,033$ | $\$ 36,700$ | $\$ 42,000$ | $\$ 56,650$ | $\$ 36,580$ | $\$ 60,649$ |

### 2.07: Outreach Coordinator

Evaluates needs of general public and community groups. Represents organization in a variety of public settings to increase awareness. Organizes fundraisers, media events and other services. Typically requires a Bachelor's Degree in social services or related field and 0-2 years experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 5 | \$17.20 | \$17.20 | \$16.00 | \$17.31 | \$17.55 | \$15.76 | \$18.75 |

## Geographic Area

| Portland Metro | 3 | 3 |
| :--- | :--- | :--- |
| Mid-Willamette | 1 | 1 |
| - Total Willamette | 4 | 4 |
| Surrounding Areas | 1 | 1 |

Employment Size
1 to 24 Employees
25 to 49 Employees

Annual Operating Budget
Under \$500k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million

Industry
Healthcare / Mental Health Services 1
Housing / Shelter
Social Services
Youth Recreation

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 4 | 4 |

## Range of Pay

Lowest Pay
Highest Pay

| 2 | 2 | - | $* *$ |
| :--- | :--- | :--- | :--- |
| 2 | 2 | - | $* *$ |

## Total Compensation

| Receiving / Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Receiving / Variable Amount | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 1 | 1 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 4 | 4 | - | - | - | - | - | - | - |
| Combined / Variable + Base | 5 | 5 | \$17.23 | \$17.23 | \$16.00 | \$17.31 | \$17.55 | \$15.76 | \$18.84 |

### 2.08: Group Sales Coordinator

Cultivates group ticket sales by working with companies and organizations in the planning and promotion of group events. Makes phone calls to prospects, sets appointments, and hosts tours. Typically requires High School Diploma or GED and 0-2 years of experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90th\% |
| 8 | 15 | $\$ 20.60$ | $\$ 17.69$ | $\$ 13.35$ | $\$ 21.72$ | $\$ 24.80$ | $\$ 12.31$ | $\$ 28.52$ |

Geographic Area

| Portland Metro | 3 | 9 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 5 | 6 | $\$ 23.19$ | $\$ 22.57$ | $\$ 19.47$ | $\$ 23.96$ | $\$ 26.52$ | $\$ 15.48$ | $\$ 30.51$ |
| - Total Willamette | 8 | 15 | $\$ 20.60$ | $\$ 17.69$ | $\$ 13.35$ | $\$ 21.72$ | $\$ 24.80$ | $\$ 12.31$ | $\$ 28.52$ |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 4 | 5 |
| 25 to 49 Employees | 1 | 1 |
| 50 to 99 Employees | 1 | 1 |
| $250+$ Employees | 2 | 8 |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 3 | 4 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 3 |
| Over $\$ 25$ million | 1 | 7 |

Industry

| Community / Economic Development | 1 | 7 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Municipality | 2 | 2 |
| Professional Association | 2 | 3 |
| Religious | 1 | 1 |

## Match Degree

| Light Match | 2 | 2 |
| :--- | :---: | :---: |
| Good Match | 3 | 10 |
| Heavy Match | 3 | 3 |

## Range of Pay

Lowest Pay
Highest Pay

| 3 | 10 | - | $* *$ |
| :--- | :--- | :--- | :--- |
| 3 | 10 | - | $* *$ |

## Total Compensation

| Receiving / Base Pay | 2 | 3 |
| :--- | :--- | :---: |
| Receiving / Variable Amount | 2 | 3 |
| Receiving / \% of Base Pay | 2 | 3 |
| Receiving / Variable + Base | 2 | 3 |
| Not Receiving / Base Pay | 6 | 12 |
| Combined / Variable + Base | 8 | 15 |

### 2.09: Graphic Artist/Specialist

Responsible for the layout of materials for publishing using desktop publishing equipment and software. Uses technical knowledge to further the mission statement of the organization. Works with scanning equipment and plans presentation materials for events or brochures and advertisements. Other Titles: Associate Art Director, Graphic Designer.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 7 | 10 | \$21.90 | \$20.98 | \$19.62 | \$20.24 | \$23.83 | \$18.45 | \$27.88 |

## Geographic Area

| Portland Metro | 3 | 4 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 5 |
| - Total Willamette | 6 | 9 |
| Surrounding Areas | 1 | 1 |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 2 | 3 |
| 25 to 49 Employees | 3 | 5 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 1 | 1 |

Annual Operating Budget
\$501 to \$999k
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Education / School / Research
Professional Association
Religious
Social Services

## Match Degree

| Light Match | 2 | 3 |
| :--- | :--- | :--- |
| Good Match | 3 | 4 |
| Heavy Match | 2 | 3 |

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

| Not Receiving / Base Pay | 7 | 10 | $\$ 21.90$ | $\$ 20.98$ | $\$ 19.62$ | $\$ 20.24$ | $\$ 23.83$ | $\$ 18.45$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 7 | 10 | $\$ 21.90$ | $\$ 20.98$ | $\$ 19.62$ | $\$ 20.24$ | $\$ 23.83$ | $\$ 18.45$ |

### 2.10: Editor

Oversees the development, writing, and editing of material for organization's publications. Ensures that all materials meet established standards as to appearance and content. Obtains cost estimates and collaborates in the selection of illustrators and printers and approves their work. Typically requires a Master's Degree in journalism or communications and 2-4 years of experience, or equivalent. May direct the work of writers.

Total Responses

|  | Interquartile Ranges |  |  | Extremes |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 9 | 11 | $\$ 65,686$ | $\$ 65,925$ | $\$ 43,680$ | $\$ 67,000$ | $\$ 84,571$ | $\$ 38,384$ | $\$ 90,249$ |

## Geographic Area

Portland Metro
Mid-Willamette

## Employment Size

| 1 to 24 Employees | 3 | 3 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 2 | 4 |
| 50 to 99 Employees | 2 | 2 |
| $250+$ Emp | 2 | 2 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Community / Economic Development | 1 | 1 |
| Education / School / Research | 3 | 5 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Housing / Shelter | 1 | 1 |
| Professional Association | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 4 | 6 |
| Heavy Match | 4 | 4 |


| Range of Pay |  |  |
| :--- | :--- | :--- |
| Lowest Pay | 2 | 2 |
| Highest Pay | 2 | 2 |

Total Compensation

| Not Receiving / Base Pay | 9 | 11 | $\$ 65,689$ | $\$ 65,925$ | $\$ 43,680$ | $\$ 67,000$ | $\$ 84,571$ | $\$ 38,384$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 9 | 11 | $\$ 65,689$ | $\$ 65,925$ | $\$ 43,680$ | $\$ 67,000$ | $\$ 84,571$ | $\$ 38,384$ |

### 2.11: Communications Specialist

Works under general supervision. Communicates organization goals to the media. Develops and implements strategies for increasing public visibility. Establishes and enforces editorial and graphic guidelines. Develops procedures for responding to media information requests. Responds to information requests from existing and potential donors. Typically requires completion of a Bachelor's Degree.

Total Responses

|  |  | Interquartile Ranges |  |  |  | Extremes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 8 | 8 | $\$ 25.66$ | $\$ 25.66$ | $\$ 17.80$ | $\$ 26.90$ | $\$ 31.93$ | $\$ 16.54$ | $\$ 35.21$ |

## Geographic Area

| Portland Metro | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 7 | \$24.30 | \$24.30 | \$17.60 | \$26.48 | \$29.08 | \$16.32 | \$32.60 |
| - Total Willamette | 8 | 8 | \$25.66 | \$25.66 | \$17.80 | \$26.90 | \$31.93 | \$16.54 | \$35.21 |

Employment Size
1 to 24 Employees
250+ Employees
$1 \quad 1$
$\$ 26.87$
$\$ 26.87$
\$22.24
$\$ 27.32$
$\$ 33.01$
$\$ 35.21$

## Annual Operating Budget

$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million

Over $\$ 25$ million

## Industry

Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services
Religious
Social Services

| 2 | 2 |
| :--- | :--- |
| 1 | 1 |
| 5 | 5 |

$\$ 26.97$
$\$ 26.97$
$\$ 26.48$
$\$ 27.32$
$\$ 30.84$
\$19.59
$\$ 33.45$

Match Degree

| Good Match | 5 | 5 | $\$ 27.57$ | $\$ 27.57$ | $\$ 26.48$ | $\$ 27.32$ | $\$ 30.84$ | $\$ 21.39$ | $\$ 33.45$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Heavy Match | 3 | 3 | - | - | - | - | - |  |  |

Range of Pay
Lowest Pay
Highest Pay
22
22

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 7 | 7 |
| 8 | 8 |

### 2.12: Marketing Coordinator

Markets products by implementing marketing and advertising campaigns, maintaining promotional materials inventory, planning meetings, maintaining databases, and preparing reports. Receives project direction from senior staff and may spend the majority of time working on assigned segments of a project.


## Geographic Area

| Portland Metro | 4 | 4 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 3 | 3 | - | - | - | - | - | - | - |
| - Total Willamette | 7 | 7 | \$21.84 | \$21.84 | \$17.14 | \$19.81 | \$26.48 | \$15.50 | \$30.73 |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 2 | 2 |
| 25 to 49 Employees | 4 | 4 |
| $250+$ Employees | 1 | 1 |

## Annual Operating Budget

\$501 to \$999k
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
Over $\$ 25$ million

Industry

| Arts, Culture, \& Humanities | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 2 | 2 |
| Food Bank / Food Service | 1 | 1 |
| Professional Association | 2 | 2 |
| Youth Recreation | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 4 | 4 |
| Heavy Match | 2 | 2 |

## Range of Pay <br> Lowest Pay <br> Highest Pay

Total Compensation
Not Receiving / Base Pay

Combined / Variable + Base

| 7 | 7 | $\$ 21.84$ | $\$ 21.84$ | $\$ 17.14$ | $\$ 19.81$ | $\$ 26.48$ | $\$ 15.50$ | $\$ 30.73$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 7 | 7 | $\$ 21.84$ | $\$ 21.84$ | $\$ 17.14$ | $\$ 19.81$ | $\$ 26.48$ | $\$ 15.50$ | $\$ 30.73$ |

### 2.13: Social Media Specialist

Manages and executes an organization's social media strategy. Evaluates, manages, and contributes to a variety of social media channels in an effort to achieve company objectives while ensuring a consistent marketing message and strengthening the company's position in the market. Typically requires a Bachelor's Degree and 2-4 years of professional experience, or equivalent.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 5 | \$21.98 | \$21.98 | \$18.72 | \$18.75 | \$25.00 | \$16.49 | \$29.46 |

## Geographic Area

| Portland Metro | 1 | 1 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 3 |
| - Total Willamette | 4 | 4 |
| Surrounding Areas | 1 | 1 |

Employment Size
1 to 24 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 2 | 2 |

## Industry

Education / School / Research 1
Foundation / Philanthropy / Fundraising
Professional Association
Social Services

## Match Degree

Light Match
Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay
22

Total Compensation

| Receiving / Base Pay | 1 | 1 |
| :--- | :--- | :--- |
| Receiving / Variable Amount | 1 | 1 |
| Receiving / \% of Base Pay | 1 | 1 |
| Receiving / Variable + Base | 1 | 1 |
| Not Receiving / Base Pay | 4 | 4 |
| Combined / Variable + Base | 5 | 5 |

### 2.15: Marketing Generalist

Performs a diverse set of activities, including marketing research, analysis, advertising materials development, direct mail, website content development, organization of product expositions, exhibiting at trade fairs and conventions, proposal development and preparation of reports to assist with decision making. Works under limited supervision and has total project responsibility. May provide training and direction to support staff. Typically requires a Bachelor's Degree and 2-4 years of experience.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th $\%$ |  |  |  |  |
| 6 | 8 | $\$ 52,617$ | $\$ 52,837$ | $\$ 47,183$ | $\$ 48,250$ | $\$ 52,375$ | $\$ 46,450$ | $\$ 63,150$ |  |  |  |  |

## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 2 | 2 |
| - Total Willamette | 4 | 4 |
| Surrounding Areas | 2 | 4 |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 1 | 1 |
| 25 to 49 Employees | 1 | 1 |
| 100 to 249 Employees | 3 | 5 |
| $250+$ Employees | 1 | 1 |

## Annual Operating Budget

$\$ 1$ to $\$ 2.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry
Education / School / Research
Elder Care
Healthcare / Mental Health Services
Professional Association

## Match Degree

| Light Match | 2 | 4 |
| :--- | :--- | :--- |
| Good Match | 3 | 3 |
| Heavy Match | 1 | 1 |

Range of Pay
Lowest Pay
Highest Pay

| 2 | 4 |
| :--- | :--- |
| 2 | 4 |

## Total Compensation

| Not Receiving / Base Pay | 6 | 8 | $\$ 52,617$ | $\$ 52,837$ | $\$ 47,183$ | $\$ 48,250$ | $\$ 52,375$ | $\$ 46,450$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 8 | $\$ 52,617$ | $\$ 52,837$ | $\$ 47,183$ | $\$ 48,250$ | $\$ 52,375$ | $\$ 46,450$ |

### 2.18: Customer Service Representative II

Provides customer service and support to customers of an organization. Typically handle service orders, responds to customer inquiries, and telephone complaints of customers. Does not include Technical Support. Intermediate level customer support representative. Typically requires 2-4 years experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 23 | \$19.50 | \$19.58 | \$18.46 | \$19.23 | \$20.50 | \$18.33 | \$20.83 |

Geographic Area

| Portland Metro | 3 | 4 |
| :--- | :---: | :---: |
| Mid-Willamette | 2 | 19 |
| - Total Willamette | 5 | 23 |
| Employment Size |  |  |
| 1 to 24 Employees | 3 | 4 |
| 100 to 249 Employees | 1 | 5 |
| $250+$ Employees | 1 | 14 |

Annual Operating Budget
\$501 to \$999k
\$1 to $\$ 2.9$ million
Over $\$ 25$ million

Industry

| Education / School / Research | 2 | 15 |
| :--- | :---: | :---: |
| Government | 1 | 1 |
| Municipality | 2 | 7 |

## Match Degree

| Light Match | 1 | 5 |
| :--- | :---: | :---: |
| Good Match | 3 | 17 |
| Heavy Match | 1 | 1 |

## Range of Pay

| Lowest Pay | 3 | 8 | - | ** |
| :--- | :--- | :--- | :--- | :--- |
| Highest Pay | 3 | 8 | - | ** |

Total Compensation

| Not Receiving / Base Pay | 5 | 23 | $\$ 19.50$ | $\$ 19.58$ | $\$ 18.46$ | $\$ 19.23$ | $\$ 20.50$ | $\$ 18.33$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 23 | $\$ 19.50$ | $\$ 19.58$ | $\$ 18.46$ | $\$ 19.23$ | $\$ 20.50$ | $\$ 18.33$ |

2.19: Customer Service Representative III

Provides customer service and support to customers of an organization. Typically handle service orders, responds to customer inquiries, and telephone complaints of customers. Does not include Technical Support. Senior level customer support representative. May handle more complex or escalated customer support. Typically requires 4-6 years experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 10 | \$22.34 | \$22.36 | \$22.02 | \$24.04 | \$24.57 | \$18.50 | \$24.77 |

Geographic Area

| Portland Metro | 2 | 2 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 3 | 8 | - | - | - | - | - | - | - |
| - Total Willamette | 5 | 10 | \$22.34 | \$22.36 | \$22.02 | \$24.04 | \$24.57 | \$18.50 | \$24.77 |

Employment Size
1 to 24 Employees
25 to 49 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 5$ to $\$ 9.9$ million
\$10 to \$24.9 million
Over \$25 million

Industry

| Education / School / Research | 3 | 8 |
| :--- | :--- | :--- |
| Municipality | 1 | 1 |
| Professional Association | 1 | 1 |

Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 3 | 8 |
| Heavy Match | 1 | 1 |

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 | - | - | - | - | - | - |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | 1 | - | - | - | - | - | - | - |
| 1 | 1 | - | - | - | - | - | - | - |
| 1 | 1 | - | - | - | - | - | - |  |
| 4 | 9 | - | - | - | - | - | - |  |
| 5 | 10 | $\$ 22.48$ | $\$ 22.52$ | $\$ 22.02$ | $\$ 24.04$ | $\$ 24.57$ | $\$ 18.93$ | $\$ 24.77$ |

### 2.20: Director of Sales

Directs the operational functioning of organization-wide sales operations. Includes both internal and external aspects of new sales and retention of existing accounts. Sets the sell-over strategy and ensures the successful account implementation in all market segments and regions. Typically has subordinate managers. Assists the executive team with critical strategic/tactical projects involving sales team. First or second level of sales within an organization, may have subordinate managers reporting to this position. Typically requires a Bachelor's Degree with at least 8 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 8 | 11 | \$85,242 | \$83,301 | \$69,711 | \$79,062 | \$99,750 | \$49,300 | \$127,560 |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

| 3 | 6 |
| :--- | :--- |
| 3 | 3 |
| 6 | 9 |
| 2 | 2 |
|  |  |
| 3 | 3 |
| 1 | 1 |
| 2 | 2 |
| 2 | 5 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| $\$ 3$ to $\$ 4.9$ million | 2 | 2 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| Over $\$ 25$ million | 3 | 6 |

## Industry

| Education / School / Research | 2 | 2 |
| :--- | :--- | :--- |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 4 |
| Professional Association | 4 | 4 |

## Match Degree

Light Match

Good Match

| 2 | 2 |
| :--- | :--- |
| 6 | 9 |

Range of Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
7
8
1
1
1

### 3.05: Retail Manager

Oversees store operations and staff. Manages the selection, training and development of retail employees. Resolves escalated customer complaints and issues. Ensures monthly sales quota are met. Monitors and prioritizes workflow and schedules. Typically requires an Bachelor's Degree and 3 years of experience.

Total Responses

|  |  |  |  |  |  | Interquartile Ranges |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | Extremes |  |
| 5 | 15 | $\$ 43,755$ | $\$ 46,636$ | $\$ 30,160$ | $\$ 42,269$ | $\$ 45,053$ | $\$ 26,464$ | $\$ 64,396$ |

## Geographic Area

| Portland Metro | 3 | 13 |
| :--- | :---: | :---: |
| Mid-Willamette | 1 | 1 |
| - Total Willamette | 4 | 14 |
| Surrounding Areas | 1 | 1 |

## Employment Size

1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 501$ to $\$ 999 \mathrm{k}$
$\$ 10$ to $\$ 24.9$ million

Over $\$ 25$ million

Industry

| Community / Economic Development | 2 | 12 |
| :--- | :--- | :---: |
| Education / School / Research | 2 | 2 |
| Religious | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :---: | :---: |
| Good Match | 4 | 14 |

Range of Pay
Lowest Pay
Highest Pay
$1 \quad 11$
11
11

## Total Compensation

| Receiving / Base Pay | 1 | 11 | - | - | - | - | - | - | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Receiving / Variable Amount | 1 | 11 | - | - | - | - | - |  |  |
| Receiving / \% of Base Pay | 1 | 11 | - | - | - | - |  |  |  |
| Receiving / Variable + Base | 1 | 11 | - | - | - | - |  |  |  |
| Not Receiving / Base Pay | 4 | 4 | - | - | - | - |  |  |  |
| Combined / Variable + Base | 5 | 15 | $\$ 43,955$ | $\$ 46,719$ | $\$ 30,160$ | - |  |  |  |

4.01: Information Technology (IT) Director

Directs all corporate information technology activities for the organization. Develops policies, procedures, technical standards, methods, and schedules. Oversees the strategic relationship between information technology and other departments. Researches developments in information technology and computer hardware and software for the formulation of plans to acquire and implement new equipment and applications. Advises on information technology plans, projects, performance and related matters. Provides direction for IS Managers in organizations with multiple locations. Typically reports to the Chief Information Officer in large organizations. In small and mid-sized organizations this may be the top IT position, reporting to an executive.

Total Responses

Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 3 | 3 | - | - | - | - | - | - |
| Mid-Willamette | 6 | 6 | $\$ 97,798$ | $\$ 97,798$ | $\$ 64,924$ | $\$ 102,349$ | $\$ 128,107$ | $\$ 58,875$ |
| - Total Willamette | 9 | 9 | $\$ 98,535$ | $\$ 98,535$ | $\$ 79,697$ | $\$ 103,171$ | $\$ 125,000$ | $\$ 59,550$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |

## Employment Size

50 to 99 Employees
100 to 249 Employees
250+ Employees

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 10 | 10 | $\$ 99,241$ | $\$ 99,241$ | $\$ 82,975$ | $\$ 103,606$ | $\$ 120,150$ | $\$ 59,775$ | $\$ 129,749$ |

## Annual Operating Budget

$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million
Industry
Community / Economic Development
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 7 | 7 | \$95,794 | \$95,794 | \$69,849 | \$103,171 | \$117,371 | \$59,100 | \$131,566 |
| Heavy Match | 2 | 2 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 2 | 2 | - | ** | - | - | - | - | - |
| Highest Pay | 2 | 2 | - | ** | - | - | - | - | - |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 10 | 10 | \$99,243 | \$99,243 | \$82,975 | \$103,606 | \$120,150 | \$59,775 | \$129,749 |
| Combined / Variable + Base | 10 | 10 | \$99,243 | \$99,243 | \$82,975 | \$103,606 | \$120,150 | \$59,775 | \$129,749 |

4.02: Information Technology (IT) Manager

Directs, plans, coordinates, and manages all information systems activities at the business unit or corporate level. Establishes technical standards, project priorities, and company objectives. Prepares budget recommendations. Provides advice and counsel to top management personnel on information technology matters. Manages first-line and exempt supervisors and information systems staff. Typically reports to the IT Director or Executive in larger organizations. In small and mid-sized organizations, this may be the top IT position reporting to an executive.

Total Responses

|  |  | Interquartile Ranges |  |  |  | Extremes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | $90 \mathrm{th} \%$ |
| 13 | 14 | $\$ 81,047$ | $\$ 83,544$ | $\$ 63,500$ | $\$ 80,537$ | $\$ 99,470$ | $\$ 47,840$ | $\$ 113,100$ |

## Geographic Area

Portland Metro 4

| Mid-Willamette | 9 | 10 |
| :--- | :---: | :---: |
| - Total Willamette | 13 | 14 |

## Employment Size

1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 501$ to $\$ 999 \mathrm{k}$
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
$1 \quad 1$

Professional Association
Religious
Social Services

| 1 | 1 |
| :--- | :--- |
| 2 | 3 |
| 1 | 1 |
| 5 | 5 |
| 4 | 4 |


| $\$ 82,007$ | $\$ 85,406$ | $\$ 63,500$ |
| :--- | :--- | :--- |
| $\$ 81,047$ | $\$ 83,544$ | $\$ 63,500$ |

$\$ 75,644$
$\$ 80,537$
$\$ 101,500$
$\$ 99,470$
$\$ 46,240$
$\$ 47,840$
\$116,342
$\square$
-

| - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 88,351$ | $\$ 88,351$ | $\$ 80,537$ | $\$ 98,010$ | $\$ 101,500$ | $\$ 58,615$ | $\$ 111,225$ |
| - | - | - | - | - | - | - |

## Match Degree

| Light Match | 5 | 6 | $\$ 98,765$ | $\$ 101,637$ | $\$ 85,000$ | $\$ 99,470$ | $\$ 116,000$ | $\$ 79,387$ | $\$ 117,025$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 6 | 6 | $\$ 64,141$ | $\$ 64,141$ | $\$ 48,100$ | $\$ 57,750$ | $\$ 76,278$ | $\$ 45,400$ | $\$ 89,273$ |
| Heavy Match | 2 | 2 | - | - | - | - | - | - |  |

## Range of Pay

Lowest Pay
Highest Pay
4

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 2 | 2 |
| :---: | :---: |
| 2 | 2 |
| 2 | 2 |
| 2 | 2 |
| 11 | 12 |
| 13 | 14 |

$\$ 75,856$
$\$ 82,115$

### 4.04: Network Systems Manager

Manages the acquisition, installation, and maintenance of the organization's local area networks and wide area networks. Selects hardware, software vendors. Configures and problem solves network problems. Manages network team and creates troubleshooting and maintenance protocols. Manages LAN/WAN performance and security Manager Level. Makes final decision on administrative and operations matters. Actions directly impact department performance. Reports to Director or higher in smaller organizations.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 11 | 22 | \$73,814 | \$76,378 | \$58,500 | \$67,288 | \$86,007 | \$51,408 | \$102,000 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 5 | 9 | \$73,053 | \$84,735 | \$55,000 | \$65,354 | \$82,014 | \$49,742 | \$102,802 |
| Mid-Willamette | 6 | 13 | \$74,447 | \$74,925 | \$63,322 | \$70,638 | \$85,997 | \$56,704 | \$96,000 |
| - Total Willamette | 11 | 22 | \$73,814 | \$76,378 | \$58,500 | \$67,288 | \$86,007 | \$51,408 | \$102,000 |

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

\$501 to \$999k
\$1 to \$2.9 million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

| 2 | 2 |
| :---: | :---: |
| 2 | 2 |
| 3 | 12 |
| 4 | 6 |

Industry

| Education / School / Research | 4 | 4 |
| :--- | :--- | :--- |
| Government | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 6 |
| Municipality | 1 | 8 |
| Professional Association | 1 | 1 |
| Social Services | 2 | 2 |

Match Degree

| Light Match | 3 |
| :--- | :--- |
| Good Match | 5 |
| Heavy Match | 3 |

## Range of Pay

Lowest Pay
Highest Pay
Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 3 |
| :---: | :---: |
| 1 | 3 |
| 1 | 3 |
| 1 | 3 |
| 10 | 19 |
| 11 | 22 |

\$69,530 \$
4.05: Database Administrator

Designs database applications to specifications provided. Tests, corrects, monitors, and updates developed applications. Evaluates database performance. Tunes and reorganizes databases as needed. Sets up back-up and recovery procedures for databases. Controls access to data in physical database designs for both privacy and security. Intermediate level professional. Applies developing knowledge and skills to a range of semi-complex tasks. Receives minimal direct supervision. Actively contributes to team and handles escalation calls. Typically requires a Bachelor's Degree and 2-4 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 9 | 16 | \$70,188 | \$75,663 | \$45,000 | \$68,724 | \$88,827 | \$43,960 | \$94,171 |

## Geographic Area

| Portland Metro | 3 | 8 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 6 | 8 | \$75,322 | \$78,049 | \$65,080 | \$73,819 | \$86,349 | \$53,433 | \$98,714 |
| - Total Willamette | 9 | 16 | \$70,188 | \$75,663 | \$45,000 | \$68,724 | \$88,827 | \$43,960 | \$94,171 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 2 | 3 | - | - | - | - | - | - | - |
| 50 to 99 Employees | 2 | 2 | - | - | - | - | - | - | - |
| 250+ Employees | 5 | 11 | \$84,116 | \$86,846 | \$68,724 | \$88,827 | \$90,564 | \$65,809 | \$101,386 |

## Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 2 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 5 | 11 |


| Industry |  |  |
| :--- | :--- | :--- |
| Child Care / Child Welfare | 2 | 2 |
| Education / School / Research | 3 | 5 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 7 |
| Housing / Shelter | 1 | 1 |

## Match Degree

|  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 8 | 14 | $\$ 65,387$ | $\$ 70,958$ | $\$ 44,800$ | $\$ 66,295$ | $\$ 81,392$ | $\$ 43,840$ | $\$ 89,348$ |
| Heavy Match | 1 | 2 | - | - | - | - | - |  |  |

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 5 |
| :--- | :---: |
| 1 | 5 |
| 1 | 5 |
| 1 | 5 |
| 8 | 1 |
| 9 | 1 |

### 4.06: Network Administrator

Maintains and administers computer network infrastructure. Performs data backups and disaster recovery. Diagnoses, troubleshoots and resolves hardware, software and other network and system problems. Plans, coordinates, and implements network security measures. Understands multi-protocol systems and has implementation experience with multi-vendor network systems. Trains and provides troubleshooting procedures to helpdesk personnel. Intermediate level Network Administrator. Typically requires a Bachelor's Degree and 2-4 years of professional experience, or equivalent.
Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> Es | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 16 | 21 | $\$ 66,602$ | $\$ 68,669$ | $\$ 53,227$ | $\$ 67,331$ | $\$ 75,860$ | $\$ 49,095$ | $\$ 85,573$ |

Geographic Area

| Portland Metro | 5 | 7 | $\$ 67,303$ | $\$ 73,292$ | $\$ 55,000$ | $\$ 64,418$ | $\$ 75,000$ | $\$ 54,298$ | $\$ 82,959$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 10 | 13 | $\$ 62,353$ | $\$ 63,339$ | $\$ 50,617$ | $\$ 62,495$ | $\$ 73,295$ | $\$ 47,356$ | $\$ 78,884$ |
| - Total Willamette | 15 | 20 | $\$ 64,003$ | $\$ 66,822$ | $\$ 52,624$ | $\$ 64,418$ | $\$ 74,642$ | $\$ 48,844$ | $\$ 81,104$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
$250+$ Employees

| 1 | 1 |
| :--- | :--- |
| 3 | 5 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 1 | 1 |
| :--- | :--- |
| 3 | 3 |
| 1 | 3 |
| 6 | 7 |
| 5 | 7 |
|  |  |
| 2 | 2 |
| 1 | 1 |
| 1 | 1 |
| 2 | 4 |
| 6 | 9 |
| 1 | 1 |
| 2 | 2 |
| 1 | 1 |

Match Degree

| Light Match | 1 | 2 |
| :--- | :---: | :---: |
| Good Match | 12 | 14 |
| Heavy Match | 3 | 5 |

## Range of Pay

Lowest Pay
Highest Pay

| $\$ 63,693$ | $\$ 67,203$ | $\$ 53,227$ | $\$ 59,709$ | $\$ 71,494$ | $\$ 50,457$ | $\$ 82,092$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | - |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| - | $* *$ | - | - | - | - |  |
|  |  | - | - | - | - |  |
| - | - | - | - | - | - | - |
| - | - | - | - | - | - |  |
| - | - | - | - | - | - |  |
| $\$ 66,140$ | $\$ 66,226$ | $\$ 54,059$ | $\$ 67,331$ | $\$ 74,821$ | $\$ 48,593$ | $\$ 81,548$ |
| $\$ 66,815$ | $\$ 69,060$ | $\$ 53,477$ | $\$ 67,331$ | $\$ 75,860$ | $\$ 49,095$ | $\$ 86,773$ |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

### 4.07: Systems Administrator

Responsible for the installation/configuration, operation and maintenance of systems hardware and software and related infrastructure. Insures system hardware, operating systems, software systems, and operating procedures meet organizational needs. Researches and recommends improvements to the operating system Intermediate Systems Administrator Typically requires a Bachelor's Degree and 2-4 years of professional experience, or equivalent.


## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 2 | 3 |
| - Total Willamette | 4 | 5 |
| Surrounding Areas | 2 | 2 |

Employment Size
1 to 24 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Education / School / Research 2
Healthcare / Mental Health Services
Professional Association
Social Services

## Match Degree

Light Match
Good Match
Heavy Match

Range of Pay

## Total Compensation

| Not Receiving / Base Pay | 6 | 7 | $\$ 59,679$ | $\$ 61,878$ | $\$ 52,827$ | $\$ 57,654$ | $\$ 65,850$ | $\$ 49,920$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 7 | $\$ 59,679$ | $\$ 61,878$ | $\$ 52,827$ | $\$ 57,654$ | $\$ 65,850$ | $\$ 49,920$ |

### 4.08: Help Desk Technician

Assists users in resolving problems through discussion and diagnosis. Takes the necessary steps to remedy the problem and refers more complex problems to a higher level. May dispatch computer technicians. Entry production level. Acquires new skills and knowledge to complete routine tasks using clearly defined policies and procedures. Receives close detailed instructions and supervision. High School graduation and 0-2 years experience.
Total Responses

Geographic Area
Portland Metro
Mid-Willamette

Employment Size
25 to 49 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | $90 \mathrm{th} \%$ |
| 15 | 27 | $\$ 19.87$ | $\$ 21.30$ | $\$ 16.00$ | $\$ 20.45$ | $\$ 22.87$ | $\$ 14.93$ | $\$ 25.72$ |

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 2 | 3 |
| :--- | :---: | :---: |
| $\$ 5$ to $\$ 9.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 5 | 5 |
| Over $\$ 25$ million | 6 | 17 |

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :---: |
| Community / Economic Development | 1 | 2 |
| Education / School / Research | 4 | 7 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 4 | 11 |
| Municipality | 1 | 2 |
| Professional Association | 1 | 1 |
| Social Services | 2 | 2 |

Match Degree

| Light Match | 3 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 10 | 22 | \$21.27 | \$22.26 | \$17.23 | \$21.46 | \$23.99 | \$15.86 | \$26.90 |
| Heavy Match | 2 | 2 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 6 | 8 | \$18.83 | ** | \$15.57 | \$19.69 | \$22.14 | \$13.62 | \$23.19 |
| Highest Pay | 6 | 8 | \$25.26 | ** | \$19.50 | \$27.94 | \$30.62 | \$15.92 | \$31.90 |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
14
15


### 4.10: Web Developer

Designs, builds and maintains web sites, using scripting languages, content creation tools, management tools, and digital media. Analyzes user needs to implement Web site content, performance, and capacity. Converts written, graphic, audio, and video components to compatible Web formats. Performs or directs web site updates, identifies and corrects problems. Ensures code is properly structured, meets industry standards and is compatible with browsers. Intermediate level professional. Applies developing knowledge and skills to a range of semi-complex tasks. Receives minimal direct supervision. Actively contributes to team and handles escalation calls. Typically requires a Bachelor's Degree and 2-4 years of experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 6 | 6 | $\$ 58,321$ | $\$ 58,321$ | $\$ 45,345$ | $\$ 56,327$ | $\$ 70,798$ | $\$ 42,563$ | $\$ 76,073$ |

## Geographic Area

| Mid-Willamette | 5 | 5 | $\$ 59,585$ | $\$ 59,585$ | $\$ 43,126$ | $\$ 60,653$ | $\$ 74,179$ | $\$ 42,450$ | $\$ 76,452$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Total Willamette | 5 | 5 | $\$ 59,585$ | $\$ 59,585$ | $\$ 43,126$ | $\$ 60,653$ | $\$ 74,179$ | $\$ 42,450$ | $\$ 76,452$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |

Employment Size
25 to 49 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services

Match Degree

| Good Match | 5 | 5 | $\$ 61,585$ | $\$ 61,585$ | $\$ 52,000$ | $\$ 60,653$ | $\$ 74,179$ | $\$ 46,676$ | $\$ 76,452$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Heavy Match | 1 | 1 | - | - | - | - | - | - |  |

Range of Pay
Lowest Pay
Highest Pay

| 1 | 1 |
| :--- | :--- |

- 


## Total Compensation

| Not Receiving / Base Pay | 6 | 6 | $\$ 58,316$ | $\$ 58,316$ | $\$ 45,345$ | $\$ 56,327$ | $\$ 70,798$ | $\$ 42,563$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 6 | $\$ 58,316$ | $\$ 58,316$ | $\$ 45,345$ | $\$ 56,327$ | $\$ 70,798$ | $\$ 42,563$ |

### 4.11: Technical Support Specialist

Responsible for installing, repairing and maintaining personal computers and related systems within the organization. Performs all installations, upgrades and backups of software and hardware applications. Troubleshoots software, hardware and communication failures.

Total Responses

|  |  |  |  |  |  | Interquartile Ranges |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10th\% | Extremes |
| 5 | 6 | $\$ 18.24$ | $\$ 17.92$ | $\$ 16.35$ | $\$ 17.65$ | $\$ 20.33$ | $\$ 13.74$ | $\$ 23.04$ |

## Geographic Area

| Mid-Willamette | 4 | 5 |
| :--- | :--- | :--- |
| - Total Willamette | 4 | 5 |

Employment Size
100 to 249 Employees 2
250+ Employees

Annual Operating Budget

| $\$ 10$ to $\$ 24.9$ million | 2 | 3 |
| :--- | :--- | :--- |
| Over $\$ 25$ million | 3 | 3 |

## Industry

Education / School / Research 1
Healthcare / Mental Health Services
Social Services

## Match Degree

| Light Match | 2 | 2 |
| :--- | :--- | :--- |
| Good Match | 2 | 3 |
| Heavy Match | 1 | 1 |

Range of Pay
Lowest Pay $\quad 2 \quad 3$

Total Compensation

| Not Receiving / Base Pay | 5 | 6 | $\$ 18.24$ | $\$ 17.92$ | $\$ 16.35$ | $\$ 17.65$ | $\$ 20.33$ | $\$ 13.74$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 6 | $\$ 18.24$ | $\$ 17.92$ | $\$ 16.35$ | $\$ 17.65$ | $\$ 20.33$ | $\$ 13.74$ |

4.12: Computer Technician

Assists with setup, repair and cabling activities relating to computer and network hardware and software. May replace internal boards or components, install drivers, customize system settings, attach peripheral equipment, and troubleshoot user problems. Entry production level. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close detailed instructions and supervision. High School graduation and 0-2 years experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 9 | \$20.74 | \$21.27 | \$19.38 | \$20.67 | \$22.16 | \$16.46 | \$25.09 |

## Geographic Area

Portland Metro
Mid-Willamette

## Employment Size

100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million

Over $\$ 25$ million

Industry
Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services

Match Degree

| Light Match | 2 | 5 |
| :--- | :--- | :--- |
| Good Match | 4 | 4 |

Range of Pay
Lowest Pay
Highest Pay
25

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 5 | 8 |
| 6 | 9 |

### 4.13: Software Engineer

Plans and directs the most technical aspects of highly complex software development programs. Researches, studies and proposes the use of new technologies to be used in the development of new and improved products. Assists with strategic planning from the technical perspective for product line or business group. Principal engineer, software developer or scientific professional. Applies expert technical and organizational knowledge to highly complex tasks. Acts as technical authority in area of specialty and as lead on most assigned projects. Typically requires Bachelor's Degree in engineering, science or math and 6-8 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 14 | \$74,253 | \$82,323 | \$67,907 | \$77,814 | \$82,174 | \$57,580 | \$87,366 |

Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :---: | :---: |
| Mid-Willamette | 4 | 12 |
| - Total Willamette | 6 | 14 |
|  |  |  |
| Employment Size | 1 | 1 |
| 1 to 24 Employees | 1 | 3 |
| 25 to 49 Employees | 1 | 1 |
| 50 to 99 Employees | 1 | 1 |
| 100 to 249 Employees | 2 | 8 |
| $250+$ Employees |  |  |

## Annual Operating Budget

\$501 to \$999k
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Education / School / Research
Foundation / Philanthropy / Fundraising
Government
Healthcare / Mental Health Services

| 2 | 8 |
| :--- | :--- |
| 2 | 4 |
| 1 | 1 |
| 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :---: | :---: |
| Good Match | 4 | 12 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay
13

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 |
| :---: | :---: |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 5 | 13 |
| 6 | 14 |

5.01: Development Director

Top fundraising/development position. Leads all fundraising strategies and activities for the organization including annual and capital campaigns, planned giving, endowment, corporate/foundation and grants programs. Manages development staff. Establishes and maintains contact with potential financial supporters including private and public organizations. Identifies potential grant opportunities and oversees preparation of grant proposals. Typically requires a Bachelor's Degree and $6+$ years of experience, or equivalent. Other Titles: Vice President Development; Community Development Director.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 26 | 27 | \$89,007 | \$87,951 | \$62,857 | \$76,687 | \$105,075 | \$57,000 | \$130,436 |

## Geographic Area

|  | 9 | 9 | $\$ 79,619$ | $\$ 79,619$ | $\$ 68,000$ | $\$ 75,000$ | $\$ 94,737$ | $\$ 48,593$ | $\$ 109,835$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 15 | 16 | $\$ 93,700$ | $\$ 91,625$ | $\$ 63,571$ | $\$ 78,374$ | $\$ 110,828$ | $\$ 61,100$ | $\$ 158,120$ |
| Mid-Willamette | 24 | 25 | $\$ 88,420$ | $\$ 87,303$ | $\$ 64,286$ | $\$ 76,687$ | $\$ 105,025$ | $\$ 55,950$ | $\$ 127,641$ |
| - Total Willamette | 2 | 2 | - | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

| 9 | 9 | $\$ 71,534$ | $\$ 71,534$ | $\$ 62,000$ | $\$ 68,000$ | $\$ 75,000$ | $\$ 48,593$ | $\$ 99,875$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | 5 | - | - | - | - | - | - | - |
| 5 | 5 | $\$ 100,210$ | $\$ 100,210$ | $\$ 70,000$ | $\$ 81,952$ | $\$ 105,100$ | $\$ 64,000$ | $\$ 152,440$ |
| 5 | 5 | $\$ 98,603$ | $\$ 98,603$ | $\$ 65,000$ | $\$ 105,000$ | $\$ 128,773$ | $\$ 63,285$ | $\$ 130,769$ |
| 3 | 3 | - | - | - | - | - | - | - |

## Annual Operating Budget

\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

| 3 | 3 |
| :--- | :--- |
| 5 | 6 |
| 6 | 6 |
| 1 | 1 |
| 6 | 6 |
| 5 | 5 |


| $\$ 72,815$ | $\$ 70,763$ | $\$ 60,500$ | $\$ 62,000$ | $\$ 75,000$ | $\$ 54,152$ | $\$ 99,994$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 74,530$ | $\$ 74,530$ | $\$ 65,750$ | $\$ 74,976$ | $\$ 83,106$ | $\$ 59,500$ | $\$ 89,114$ |
| - | - | - | - | - | - | - |
| $\$ 108,336$ | $\$ 108,336$ | $\$ 75,000$ | $\$ 105,050$ | $\$ 122,855$ | $\$ 63,571$ | $\$ 156,386$ |
| $\$ 115,135$ | $\$ 115,135$ | $\$ 78,374$ | $\$ 125,000$ | $\$ 132,100$ | $\$ 67,350$ | $\$ 160,960$ |

## Industry

Arts, Culture, \& Humanities
Child Care / Child Welfare
Education / School / Research
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Religious
Social Services

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 6 | 6 |
| 1 | 1 |
| 1 | 1 |
| 6 | 6 |
| 1 |  |
| 3 |  |
| 6 |  |

Match Degree
Light Match
Good Match
Heavy Match

1 | 1 | 1 |
| :--- | :--- |

Heavy Match

| $\$ 84,773$ | $\$ 83,496$ | $\$ 60,875$ | $\$ 69,133$ | $\$ 102,745$ | $\$ 52,776$ | $\$ 126,132$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 103,731$ | $\$ 103,731$ | $\$ 80,163$ | $\$ 83,491$ | $\$ 118,550$ | $\$ 73,024$ | $\$ 151,340$ |
|  |  |  |  |  |  |  |
| $\$ 65,591$ | $* *$ | $\$ 50,000$ | $\$ 52,754$ | $\$ 56,220$ | $\$ 47,830$ | $\$ 96,041$ |
| $\$ 98,575$ | ** | $\$ 70,000$ | $\$ 73,201$ | $\$ 90,000$ | $\$ 69,808$ | $\$ 150,007$ |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
NN.

### 5.02: Development Manager

Develops fundraising strategy and sets priorities, goals and budgets; researches and identifies potential donors. Cultivates potential donors and communicates with current donors; writes grant proposals and prepares presentations to potential donors and key stakeholders. May supervise support staff or be an individual contributor in smaller organizations. Typically requires a Bachelor's Degree in marketing, public relations or an industry specific to the organization.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 8 | 11 | \$67,597 | \$71,705 | \$45,600 | \$51,920 | \$84,135 | \$39,989 | \$102,468 |

## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 4 | 7 |
| - Total Willamette | 6 | 9 |
| Surrounding Areas | 2 | 2 |

Employment Size

| 1 to 24 Employees | 3 | 3 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 2 | 2 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 2 | 5 |

Annual Operating Budget
Under \$500k
\$1 to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Education / School / Research | 2 | 3 |
| :--- | :--- | :--- |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 3 |
| Housing / Shelter | 2 | 2 |
| Social Services | 2 | 2 |

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 6 | 8 | \$52,080 | \$52,020 | \$43,200 | \$49,320 | \$51,960 | \$38,649 | \$68,270 |
| Heavy Match | 1 | 2 | - | - | - | - | - | - | - |

## Range of Pay

## Total Compensation

| Not Receiving / Base Pay | 8 | 11 | $\$ 67,595$ | $\$ 71,705$ | $\$ 45,600$ | $\$ 51,920$ | $\$ 84,135$ | $\$ 39,989$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 8 | 11 | $\$ 67,595$ | $\$ 71,705$ | $\$ 45,600$ | $\$ 51,920$ | $\$ 84,135$ | $\$ 39,989$ |

### 5.06: Grant Writer

Researches, organizes, writes and submits grant proposals to public, private, corporate and foundation funding sources. Identifies prospective funders, cultivates and manages current partnerships, performs prospect research and develops competitive applications. Matches program proposals to the funder's criteria. Typically requires a Bachelor's Degree and 3-5 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 5 | \$48,815 | \$48,815 | \$37,211 | \$38,000 | \$57,664 | \$33,604 | \$71,066 |

## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 3 |

- Total Willamette

Employment Size

| 1 to 24 Employees | 2 | 2 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 1 | 1 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Empl | 1 | 1 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Food Bank / Food Service | 1 | 1 |
| :--- | :--- | :--- |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 1 |
| Religious | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

Good Match

## Range of Pay

Lowest Pay
Highest Pay

## Total Compensation

| Receiving / Base Pay | 1 | 1 |
| :--- | :--- | :--- |
| Receiving / Variable Amount | 1 | 1 |
| Receiving / \% of Base Pay | 1 | 1 |
| Receiving / Variable + Base | 1 | 1 |
| Not Receiving / Base Pay | 4 | 4 |
| Combined / Variabl + Base | 5 | 5 |

### 5.07: Event Manager

Manages the strategy and planning of meetings and special events for an organization. Develops and monitors the annual budget for all event activities. Leads and directs staff associated with event process. Typically requires a degree and 4-6 years of professional experience in event and meeting planning.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 10 | 10 | \$54,240 | \$54,240 | \$44,214 | \$51,023 | \$60,625 | \$42,818 | \$72,439 |

Geographic Area

| Portland Metro | 4 | 4 |
| :--- | :--- | :--- |
| Mid-Willamette | 5 | 5 |
| - Total Willamette | 9 | 9 |
| Surrounding Areas | 1 | 1 |
| Employment Size |  |  |
| 1 to 24 Employees | 4 | 4 |
| 25 to 49 Employees | 3 | 3 |
| 50 to 99 Employees | 1 | 1 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 1 | 1 |

## Annual Operating Budget

\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
Over $\$ 25$ million

## Industry

| Arts, Culture, \& Humanities | 1 | 1 |
| :--- | :--- | :--- |
| Child Care / Child Welfare | 1 | 1 |
| Education / School / Research | 3 | 3 |
| Food Bank / Food Service | 2 | 2 |
| Housing / Shelter | 1 | 1 |
| Professional Association | 1 | 1 |
| Youth Recreation | 1 | 1 |

## Match Degree

Good Match
Heavy Match

## Range of Pay

Lowest Pay
Highest Pay
$2 \quad 2$

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 |
| :---: | :---: |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 9 | 9 |
| 10 | 10 |


| $\$ 55,914$ | $\$ 55,9$ |
| :---: | :---: |
| $\$ 53,322$ | $\$ 53,3$ |
| - | - |


| $\$ 47,000$ | $\$ 72,000$ | $\$ 41,910$ | $\$ 74,631$ |
| :---: | :---: | :---: | :---: |
| $\$ 50,045$ | $\$ 55,000$ | $\$ 42,637$ | $\$ 72,877$ |
| - | - | - | - |

### 5.08: Event Coordinator

Responsible for the coordination of production details for events from conception to post-event completion and ensure the event runs smoothly. May manage organization's presence at trade shows, sales or business meetings, and virtual events. Develops event theme, oversees vendors and security, maintains event schedules, and monitors and tracks expenditures for budgeting purposes. Typically requires a Bachelor's Degree and 2-4 years of professional experience, or equivalent.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 19 | 23 | \$20.79 | \$20.55 | \$17.80 | \$19.79 | \$23.12 | \$16.28 | \$26.50 |

## Geographic Area

| Portland Metro | 8 | 12 | $\$ 19.46$ | $\$ 19.44$ | $\$ 17.90$ | $\$ 18.47$ | $\$ 23.08$ | $\$ 16.38$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 10 | 10 | $\$ 21.62$ | $\$ 21.62$ | $\$ 17.97$ | $\$ 19.89$ | $\$ 25.24$ | $\$ 16.31$ |
| - Total Willamette | 18 | 22 | $\$ 20.66$ | $\$ 20.43$ | $\$ 17.71$ | $\$ 19.51$ | $\$ 23.08$ | $\$ 16.24$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |

Employment Size

| 1 to 24 Employees | 9 | 12 | $\$ 18.50$ | $\$ 18.38$ | $\$ 18.00$ | $\$ 18.51$ | $\$ 19.79$ | $\$ 15.50$ | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 25 to 49 Employees | 3 | 3 | - | - | - | - | - | - |  |
| 50 to 99 Employees | 2 | 2 | - | - | - | - |  |  |  |
| 100 to 249 Employees | 1 | 1 | - | - | - | - | - |  |  |
| $250+$ Employees | 4 | 5 | - | - | - | - | - |  |  |

## Annual Operating Budget

\$501 to \$999k
\$1 to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
\$10 to $\$ 24.9$ million
Over $\$ 25$ million

## Industry

Arts, Culture, \& Humanities
Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Food Bank / Food Service
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Religious
Social Services
11

| - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | - |
| $\$ 18.64$ | $\$ 18.64$ | $\$ 16.35$ | $\$ 19.23$ | $\$ 20.00$ | $\$ 16.14$ | $\$ 20.98$ |
| - | - | - | - | - | - | - |
| - | - | - | - | - | - | - |
| $\$ 23.49$ | $\$ 23.49$ | $\$ 23.16$ | $\$ 23.52$ | $\$ 26.44$ | $\$ 19.83$ | $\$ 26.60$ |

## Match Degree

Light Match
Good Match
$\$ 21.0$
$\$ 22.07$

| $\$ 21.22$ | $\$ 18.02$ |
| :--- | :--- |
| $\$ 22.07$ | $\$ 19.42$ |


| $\$ 19.79$ | $\$ 23.34$ | $\$ 17.55$ | $\$ 26.44$ |
| :--- | :--- | :--- | :--- |
| $\$ 20.82$ | $\$ 22.72$ | $\$ 17.62$ | $\$ 27.77$ |

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
5.09: Development Assistant/Associate

Responsible for assisting the Development Director in developing and managing foundation and corporate grants, direct mail programs, special events, newsletters and major gifts programs. Solicits, accepts and acknowledges all collectible donations made to the organization. Generates, maintains and reports on donation records and provides administrative support. Other Titles:
Administrative Bequest Coordinator, Campaign Associate, Development Coordinator.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 10 | 10 | \$18.19 | \$18.19 | \$17.36 | \$18.51 | \$19.05 | \$14.51 | \$20.68 |

Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 2 | 2 | - | - | - | - | - | - |
| Mid-Willamette | 7 | 7 | $\$ 17.02$ | $\$ 17.02$ | $\$ 16.05$ | $\$ 17.50$ | $\$ 18.67$ | $\$ 13.68$ |
| - Total Willamette | 9 | 9 | $\$ 17.43$ | $\$ 17.43$ | $\$ 17.31$ | $\$ 18.27$ | $\$ 19.00$ | $\$ 14.24$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 4 | 4 |
| 25 to 49 Employees | 2 | 2 |
| 50 to 99 Employees | 1 | 1 |
| 100 to 249 Employees | 2 | 2 |
| $250+$ Employees | 1 | 1 |

## Annual Operating Budget

\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
\$10 to $\$ 24.9$ million
Over $\$ 25$ million

| 1 | 1 |
| :--- | :--- |
| 3 | 3 |
| 1 | 1 |
| 1 | 1 |
| 2 | 2 |
| 2 | 2 |

Industry

| Arts, Culture, \& Humanities | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 2 | 2 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 1 |
| Social Services | 3 | 3 |
| Youth Recreation | 1 | 1 |

Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 7 | 7 |

Heavy Match

Range of Pay
Lowest Pay
Highest Pay
6

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
9
10

### 5.10: Database/Gifts Processing Coordinator

Oversees proper functioning of donor database. Ensures accurate processing and timely acknowledgement of all gifts. May input other data including donor contact reports and research. Creates and facilitates a variety of database reports and lists for Director of Development and staff. Typically requires a High School Diploma or GED and 2+ years of database or related experience.

Total Responses

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |
| 5 | 5 | $\$ 18.18$ | $\$ 18.18$ | $\$ 14.00$ | $\$ 17.44$ | $\$ 17.75$ | $\$ 13.46$ | $\$ 24.26$ |  |

## Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 2 | 2 |
| - Total Willamette | 4 | 4 |
| Surrounding Areas | 1 | 1 |

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees

Annual Operating Budget
\$501 to \$999k
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 2 | 2 |
| 1 | 1 |

Industry

| Arts, Culture, \& Humanities | 1 | 1 |
| :--- | :--- | :--- |
| Child Care / Child Welfare | 1 | 1 |
| Education / School / Research | 1 | 1 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Youth Recreation | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 3 | 3 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 5 | 5 | $\$ 18.18$ | $\$ 18.18$ | $\$ 14.00$ | $\$ 17.44$ | $\$ 17.75$ | $\$ 13.46$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 5 | $\$ 18.18$ | $\$ 18.18$ | $\$ 14.00$ | $\$ 17.44$ | $\$ 17.75$ | $\$ 13.46$ |

### 5.11: Membership Director

Directs and administers the association's programs to recruit and retain members. Encourages and initiates efforts by members and member committees in establishing standards for membership and bringing new members into the association. Initiates promotional programs to interest new members. Responsible for developing budget of member service functions and supervision of professional and clerical staff.

Total Responses

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| 5 | 5 | \$53,201 | \$53,201 | \$42,000 | \$50,000 | \$64,000 | \$37,802 | \$70,600 |

Geographic Area

| Portland Metro | 2 | 2 |
| :--- | :--- | :--- |
| Mid-Willamette | 2 | 2 |
| - Total Willamette | 4 | 4 |
| Surrounding Areas | 1 | 1 |

Employment Size
1 to 24 Employees

Annual Operating Budget
Under \$500k
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million

Industry
Housing / Shelter 1
Professional Association 4

Match Degree
Light Match

Good Match

Range of Pay
Lowest Pay
Highest Pay
$2 \quad 2$
$2 \quad 2$

Total Compensation

| Receiving / Base Pay | 2 | 2 |
| :--- | :--- | :--- |
| Receiving / Variable Amount | 2 | 2 |
| Receiving / \% of Base Pay | 2 | 2 |
| Receiving / Variable + Base | 2 | 2 |
| Not Receiving / Base Pay | 3 | 3 |
| Combined / Variable + Base | 5 | 5 |

### 6.03: Education Manager

Reports to Education Director in large organizations. May be the top education position in smaller organizations. Manages training with a primary focus on development and delivery of training materials and programs. Duties include needs identification, material preparation, media selection, vendor management, quality assessment, cost and effectiveness evaluation, and coordination with internal customers. Training content may cover work procedures, product use, safety, customer service, work skills, language skills or other topics. Arranges venues, coordinates all constituents, acts as education representative at planning meetings, and oversees education staff, volunteers and interns. Manages department budget. Makes recommendations to upper management. Typically requires a Bachelor's Degree and 5-8 years of experience, or equivalent.

Total Responses

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| 5 | 8 | \$55,300 | \$56,438 | \$45,000 | \$50,000 | \$51,501 | \$45,000 | \$71,600 |

Geographic Area
Mid-Willamette

- Total Willamette
Surrounding Areas

Employment Size
1 to 24 Employees
50 to 99 Employees
100 to 249 Employees

Annual Operating Budget
\$501 to \$999k
\$1 to \$2.9 million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Arts, Culture, \& Humanities
Child Care / Child Welfare
Education / School / Research
Social Services

Match Degree
Good Match
58

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

Not Receiving / Base Pay
$5 \quad 8$

| $\$ 55,299$ | $\$ 56,438$ | $\$ 45,000$ | $\$ 50,000$ | $\$ 51,501$ | $\$ 45,000$ | $\$ 71,600$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 55,299$ | $\$ 56,438$ | $\$ 45,000$ | $\$ 50,000$ | $\$ 51,501$ | $\$ 45,000$ | $\$ 71,600$ |

### 6.06: Child Care and Teacher Aide

Provides support to clients and to teacher so that the mission of the organization is met with efficiency. Provides coverage for teachers breaks, lunch and staff meetings. Provides instruction when necessary. Helps maintain health and safety standards required by law.
Other Titles: Assistant Teacher, Child Care Worker, Children Counselor Aide, CPS Parent Aide, Early Child Services, Education Coordinator, Mentor Teacher, Preschool Aide.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 6 | 102 | \$10.89 | \$10.94 | \$10.77 | \$11.00 | \$11.27 | \$10.22 | \$11.45 |

## Geographic Area

| Portland Metro | 4 | 49 | - | - | - | - | - |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 2 | 53 | - | - | - | - | - |  |
| - Total Willamette | 6 | 102 | $\$ 10.89$ | $\$ 10.94$ | $\$ 10.77$ | $\$ 11.00$ | $\$ 11.27$ | $\$ 10.22$ |

## Employment Size

| 1 to 24 Employees | 2 | 53 |
| :--- | :---: | :---: |
| 25 to 49 Employees | 1 | 5 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 2 | 43 |

## Annual Operating Budget

| Under $\$ 500 \mathrm{k}$ | 1 | 10 |
| :--- | :---: | :---: |
| $\$ 1$ to $\$ 2.9$ million | 1 | 5 |
| $\$ 3$ to $\$ 4.9$ million | 1 | 43 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| Over $\$ 25$ million | 2 | 43 |


| Industry |  |  |
| :--- | :---: | :---: |
| Child Care / Child Welfare | 1 | 1 |
| Community / Economic Development | 2 | 43 |
| Education / School / Research | 1 | 10 |
| Religious | 1 | 43 |
| Social Services | 1 | 5 |

## Match Degree

Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay

| 6 | 102 | $\$ 10.89$ | $\$ 10.94$ | $\$ 10.77$ | $\$ 11.00$ | $\$ 11.27$ | $\$ 10.22$ | $\$ 11.45$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 6 | 102 | $\$ 10.89$ | $\$ 10.94$ | $\$ 10.77$ | $\$ 11.00$ | $\$ 11.27$ | $\$ 10.22$ | $\$ 11.45$ |

### 8.01: Finance Director

Directs and oversees all the financial management functions supporting and attaining profitable growth and strategic goals. Manage budgeting and forecasting, financial analysis, reporting and financial planning for the organization. Oversees the preparation of regulatory and financial reporting and ensures compliance. Develops policies and procedures to control and report financial activity. Typically reports to CEO/President or CFO. Requires a Bachelor's Degree, CPA certification and a minimum of 8 years of experience.

Total Responses

|  |  | Interquartile Ranges |  |  |  | Extremes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | $10 \mathrm{th} \%$ | $90 \mathrm{th} \%$ |
| 28 | 28 | $\$ 114,322$ | $\$ 114,322$ | $\$ 71,630$ | $\$ 90,882$ | $\$ 140,090$ | $\$ 63,360$ | $\$ 177,296$ |

## Geographic Area

|  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 8 | 8 | $\$ 120,730$ | $\$ 120,730$ | $\$ 71,250$ | $\$ 78,667$ | $\$ 121,664$ | $\$ 58,224$ | $\$ 205,926$ |
| Mid-Willamette | 18 | 18 | $\$ 107,328$ | $\$ 107,328$ | $\$ 71,129$ | $\$ 90,882$ | $\$ 143,904$ | $\$ 64,940$ | $\$ 155,270$ |
| - Total Willamette | 26 | 26 | $\$ 111,452$ | $\$ 111,452$ | $\$ 71,129$ | $\$ 83,000$ | $\$ 136,222$ | $\$ 62,400$ | $\$ 158,783$ |
| Surrounding Areas | 2 | 2 | - | - | - | - | - | - | - |

## Employment Size

1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
$250+$ Employees

Annual Operating Budget
\$501 to \$999k
\$1 to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 2 | 2 |
| :--- | :--- |
| 3 | 3 |
| 5 | 5 |
| 3 | 3 |
| 9 | 9 |
| 6 | 6 |

## Industry

Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Elder Care
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Professional Association
Social Services
Youth Recreation
$1 \quad 1$

Community / Economic Development
Education / School / Research
Elder Care

Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services

Social Services
Youth Recreation

## Match Degree

Light Match
Good Match

Heavy Match

| 1 | 1 |
| :---: | :---: |
| 21 | 21 |
| 6 | 6 |

Range of Pay

Lowest Pay
Highest Pay
10

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 4 | 4 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | 5 | $\$ 79,216$ | $\$ 79,216$ | $\$ 60,000$ | $\$ 80,000$ | $\$ 86,000$ | $\$ 56,448$ | $\$ 104,000$ |
| 3 | 3 | - | - | - | - | - | - | - |
| 8 | 8 | $\$ 117,562$ | $\$ 117,562$ | $\$ 91,156$ | $\$ 111,285$ | $\$ 133,607$ | $\$ 76,634$ | $\$ 156,270$ |
| 8 | 8 | $\$ 154,114$ | $\$ 154,114$ | $\$ 105,002$ | $\$ 148,886$ | $\$ 154,391$ | $\$ 69,055$ | $\$ 226,951$ |


| $\$ 93,713$ | $\$ 93,713$ | $\$ 70,000$ | $\$ 80,000$ | $\$ 86,000$ | $\$ 67,000$ | $\$ 134,939$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | - |
| $\$ 117,867$ | $\$ 117,867$ | $\$ 77,334$ | $\$ 119,303$ | $\$ 137,529$ | $\$ 72,960$ | $\$ 160,417$ |
| $\$ 175,462$ | $\$ 175,462$ | $\$ 124,782$ | $\$ 150,000$ | $\$ 187,500$ | $\$ 93,627$ | $\$ 282,760$ |


| - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | - |
| $\$ 114,311$ | $\$ 114,311$ | $\$ 70,940$ | $\$ 116,000$ | $\$ 141,150$ | $\$ 66,000$ | $\$ 170,000$ |
| - | - | - | - | - | - | - |
| - | - | - | - | - | - | - |
| - | - | - | - | - | - | - |
| $\$ 143,696$ | $\$ 143,696$ | $\$ 84,161$ | $\$ 128,416$ | $\$ 148,329$ | $\$ 74,492$ | $\$ 214,656$ |
| - | - | - | - | - | - | - |
| $\$ 74,611$ | $\$ 74,611$ | $\$ 70,879$ | $\$ 75,000$ | $\$ 77,334$ | $\$ 60,800$ | $\$ 88,392$ |


| - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 113,467$ | $\$ 113,467$ | $\$ 70,000$ | $\$ 78,645$ | $\$ 137,529$ | $\$ 60,000$ | $\$ 200,000$ |
| $\$ 119,157$ | $\$ 119,157$ | $\$ 100,822$ | $\$ 124,150$ | $\$ 145,575$ | $\$ 83,321$ | $\$ 150,000$ |
|  |  |  |  |  |  |  |
| $\$ 77,759$ | $* *$ | $\$ 57,165$ | $\$ 67,330$ | $\$ 94,334$ | $\$ 54,222$ | $\$ 108,689$ |
| $\$ 119,702$ | $* *$ | $\$ 79,266$ | $\$ 90,000$ | $\$ 149,696$ | $\$ 74,582$ | $\$ 220,864$ |

### 8.02: Finance Manager

Plans and directs accounting, investing, banking, insurance, securities, and other financial activities of a branch, office, or department of an organization. Prepares informational analyses on current processes, actual performance versus budget and prior year data for Operations team. Assists operations team in monthly financial review. Requires a Bachelor's Degree or higher and 6-8 years of experience. May require a CPA.

Total Responses

|  |  | Interquartile Ranges |  |  |  | Extremes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 6 | 7 | $\$ 91,414$ | $\$ 96,205$ | $\$ 70,801$ | $\$ 92,660$ | $\$ 109,932$ | $\$ 61,923$ | $\$ 119,661$ |

## Geographic Area

| Portland Metro | 3 | 3 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 4 |
| - Total Willamette | 6 | 7 |

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Community / Economic Development | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 1 |
| Foundation / Philanthropy / Fundraising | 1 | 2 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

Light Match 2

Good Match 4

Range of Pay
Lowest Pay
Highest Pay
23
23

Total Compensation

| Receiving / Base Pay | 2 | 2 |
| :--- | :--- | :--- |
| Receiving / Variable Amount | 2 | 2 |
| Receiving / \% of Base Pay | 2 | 2 |
| Receiving / Variable + Base | 2 | 2 |
| Not Receiving / Base Pay | 4 | 5 |
| Combined / Variable + Base | 6 | 7 |

8.03: Controller

Oversees the organization's development and administration of the accounting systems, practices and controls that conform to accepted accounting practices and reflect operating budgets and profitability. Prepares timely and comprehensive reports including analysis of financial data, statements, and audits of sales, earnings, profits and cash balances. Typically reports to the Vice President of Finance, CFO or the CEO. Typically requires a Bachelor's Degree and a minimum of 8 years of professional experience, or equivalent.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 11 | 11 | $\$ 84,896$ | $\$ 84,896$ | $\$ 74,741$ | $\$ 91,374$ | $\$ 98,695$ | $\$ 50,000$ | $\$ 100,172$ |  |  |  |  |

## Geographic Area

Portland Metro 4
Mid-Willamette

- Total Willamette


## Employment Size

1 to 24 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 4 | 4 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 2 |
| O $\$ 25$ million | 4 | 4 |

## Industry

Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services
Municipality
Professional Association
Religious
Social Services

| 3 | 3 |
| :--- | :--- |
| 1 | 1 |
| 2 | 2 |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 2 | 2 |

Match Degree
Good Match
Heavy Match

## Range of Pay <br> Lowest Pay

Highest Pay
99
$\$ 90,838$
\$90,838
$\$ 83$

| $\$ 82,251$ | $\$ 82,251$ | $\$ 58,158$ |
| :--- | :--- | :--- |
| $\$ 84,896$ | $\$ 84,896$ | $\$ 74,741$ |

$\$ 92,500$
$\$ 91,374$
$\$ 98,781$
$\$ 98,695$
$\$ 47,600$
$\$ 50,000$
\$110,256
11

| 2 | 2 |
| :--- | :--- |
| 2 | 2 |
| 1 | 1 |
| 6 | 6 |

$\$ 101,13$
$\square$

10 to $\$ 24.9$ million
Over $\$ 25$ million

$$
\$ 91,374
$$

\$50,000
\$100,172

| - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | - |
| - | - | - | - | - | - | - |
| $\$ 101,136$ | $\$ 101,136$ | $\$ 93,723$ | $\$ 98,695$ | $\$ 100,129$ | $\$ 91,937$ | $\$ 112,777$ |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

# 2017 Cascade Employers Association's <br> Non-Profit Pay \& Benefit Survey 

### 8.04: Assistant Controller

Assists Controller in all phases of company accounting activities. Coordinates preparation of monthly/quarterly/annual financial statements. Coordinates and prepares schedules for auditors. Prepares accounting policy and procedure manuals. May prepare SEC filings. May prepare tax returns. Typically requires a Bachelor's Degree and 4-6 years of professional experience, or equivalent. Supervises employees performing financial reporting, accounting, billing, collections, payroll, and budgeting duties.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 6 | 9 | $\$ 62,562$ | $\$ 60,593$ | $\$ 53,375$ | $\$ 64,003$ | $\$ 71,956$ | $\$ 44,424$ | $\$ 79,259$ |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

| 2 | 5 |
| :--- | :--- |
| 4 | 4 |
| 6 | 9 |

Employment Size
1 to 24 Employees
50 to 99 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 10$ to $\$ 24.9$ million

Over $\$ 25$ million

Industry
Community / Economic Development
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services

Match Degree

| Good Match | 6 | 9 | \$62,562 | \$60,593 | \$53,375 | \$64,003 | \$71,956 | \$44,424 | \$79,259 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 2 | 4 | - | ** | - | - | - | - | - |
| Highest Pay | 2 | 4 | - | ** | - | - | - | - | - |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 1 | 2 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 1 | 2 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 1 | 2 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 1 | 2 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 5 | 7 | \$64,792 | \$63,218 | \$59,280 | \$68,726 | \$73,032 | \$46,176 | \$80,504 |
| Combined / Variable + Base | 6 | 9 | \$62,813 | \$60,926 | \$54,500 | \$64,003 | \$71,956 | \$45,174 | \$79,259 |

### 8.06: Accounting Manager

Responsible for operation of general accounting department. Responsible for the application of principles of accounting to install and maintain the general accounting system, including preparation of reports and statistics reflecting assets, liabilities, financial transactions, earnings, profits, cash balances, and other financial results. Maintains accounts and records of disbursements, expenses and tax payments. Prepares and files tax returns and other reports to government agencies. Maintains insurance and property records. Typically reports to a CFO or Controller. Supervises and directs work of professional and clerical staff. Typically requires a Bachelor's Degree and a minimum of 8 years of professional experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 15 | 16 | \$68,503 | \$68,639 | \$52,584 | \$66,000 | \$79,754 | \$44,208 | \$100,228 |

## Geographic Area

| Portland Metro | 4 | 4 |
| :--- | :---: | :---: |
| Mid-Willamette | 9 | 9 |
| - Total Willamette | 13 | 13 |
| Surrounding Areas | 2 | 3 |


| - | - | - | - | - | - |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 74,592$ | $\$ 74,592$ | $\$ 59,378$ | $\$ 66,300$ | $\$ 88,827$ | $\$ 54,600$ | $\$ 105,353$ |
| $\$ 69,361$ | $\$ 69,361$ | $\$ 50,000$ | $\$ 66,000$ | $\$ 88,827$ | $\$ 43,944$ | $\$ 100,971$ |
| - | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
$250+$ Employees

## Annual Operating Budget

$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

| 4 | 4 |
| :--- | :--- |
| 2 | 2 |
| 5 | 5 |
| 4 | 5 |

Industry
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Social Services
Youth Recreation
6
1
3
2
1
1
1

## Match Degree

| Light Match | 2 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 10 | 10 | \$70,912 | \$70,912 | \$46,250 | \$61,650 | \$95,706 | \$43,181 | \$103,534 |
| Heavy Match | 3 | 3 | - | - | - | - | - | - | - |

Range of Pay
Lowest Pay
Highest Pay
$3 \quad 3$

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
5
5
5
5
10
15

### 8.07: Financial Analyst

Develops, interprets, and implements complex financial and accounting concepts, or techniques for financial planning and control.
Researches, selects, and compiles financial data from multiple sources, such as sales, production, accounting, public sources or vendors.
Analyzes data to produce business information used to support decisions. Intermediate level of professional analyst. Typically requires a
Bachelor's Degree and 2-4 years of professional experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 8 | \$68,756 | \$66,618 | \$53,549 | \$59,516 | \$89,200 | \$49,270 | \$92,739 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Mid-Willamette | 5 | 8 | \$68,756 | \$66,618 | \$53,549 | \$59,516 | \$89,200 | \$49,270 | \$92,739 |
| - Total Willamette | 5 | 8 | \$68,756 | \$66,618 | \$53,549 | \$59,516 | \$89,200 | \$49,270 | \$92,739 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 250+ Employees | 5 | 8 | \$68,756 | \$66,618 | \$53,549 | \$59,516 | \$89,200 | \$49,270 | \$92,739 |

## Annual Operating Budget

$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million

Over \$25 million

## Industry

Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services

## Match Degree

Light Match
Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay
Combined / Variable + Base

| 5 | 8 | $\$ 68,752$ | $\$ 66,618$ | $\$ 53,549$ | $\$ 59,516$ | $\$ 89,200$ | $\$ 49,270$ | $\$ 92,739$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5 | 8 | $\$ 68,752$ | $\$ 66,618$ | $\$ 53,549$ | $\$ 59,516$ | $\$ 89,200$ | $\$ 49,270$ | $\$ 92,739$ |

### 8.08: Accountant I

Applies principles of accounting to record and/or analyze financial information and prepare financial reports. Compiles and classifies financial information, balance sheet, profit and loss statements, account entries, and/or other reports or business transactions. First level of professional accounting. May provide technical direction to clerical staff. Typically requires a Bachelor's Degree and up to 2 years of professional experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90th\% |
| 5 | 10 | $\$ 48,728$ | $\$ 47,914$ | $\$ 45,000$ | $\$ 46,364$ | $\$ 55,162$ | $\$ 40,200$ | $\$ 58,132$ |

Geographic Area

| Mid-Willamette | 5 | 10 | $\$ 48,728$ | $\$ 47,914$ | $\$ 45,000$ | $\$ 46,364$ | $\$ 55,162$ | $\$ 40,200$ | $\$ 58,132$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Total Willamette | 5 | 10 | $\$ 48,728$ | $\$ 47,914$ | $\$ 45,000$ | $\$ 46,364$ | $\$ 55,162$ | $\$ 40,200$ | $\$ 58,132$ |

Employment Size

| 1 to 24 Employees | 2 | 2 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 1 | 1 |
| $250+$ Employees | 2 | 7 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million

| 2 | 2 |
| :--- | :--- |
| 2 | 7 |
| 1 | 1 |

Industry

| Community / Economic Development | 1 | 6 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 1 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Municipality | 1 | 1 |

Match Degree
Light Match
Good Match
Heavy Match

## Range of Pay

Lowest Pay
Highest Pay
16

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
\$48,930
$\$ 48,129$
\$46,000
$\$ 46,364$
\$55,162
\$40,600
\$58,132

### 8.09: Accountant II

Applies principles of accounting to record and/or analyze financial information and prepare financial reports. Compiles and classifies financial information, balance sheet, profit and loss statements, account entries, and/or other reports or business transactions. May establish and coordinate implementation of accounting control procedures. Intermediate level of professional general accounting. May direct and coordinate activities of accounting staff. Typically requires a Bachelor's Degree and 2-4 years of professional experience.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 10 | 12 | $\$ 57,188$ | $\$ 55,549$ | $\$ 49,249$ | $\$ 55,754$ | $\$ 64,942$ | $\$ 47,772$ | $\$ 71,352$ |  |  |  |  |

Geographic Area

| Portland Metro | 3 | 3 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 9 | $\$ 58,978$ | $\$ 56,394$ | $\$ 49,890$ | $\$ 60,514$ | $\$ 68,870$ | $\$ 46,248$ |
| - Total Willamette | 10 | 12 | $\$ 57,188$ | $\$ 55,549$ | $\$ 49,249$ | $\$ 55,754$ | $\$ 64,942$ | $\$ 47,772$ |

Employment Size
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 1 | 2 |
| :--- | :--- |
| 1 | 1 |
| 4 | 4 |
| 4 | 5 |

Industry
Child Care / Child Welfare
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Municipality
Social Services

Match Degree
Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay
$4 \quad 6$

46

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
2
2
2
2
8
10
2
2
2
2
10

### 8.10: Accountant III

Applies principles of accounting to record and/or analyze financial information and prepare financial reports. Compiles and classifies financial information, balance sheet, profit and loss statements, account entries, and/or other reports or business transactions. Senior level of professional general accounting. Uses independent judgment to perform advanced and specialized accounting assignments. Provides work leadership accounting staff. May also provide special project assistance to the CFO, Controller or Accounting Manager. Typically requires a Bachelor's Degree and 4-6 years of professional experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 17 | 20 | \$67,667 | \$65,753 | \$53,394 | \$64,000 | \$75,122 | \$47,484 | \$88,445 |

## Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 3 | 4 | - | - | - | - | - | - |
| Mid-Willamette | 12 | 13 | $\$ 68,955$ | $\$ 66,728$ | $\$ 52,384$ | $\$ 65,851$ | $\$ 76,166$ | $\$ 45,146$ |
| - Total Willamette | 15 | 17 | $\$ 67,942$ | $\$ 65,481$ | $\$ 53,013$ | $\$ 64,000$ | $\$ 77,209$ | $\$ 46,549$ |
| Surrounding Areas | 2 | 3 | - | - | - | - | - | - |

Employment Size

| 1 to 24 Employees | 2 | 2 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 3 | 3 |
| 50 to 99 Employees | 2 | 3 |
| 100 to 249 Employees | 4 | 5 |
| $250+$ Employees | 6 | 7 |

## Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 3 | 3 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 3 | 4 |
| $\$ 5$ to $\$ 9.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 2 |
| Over $\$ 25$ million | 7 | 9 |

## Industry

| Community / Economic Development | 2 | 3 |
| :--- | :--- | :--- |
| Education / School / Research | 6 | 8 |
| Elder Care | 1 | 1 |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 2 |
| Municipality | 1 | 1 |
| Religious | 1 | 1 |
| Social Services | 3 | 3 |

Match Degree
Light Match
Good Match
Heavy Match
5

Range of Pay

## Lowest Pay

Highest Pay

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
16
17
1
1
1
1
19
20

| $\$ 54,298$ | $\$ 51,915$ | $\$ 52,632$ | $\$ 53,394$ |
| :--- | :--- | :--- | :--- |
| $\$ 73,590$ | $\$ 71,718$ | $\$ 61,396$ | $\$ 71,169$ |

\$57,762
\$45,053
\$63,725
$\$ 78,253 \quad \$ 53,102 \quad \$ 89,597$

| $\$ 66,583$ | $\$ 64,740$ | $\$ 53,203$ | $\$ 62,264$ | $\$ 72,523$ | $\$ 47,016$ | $\$ 86,448$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 67,818$ | $\$ 65,881$ | $\$ 53,394$ | $\$ 64,000$ | $\$ 75,122$ | $\$ 47,484$ | $\$ 89,975$ |

### 8.11: Bookkeeper

Responsible for maintaining accounting records in a small company or office. Records financial transactions, manages accounts payable and receivable, reconciles bank statements; updates trial balance, profit-and-loss statements and balance sheet. Manages payroll, invoicing, federal and state tax deposits, and annual tax forms. Intermediate Level. Work may be reviewed by outside consultants, CPAs, or auditors to verify appropriate procedure and accuracy. Typically requires a High School Diploma or GED and 2-4 years of accounting experience.

Total Responses

## Geographic Area

| Portland Metro | 5 | 5 | $\$ 21.88$ | $\$ 21.88$ | $\$ 17.64$ | $\$ 20.00$ | $\$ 21.00$ | $\$ 16.19$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 8 | $\$ 20.43$ | $\$ 20.85$ | $\$ 15.41$ | $\$ 18.30$ | $\$ 21.41$ | $\$ 14.86$ |
| - Total Willamette | 12 | 13 | $\$ 21.03$ | $\$ 21.25$ | $\$ 15.67$ | $\$ 18.65$ | $\$ 21.71$ | $\$ 15.02$ |

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

## Annual Operating Budget

Under \$500k
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 21.74$
-
-
-

Industry
Arts, Culture, \& Humanities
Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Government
Housing / Shelter
Professional Association
Religious
Social Services
Youth Recreation

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 10 | 11 | \$21.66 | \$21.85 | \$15.83 | \$18.65 | \$23.12 | \$14.96 | \$35.61 |
| Heavy Match | 1 | 1 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 5 | 6 | \$15.15 | ** | \$13.00 | \$13.68 | \$15.50 | \$13.00 | \$18.56 |
| Highest Pay | 5 | 6 | \$19.31 | ** | \$15.81 | \$17.00 | \$19.16 | \$15.11 | \$25.63 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 12 | 13 | \$21.03 | \$21.25 | \$15.67 | \$18.65 | \$21.71 | \$15.02 | \$34.35 |
| Combined / Variable + Base | 12 | 13 | \$21.03 | \$21.25 | \$15.67 | \$18.65 | \$21.71 | \$15.02 | \$34.35 |

### 8.13: Accounting Clerk/Account Assistant

Responsible for a range of general accounting activities which may include compiling, checking and verifying records, preparing invoices and vouchers, posting ledger and general journal entries balancing accounts payable and receivable. May verify financial reports and statements. Uses automated office systems to input data, respond to inquiries and generate reports. Other Titles: Accounts Payable Clerk, Accounting Assistant, Accounting Specialist II, Billing Clerk, Bookkeeper, Finance Assistant, Finance Clerk, Fiscal Assistant, Payroll Clerk.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 19 | 36 | \$18.69 | \$18.81 | \$15.91 | \$18.16 | \$20.30 | \$15.44 | \$24.39 |

## Geographic Area

|  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 7 | 10 | $\$ 19.38$ | $\$ 19.00$ | $\$ 17.20$ | $\$ 19.44$ | $\$ 22.53$ | $\$ 13.46$ | $\$ 24.89$ |
| Mid-Willamette | 11 | 25 | $\$ 18.30$ | $\$ 18.76$ | $\$ 15.91$ | $\$ 18.00$ | $\$ 18.65$ | $\$ 15.86$ | $\$ 21.31$ |
| - Total Willamette | 18 | 35 | $\$ 18.72$ | $\$ 18.83$ | $\$ 15.89$ | $\$ 18.23$ | $\$ 20.73$ | $\$ 15.41$ | $\$ 24.64$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |

## Employment Size

1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
\$501 to \$999k
\$1 to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry
Community / Economic Development
Elder Care
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Professional Association
Religious
Social Services

Match Degree
Light Match
Good Match
Heavy Match

## Range of Pay

Lowest Pay 12
Highest Pay

| $\$ 15.68$ | $\$ 16.64$ | $\$ 13.04$ | $\$ 18.52$ |
| :--- | :--- | :--- | :--- |
| $\$ 19.69$ | $\$ 22.22$ | $\$ 17.86$ | $\$ 25.25$ |

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
2
1323

### 8.14: Accounts Payable Clerk

Compiles and maintains accounts payable records. Reviews and verifies calculations of incoming billings; matches invoices with purchase orders and statements; checks authorization and signature; posts entries to accounting system; reconciles bills. May prepare 1099's, statements and reports and process checks. Intermediate level business support. Applies learned skills and procedures to complete semi-routine tasks. Receives general guidance on assignments and interactions with customers and callers. Typically requires High School education and 2-4 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 16 | 25 | \$19.22 | \$18.71 | \$16.85 | \$18.25 | \$21.01 | \$15.33 | \$21.64 |

## Geographic Area

|  | 4 | 7 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 10 | 16 | $\$ 19.71$ | $\$ 18.62$ | $\$ 16.78$ | $\$ 18.25$ | $\$ 20.75$ | $\$ 15.87$ | $\$ 22.95$ |
| Mid-Willamette | 14 | 23 | $\$ 19.61$ | $\$ 18.91$ | $\$ 17.16$ | $\$ 18.25$ | $\$ 20.75$ | $\$ 16.23$ | $\$ 21.69$ |
| - Total Willamette | 2 | 2 | - | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

## Annual Operating Budget

\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry
Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Housing / Shelter
Municipality
Professional Association

## Match Degree

| Good Match | 12 | 18 | \$19.14 | \$18.36 | \$16.85 | \$18.04 | \$20.20 | \$16.08 | \$21.02 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Heavy Match | 4 | 7 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 7 | 11 | \$16.45 | ** | \$15.32 | \$16.83 | \$18.47 | \$13.90 | \$18.72 |
| Highest Pay | 7 | 11 | \$21.04 | ** | \$20.13 | \$21.23 | \$22.41 | \$17.54 | \$23.90 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 1 | 1 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 1 | 1 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 15 | 24 | \$19.17 | \$18.66 | \$16.81 | \$18.05 | \$21.01 | \$15.20 | \$21.67 |
| Combined / Variable + Base | 16 | 25 | \$19.23 | \$18.72 | \$16.85 | \$18.25 | \$21.01 | \$15.33 | \$21.64 |

### 8.15: Accounts Receivable Clerk

Records payments to customers' accounts and maintains accounts receivable records. Keeps customer ledger accounts and prepares monthly accounts receivable statements. Intermediate level business support. Applies learned skills and procedures to complete semiroutine tasks. Receives general guidance on assignments and interactions with customers and callers. Typically requires High School education and 2-4 years of experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 11 | 17 | $\$ 21.62$ | $\$ 20.18$ | $\$ 18.25$ | $\$ 20.12$ | $\$ 23.46$ | $\$ 16.00$ | $\$ 30.49$ |

## Geographic Area

| Portland Metro | 2 | 2 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 13 | \$22.03 | \$19.96 | \$18.25 | \$21.13 | \$23.46 | \$17.23 | \$28.25 |
| - Total Willamette | 9 | 15 | \$20.82 | \$19.50 | \$18.05 | \$20.12 | \$22.27 | \$15.40 | \$26.45 |
| Surrounding Areas | 2 | 2 | - | - | - | - | - | - | - |

## Employment Size

1 to 24 Employees
100 to 249 Employees

250+ Employees

| 2 | 3 |
| :---: | :---: |
| 3 | 3 |
| 6 | 11 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
\$10 to \$24.9 million
Over $\$ 25$ million

| 2 | 3 |
| :--- | :--- |
| 3 | 6 |
| 6 | 8 |

Industry

| Community / Economic Development | 2 | 2 |
| :--- | :--- | :--- |
| Education / School / Research | 3 | 3 |
| Healthcare / Mental Health Services | 3 | 8 |
| Housing / Shelter | 1 | 1 |
| Municipality | 1 | 1 |
| Professional Association | 1 | 2 |

Match Degree

| Good Match | 9 | 15 | $\$ 21.46$ | $\$ 19.89$ | $\$ 18.05$ | $\$ 20.12$ | $\$ 22.27$ | $\$ 15.40$ | $\$ 31.13$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Heavy Match | 2 | 2 | - | - | - | - | - |  |  |

## Range of Pay

Lowest Pay
Highest Pay
33

Total Compensation

| Receiving / Base Pay | 2 | 3 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 2 | 3 |
| Receiving / \% of Base Pay | 2 | 3 |
| Receiving / Variable + Base | 2 | 3 |
| Not Receiving / Base Pay | 9 | 14 |
| Combined / Variable + Base | 11 | 17 |

### 8.16: Billing Clerk

Creates invoices and credit memos, issues to customers. Issues monthly statements. Update customer files and investigates discrepancies. Intermediate level business support. Applies learned skills and procedures to complete semi-routine tasks. Receives general guidance on assignments and interactions with customers and callers. Typically requires High School education and 2-4 years of experience.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 6 | 22 | $\$ 15.85$ | $\$ 16.14$ | $\$ 15.18$ | $\$ 16.07$ | $\$ 16.14$ | $\$ 14.56$ | $\$ 16.91$ |  |  |  |

## Geographic Area

| Portland Metro | 2 | 7 |
| :--- | :---: | :---: |
| Mid-Willamette | 4 | 15 |
|  | 6 | 22 |

Employment Size
1 to 24 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :---: | :---: |
| $\$ 5$ to $\$ 9.9$ million | 1 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 12 |
| Over $\$ 25$ million | 1 | 7 |

Industry
Education / School / Research 1
Healthcare / Mental Health Services

## Match Degree

| Light Match | 1 | 2 |
| :--- | :---: | :---: |
| Good Match | 4 | 13 |
| Heavy Match | 1 | 7 |

Range of Pay
Lowest Pay
Highest Pay
28

## Total Compensation

| Receiving / Base Pay | 1 | 3 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 1 | 3 |
| Receiving / \% of Base Pay | 1 | 3 |
| Receiving / Variable + Base | 1 | 3 |
| Not Receiving / Base Pay | 5 | 19 |
| Combined / Variable + Base | 6 | 22 |

### 8.18: Payroll Clerk

Compiles payroll data such as hours worked, sales or piecework, taxes, insurance, and union dues to be withheld, and employee identification number, from time sheets and other records. Reviews wages computed and corrects errors to ensure accuracy of payroll. Coordinates with outside payroll service to produce calculations, print checks and prepare total payroll reports, when applicable. Entry level business support. Acquires new skills and learns policies and procedures to complete routine tasks. Receives close supervision on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 19 | 24 | \$21.16 | \$20.52 | \$17.97 | \$21.11 | \$24.94 | \$15.92 | \$25.86 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 8 | 10 | \$21.86 | \$21.74 | \$19.22 | \$22.30 | \$25.41 | \$17.24 | \$25.88 |
| Mid-Willamette | 10 | 13 | \$20.90 | \$19.77 | \$17.84 | \$21.63 | \$23.72 | \$15.70 | \$25.74 |
| - Total Willamette | 18 | 23 | \$21.33 | \$20.63 | \$17.96 | \$21.63 | \$25.10 | \$15.88 | \$25.88 |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - | - |

Employment Size
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
$250+$ Employees

Annual Operating Budget
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Community / Economic Development
Education / School / Research
Elder Care
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Municipality
Religious
Social Services

| 3 | 4 |
| :--- | :--- |
| 1 | 1 |
| 2 | 2 |
| 1 | 1 |
| 1 | 1 |
| 6 | 9 |
| 1 | 1 |
| 1 | 1 |
| 3 | 4 |

## Match Degree

Light Match
Good Match

| 1 | 2 |
| :---: | :---: |
| 10 | 14 |

Heavy Match

Range of Pay
Lowest Pay
Highest Pay

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
4
4
4
4
15
19

### 8.19: Payroll Administrator

Make a variety of computations on employee overtime, shift premium, and various payroll deductions, following standard procedures, to prepare payroll. Summarize and reconcile payroll sheets. Investigate and resolve payroll problems, respond to employee requests. Maintain and update data base records. Generate federal and state tax documents. Prepare special payroll analysis reports. Usually assist or instruct lower level clerical workers.

## Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 10 | 10 | $\$ 52,647$ | $\$ 52,647$ | $\$ 46,593$ | $\$ 53,190$ | $\$ 59,436$ | $\$ 44,319$ | $\$ 62,019$ |  |  |  |  |

## Geographic Area

|  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 8 | 8 | $\$ 51,223$ | $\$ 51,223$ | $\$ 45,820$ | $\$ 49,326$ | $\$ 57,453$ | $\$ 42,392$ | $\$ 63,034$ |
| - Total Willamette | 8 | 8 | $\$ 51,223$ | $\$ 51,223$ | $\$ 45,820$ | $\$ 49,326$ | $\$ 57,453$ | $\$ 42,392$ | $\$ 63,034$ |
| Surrounding Areas | 2 | 2 | - | - | - | - | - | - | - |

## Employment Size

50 to 99 Employees
100 to 249 Employees
250+ Employees

| 1 | 1 |
| :--- | :--- |
| 4 | 4 |
| 5 | 5 |

## Annual Operating Budget

$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

## Industry

| Child Care / Child Welfare | 2 | 2 |
| :--- | :--- | :--- |
| Education / School / Research | 3 | 3 |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 2 |
| Social Services | 2 | 2 |

## Match Degree

| Light Match | 3 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 5 | 5 | \$59,001 | \$59,001 | \$56,100 | \$60,528 | \$61,511 | \$52,608 | \$64,557 |
| Heavy Match | 2 | 2 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 4 | 4 | - | ** | - | - | - | - | - |
| Highest Pay | 4 | 4 | - | ** | - | - | - | - | - |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 10 | 10 | \$52,647 | \$52,647 | \$46,593 | \$53,190 | \$59,436 | \$44,319 | \$62,019 |
| Combined / Variable + Base | 10 | 10 | \$52,647 | \$52,647 | \$46,593 | \$53,190 | \$59,436 | \$44,319 | \$62,019 |

### 9.01: Food Services Manager

Manages food services operation of institutional facility. Confers and cooperates with management personnel in formulating administrative and operational policies and procedures. Manages activities of operations department to obtain optimum use of equipment, facilities, and personnel. Reviews and analyzes expenditure, financial, and operations reports to determine requirements for food services. Typically requires Bachelor's Degree, or significant experience in a commercial food service enterprise.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th $\%$ |  |  |  |  |
| 5 | 7 | $\$ 53,655$ | $\$ 54,701$ | $\$ 40,560$ | $\$ 55,000$ | $\$ 57,315$ | $\$ 40,464$ | $\$ 67,926$ |  |  |  |  |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
1 to 24 Employees
50 to 99 Employees
250+ Employees

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 2 | 4 |

Industry
Community / Economic Development
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Social Services

Match Degree

| Good Match | 4 | 6 |
| :--- | :--- | :--- |
| Heavy Match | 1 | 1 |

Range of Pay
Lowest Pay
Highest Pay

| 3 | 5 |
| :--- | :--- |
| 3 | 5 |

Total Compensation

| Not Receiving / Base Pay | 5 | 7 | $\$ 53,656$ | $\$ 54,701$ | $\$ 40,560$ | $\$ 55,000$ | $\$ 57,315$ | $\$ 40,464$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 7 | $\$ 53,656$ | $\$ 54,701$ | $\$ 40,560$ | $\$ 55,000$ | $\$ 57,315$ | $\$ 40,464$ |$\$ \$ 67,926$

### 9.02: Food Services Supervisor

Supervises employees engaged in food service and preparation and in maintaining cleanliness of food services areas and equipment. Develops work schedules and assigns and coordinates work of employees to promote efficiency of operations. Requires High School Degree or GED and some experience in a food service unit including supervision.

Total Responses

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |
| 5 | 8 | $\$ 16.95$ | $\$ 16.24$ | $\$ 16.24$ | $\$ 16.45$ | $\$ 16.53$ | $\$ 14.00$ | $\$ 20.44$ |  |

## Geographic Area

| Portland Metro | 1 | 1 |
| :--- | :--- | :--- |
| Mid-Willamette | 3 | 5 |
| - Total Willamette | 4 | 6 |
| Surrounding Area | 1 | 2 |

Employment Size
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Elder Care | 1 | 2 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 2 |
| Social Services | 1 | 2 |

Match Degree

Good Match | 3 | 6 |
| :--- | :--- | :--- |
| 2 | 2 |

Range of Pay

| Lowest Pay | 3 | 5 | - | ** |
| :--- | :--- | :--- | :--- | :--- |
| Highest Pay | 3 | 5 | - | ** |

## Total Compensation

Not Receiving / Base Pay
Combined / Variable + Base

| 5 | 8 | $\$ 16.95$ |
| :--- | :--- | :--- |
| 5 | 8 | $\$ 16.95$ |

### 9.05: Cook

Prepares and cooks meals for restaurants or institutions such as schools, hospitals, nursing homes or cafeterias. Prepares, seasons, and cooks soups, meats, vegetables, desserts, and other foodstuffs. May order supplies, keep records and accounts, price items on menu, plan menu, or estimate food requirements. Usually prepares meals in large quantities rather than to individual order. May cook for employees in office building or other large facility. Do not report chefs, specialty cooks, apprentices, fast food cooks, and short order cooks. Experienced /intermediate. Experience in food preparation or technical training is useful but not required.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 11 | 62 | $\$ 13.77$ | $\$ 13.77$ | $\$ 12.47$ | $\$ 13.39$ | $\$ 14.83$ | $\$ 12.23$ | $\$ 15.76$ |  |  |  |

Geographic Area

| Portland Metro | 4 | 36 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 26 | $\$ 13.54$ | $\$ 14.17$ | $\$ 12.47$ | $\$ 12.63$ | $\$ 14.61$ | $\$ 12.36$ |
| - Total Willamette | 11 | 62 | $\$ 13.77$ | $\$ 13.77$ | $\$ 12.47$ | $\$ 13.39$ | $\$ 14.83$ | $\$ 12.23$ |

## Employment Size

| 1 to 24 Employees | 2 | 3 |
| :--- | :--- | :---: |
| 25 to 49 Employees | 1 | 1 |
| 50 to 99 Employees | 2 | 3 |
| 100 to 249 Employees | 2 | 4 |
| $250+$ Emplos | 4 | 51 |

Annual Operating Budget
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 1 | 1 |
| :---: | :---: |
| 2 | 3 |
| 3 | 6 |
| 1 | 2 |
| 2 | 14 |
| 2 | 36 |

Industry

| Child Care / Child Welfare | 2 | 4 |
| :--- | :---: | :---: |
| Community / Economic Development | 2 | 35 |
| Healthcare / Mental Health Services | 2 | 16 |
| Housing / Shelter | 1 | 2 |
| Professional Association | 1 | 1 |
| Social Services | 3 | 4 |

## Match Degree

| Light Match | 2 | 6 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 7 | 54 | \$14.09 | \$14.05 | \$12.47 | \$14.61 | \$15.40 | \$11.56 | \$16.67 |
| Heavy Match | 2 | 2 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 9 | 59 | \$12.93 | ** | \$12.07 | \$12.55 | \$13.00 | \$11.90 | \$13.81 |
| Highest Pay | 9 | 59 | \$16.10 | ** | \$14.42 | \$16.71 | \$17.00 | \$13.19 | \$18.51 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 11 | 62 | \$13.77 | \$13.77 | \$12.47 | \$13.39 | \$14.83 | \$12.23 | \$15.76 |
| Combined / Variable + Base | 11 | 62 | \$13.77 | \$13.77 | \$12.47 | \$13.39 | \$14.83 | \$12.23 | \$15.76 |

### 9.06: Food Preparation Worker

Performs food preparation duties such as preparing cold foods, slicing meat, brewing coffee, tea, or chocolate, and preparing sandwiches. Simple, short-cycle food production. May grind, mix, package, label, seal, hand-form and process food or related products. May operate simple machinery. Cleans kitchen work areas, equipment and utensils. Report cooks separately. Works in restaurants, school cafeterias, hospitals, nursing homes, and residential care facilities. Typically requires High School Diploma or GED and 0-1 year experience.

Total Responses

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| 9 | 73 | \$12.09 | \$11.54 | \$11.34 | \$11.84 | \$12.31 | \$10.99 | \$13.12 |

## Geographic Area

| Portland Metro | 4 | 32 |
| :--- | :--- | :--- |
| Mid-Willamette | 4 | 38 |
| - Total Willamette | 8 | 70 |
| Surrounding Areas | 1 | 3 |

Employment Size

| 1 to 24 Employees | 2 | 2 |
| :--- | :---: | :---: |
| 25 to 49 Employees | 1 | 1 |
| 100 to 249 Employees | 4 | 8 |
| $250+$ Employees | 2 | 62 |

Annual Operating Budget
\$501 to \$999k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Community / Economic Development | 1 | 28 |
| :--- | :---: | :---: |
| Elder Care | 2 | 5 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 36 |
| Housing / Shelter | 1 | 1 |
| Professional Association | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

| Light Match | 2 | 35 | - | - | - | - | - | - | - | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Good Match | 7 | 38 | $\$ 12.19$ | $\$ 12.25$ | $\$ 11.29$ | $\$ 11.84$ | $\$ 12.48$ | $\$ 10.98$ | $\$ 13.59$ |  |

Range of Pay
Lowest Pay
Highest Pay

## Total Compensation

| Not Receiving / Base Pay | 9 | 73 | $\$ 12.09$ | $\$ 11.54$ | $\$ 11.34$ | $\$ 11.84$ | $\$ 12.31$ | $\$ 10.99$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 9 | 73 | $\$ 12.09$ | $\$ 11.54$ | $\$ 11.34$ | $\$ 11.84$ | $\$ 12.31$ | $\$ 10.99$ |

9.07: Dishwasher

Maintains kitchen work areas and keeps restaurant equipment and utensils in clean and orderly condition. Scrapes food from dirty dishes and washes them by hand, or places them in racks or on conveyor to dishwashing machine. Washes pots, pans, and trays. May sweep and mop kitchen floors. Washes and sanitizes worktables, walls, refrigerators, and meat blocks. High School Diploma or GED and 1-3 months experience preferred.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90th\% |  |  |  |  |
| 5 | 14 | $\$ 10.93$ | $\$ 10.60$ | $\$ 10.01$ | $\$ 10.92$ | $\$ 11.65$ | $\$ 9.85$ | $\$ 12.04$ |  |  |  |  |

## Geographic Area

| Portland Metro | 2 | 6 |
| :--- | :--- | :--- |
| Mid-Willamette | 2 | 2 |
| - Total Willamette | 4 | 8 |
| Surrounding Areas | 1 | 6 |

## Employment Size

1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 6 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 1 | 5 |

## Industry

| Community / Economic Development | 1 | 5 |
| :--- | :--- | :--- |
| Elder Care | 1 | 6 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :---: | :---: |
| Good Match | 4 | 13 |

Range of Pay
Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay

Combined / Variable + Base

### 10.01: Director of Residential Services

Provides supervision to Residential Services staff. Plans, develops and directs program to meet the goals of the organization. Prepares and administers the programs budget. Develops and administers policies and procedures for the program. Provides direct service/supervision in situations requiring a higher degree of skill.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 7 | 10 | \$55,858 | \$57,161 | \$52,345 | \$60,000 | \$62,400 | \$44,974 | \$64,925 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Mid-Willamette | 7 | 10 | \$55,858 | \$57,161 | \$52,345 | \$60,000 | \$62,400 | \$44,974 | \$64,925 |
| - Total Willamette | 7 | 10 | \$55,858 | \$57,161 | \$52,345 | \$60,000 | \$62,400 | \$44,974 | \$64,925 |

Employment Size
1 to 24 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry
Healthcare / Mental Health Services
Housing / Shelter
Social Services

| 2 | 2 |
| :--- | :--- |
| 3 | 5 |
| 2 | 3 |

Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 3 | 4 |
| Heavy Match | 3 | 5 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay

Combined / Variable + Base

| 7 | 10 | $\$ 55,857$ |
| :--- | :--- | :--- |
| 7 | 10 | $\$ 55,857$ |


| $\$ 57,161$ | $\$ 52,345$ |
| :--- | :--- |
| $\$ 57,161$ | $\$ 52,345$ |

$\$ 60,000$
$\$ 60,000$
\$64,925
10.02: Shelter/Housing/Residential Manager

Responsible for overall management and daily preparation of the shelter, including staffing, operations, budgeting, funding, developing reports and policies, and community outreach.


Geographic Area

| Mid-Willamette | 6 | 104 | $\$ 39,986$ | $\$ 44,266$ | $\$ 34,424$ | $\$ 36,880$ | $\$ 44,868$ | $\$ 33,977$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| - Total Willamette | 6 | 104 | $\$ 39,986$ | $\$ 44,266$ | $\$ 34,424$ | $\$ 36,880$ | $\$ 44,868$ | $\$ 33,977$ |


| Employment Size |  |  |
| :--- | :---: | :---: |
| 1 to 24 Employees | 1 | 1 |
| 25 to 49 Employees | 1 | 1 |
| 100 to 249 Employees | 1 | 12 |
| $250+$ Employees | 3 | 90 |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 2 | 2 |
| :--- | :---: | :---: |
| $\$ 10$ to $\$ 24.9$ million | 2 | 39 |
| Over $\$ 25$ million | 2 | 63 |


| Industry |  |  |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 2 | 58 |
| Housing / Shelter | 1 | 1 |
| Social Services | 3 | 45 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :---: |
| Good Match | 1 | 27 |
| Heavy Match | 4 | 76 |

## Range of Pay

| Lowest Pay | 2 | 44 | - | ** |
| :--- | :--- | :--- | :--- | :--- |
| Highest Pay | 2 | 44 | - | ** |

Total Compensation

| Not Receiving / Base Pay | 6 | 104 | $\$ 39,985$ | $\$ 44,266$ | $\$ 34,424$ | $\$ 36,880$ | $\$ 44,868$ | $\$ 33,977$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 104 | $\$ 39,985$ | $\$ 44,266$ | $\$ 34,424$ | $\$ 36,880$ | $\$ 44,868$ | $\$ 33,977$ |

### 10.08: Residential Adult Care Worker

Responsible for providing rehabilitative stabilization services for adults with mental illness or dually diagnosed. Teaches independent, social, and daily living skills taking into consideration the participant's learning style, strengths and needs. Assists participants in the acquisition and practice of daily living skills. Monitors participants' symptoms and medication utilization regularly. Provides crisis management services in consultation with program supervisor.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 395 | \$13.35 | \$11.99 | \$11.48 | \$12.61 | \$14.25 | \$11.19 | \$16.14 |

Geographic Area

| Mid-Willamette | 5 | 395 | $\$ 13.35$ | $\$ 11.99$ | $\$ 11.48$ | $\$ 12.61$ | $\$ 14.25$ | $\$ 11.19$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| - Total Willamette | 5 | 395 | $\$ 13.35$ | $\$ 11.99$ | $\$ 11.48$ | $\$ 12.61$ | $\$ 14.25$ | $\$ 11.19$ |
|  |  |  |  |  |  |  |  |  |

Employment Size

| 1 to 24 Employees | 1 | 13 |
| :--- | :---: | :---: |
| 100 to 249 Employees | 1 | 109 |
| $250+$ Employees | 3 | 273 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 k$ | 1 | 13 |
| :--- | :---: | :---: |
| $\$ 10$ to $\$ 24.9$ million | 2 | 304 |
| Over $\$ 25$ million | 2 | 78 |

Industry

| Healthcare / Mental Health Services | 2 | 231 |
| :--- | :--- | :--- |
| Social Services | 3 | 164 |

Match Degree

| Good Match | 4 | 353 |
| :--- | :---: | :---: |
| Heavy Match | 1 | 42 |

Range of Pay
Lowest Pay
Highest Pay
2122

Total Compensation

| Not Receiving / Base Pay | 5 | 395 | $\$ 13.35$ | $\$ 11.99$ | $\$ 11.48$ | $\$ 12.61$ | $\$ 14.25$ | $\$ 11.19$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 395 | $\$ 13.35$ | $\$ 11.99$ | $\$ 11.48$ | $\$ 12.61$ | $\$ 14.25$ | $\$ 11.19$ |

### 10.09: Housing Social Service Specialist

Liaison with community case managers, provides information and referral assistance to tenants, and coordinates tenant activities. Requires a Bachelor's Degree in Social Work, or related field, and at least 2 years of experience with homeless and special needs.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 6 | 9 | $\$ 19.02$ | $\$ 19.05$ | $\$ 17.11$ | $\$ 17.98$ | $\$ 20.49$ | $\$ 16.00$ | $\$ 23.08$ |  |  |  |

Geographic Area
Portland Metro
Mid-Willamette

- Total Willamette

| 1 | 1 | - | - | - | - | - | - | - |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | 8 | $\$ 19.12$ | $\$ 19.11$ | $\$ 17.00$ | $\$ 17.45$ | $\$ 21.15$ | $\$ 15.80$ | $\$ 23.46$ |
| 6 | 9 | $\$ 19.02$ | $\$ 19.05$ | $\$ 17.11$ | $\$ 17.98$ | $\$ 20.49$ | $\$ 16.00$ | $\$ 23.08$ |

Employment Size

| 1 to 24 Employees | 2 | 4 |
| :--- | :--- | :--- |
| 25 to 49 Employees | 2 | 2 |
| $250+$ Empl | 2 | 3 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 2 | 4 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 2 |
| Over $\$ 25$ million | 1 | 1 |

Industry
Healthcare / Mental Health Services
Housing / Shelter
Social Services
Youth Recreation

## Match Degree

| Light Match | 2 | 4 |
| :--- | :--- | :--- |
| Good Match | 3 | 4 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 6 | 9 | $\$ 19.02$ | $\$ 19.05$ | $\$ 17.11$ | $\$ 17.98$ | $\$ 20.49$ | $\$ 16.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 9 | $\$ 19.02$ | $\$ 19.05$ | $\$ 17.11$ | $\$ 17.98$ | $\$ 20.49$ | $\$ 16.00$ |

### 10.11: Housing Clerk

Determines clients' initial and continuing eligibility for housing programs. Explains rules, documents, policies and services to program applicants. Maintains recordkeeping systems. Typically requires $0-1$ years of relevant experience. Other Titles: Housing Advocate; Tenant Coordinator.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 8 | \$17.01 | \$16.56 | \$16.05 | \$17.00 | \$18.43 | \$15.12 | \$18.81 |

Geographic Area
Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
1 to 24 Employees
25 to 49 Employees
250+ Employees

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 3 |
| :--- | :--- | :--- |
| $\$ 1$ to $\$ 2.9$ million | 2 | 2 |

Over $\$ 25$ million

Industry
Healthcare / Mental Health Services
Housing / Shelter
Social Services

Match Degree
Light Match
Good Match
Heavy Match

Range of Pay
Lowest Pay
Highest Pay

Total Compensation

| Receiving / Base Pay | 1 | 1 |
| :--- | :--- | :--- |
| Receiving / Variable Amount | 1 | 1 |
| Receiving / \% of Base Pay | 1 | 1 |
| Receiving / Variable + Base | 1 | 1 |
| Not Receiving / Base Pay | 4 | 7 |
| Combined / Variable + Base | 5 | 8 |

# 2017 Cascade Employers Association's <br> Non-Profit Pay \& Benefit Survey 

### 11.01: Human Resources Director

Directs and coordinates human resources operations including recruiting, compensation, benefits, payroll, organizational development, employee relations, performance management, affirmative action and training. Develops and recommends policies to senior management. Establishes and implements programs and policies designed to protect company and employee interests in accordance with organization policies and governmental laws and regulations. Direct the human resources function for an organization through reporting managers and senior staff. Establish financial and operational goals for reporting operations that align with overall organizational objectives. Decision have serious and long term impact on division and corporate earnings. Reports to VP or CEO.

11.02: Human Resources Manager

Develops and implements human resource policies and programs. Serves as a link between management and employees by handling questions, interpreting and administering contracts and helping resolve work-related problems. Typically directs the staffing, affirmative action, compensation and benefit administration, employee relations and training and development. Manages and coordinates one or more human resources functional areas. May supervise human resource or payroll staff. May reports to director or vice president, or directly to CEO.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 13 | 14 | $\$ 76,421$ | $\$ 75,277$ | $\$ 60,400$ | $\$ 76,502$ | $\$ 90,286$ | $\$ 44,040$ | $\$ 113,069$ |  |  |  |  |

Geographic Area

| Portland Metro | 3 | 3 |
| :--- | :---: | :---: |
| Mid-Willamette | 10 | 11 |

- Total Willamette

Employment Size
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 4 | 4 |
| 7 | 8 |

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 2 | 2 |
| :--- | :--- | :--- |
| $\$ 5$ to $\$ 9.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 4 | 4 |
| Over $\$ 25$ million | 5 | 6 |

## Industry

Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Elder Care
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Social Services

| 1 | 1 |
| :--- | :--- |
| 2 | 2 |
| 1 | 1 |
| 1 | 1 |
| 1 | 1 |
| 5 | 6 |
| 2 | 2 |

## Match Degree

| Light Match | 2 | 3 |
| :--- | :--- | :--- |
| Good Match | 8 | 8 |
| Heavy Match | 3 | 3 |

## Range of Pay <br> Lowest Pay

$5 \quad 5$

Total Compensation

| Receiving / Base Pay | 3 |
| :--- | :---: |
| Receiving / Variable Amount | 3 |
| Receiving / \% of Base Pay | 3 |
| Receiving / Variable + Base | 3 |
| Not Receiving / Base Pay | 10 |
| Combined / Variable + Base | 13 |

### 11.03: Human Resources Generalist

Responsible for a wide range of cross-discipline duties, which requires an understanding of most HR functions. Supports organization through work in several areas of human resources, including include compensation and benefits, employee relations, training and development, recruitment and selection, workplace safety and risk management. Intermediate level human resource professional, typically in an organization with more than one human resource staff person. Typically requires a Bachelor's Degree and 2-4 years experience in human resources.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 19 | 23 | \$54,797 | \$51,729 | \$44,351 | \$50,000 | \$61,082 | \$41,480 | \$76,000 |

## Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 3 | 3 | - | - | - | - | - | - |
| Mid-Willamette | 14 | 18 | $\$ 56,671$ | $\$ 52,334$ | $\$ 46,616$ | $\$ 50,990$ | $\$ 63,418$ | $\$ 42,275$ |
| - Total Willamette | 17 | 21 | $\$ 56,206$ | $\$ 52,577$ | $\$ 46,322$ | $\$ 51,272$ | $\$ 65,755$ | $\$ 41,360$ |
| Surrounding Areas | 2 | 2 | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

| 1 | 1 |
| :---: | :---: |
| 3 | 3 |
| 2 | 2 |
| 5 | 6 |
| 8 | 11 |
|  |  |
| 2 | 2 |
| 3 | 3 |
| 3 | 3 |
| 4 | 6 |
| 7 | 9 |

Industry
Child Care / Child Welfare
Community / Economic Development
Education / School / Research
Elder Care
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Municipality
Social Services

| 1 | 1 |
| :--- | :--- |
| 2 | 2 |
| 2 | 2 |
| 1 | 1 |
| 1 | 1 |
| 7 | 9 |
| 1 | 1 |
| 4 | 6 |

Match Degree

| Light Match | 1 | 1 |
| :--- | :---: | :---: |
| Good Match | 12 | 14 |

Heavy Match

## Range of Pay

Lowest Pay
Highest Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount

Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 2 | 2 |
| :---: | :---: |
| 2 | 2 |
| 2 | 2 |
| 2 | 2 |
| 17 | 21 |
| 19 | 23 |


| $\$ 41,252$ | $* *$ | $\$ 35,160$ | $\$ 40,976$ | $\$ 45,000$ | $\$ 30,040$ | $\$ 51,815$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 62,075$ | $* *$ | $\$ 46,831$ | $\$ 60,476$ | $\$ 72,500$ | $\$ 41,654$ | $\$ 86,472$ |


| $\$ 55,170$ | $\$ 51,738$ | $\$ 43,451$ | $\$ 49,200$ | $\$ 65,755$ | $\$ 41,360$ | $\$ 77,000$ |
| :---: | ---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 54,900$ | $\$ 51,813$ | $\$ 44,351$ | $\$ 50,000$ | $\$ 61,082$ | $\$ 41,480$ | $\$ 76,000$ |
| 107 |  |  |  |  | J une 2017 |  |

11.04: Human Resources Assistant

Assists in one or more areas of human resource department, such as new employee orientation, worker's compensation, staffing, or recruiting. Creates and maintains employee records. Answers employee questions regarding the organization's policies and procedures. Provides assistance in other areas of human resources by doing special projects, such as completing benefit and salary surveys. Intermediate level business support. Applies learned skills and procedures to complete semi-routine tasks. Receives general guidance on assignments and interactions with customers and callers. Typically requires High School education and 0-2 years of experience.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 17 | 18 | $\$ 19.55$ | $\$ 19.33$ | $\$ 16.33$ | $\$ 18.89$ | $\$ 21.49$ | $\$ 14.90$ | $\$ 25.53$ |  |  |  |  |

## Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 7 | 7 | $\$ 18.84$ | $\$ 18.84$ | $\$ 17.04$ | $\$ 17.94$ | $\$ 20.94$ | $\$ 15.64$ |
| Mid-Willamette | 9 | 10 | $\$ 20.06$ | $\$ 19.60$ | $\$ 15.50$ | $\$ 18.89$ | $\$ 24.04$ | $\$ 14.73$ |
| - Total Willamette | 16 | 17 | $\$ 19.52$ | $\$ 19.29$ | $\$ 16.12$ | $\$ 18.41$ | $\$ 22.07$ | $\$ 14.78$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |

Employment Size
50 to 99 Employees
100 to 249 Employees

250+ Employees

| 1 | 1 |
| :--- | :--- |
| 6 | 6 |

$\$ 19.88$
$\$ 19.31$
$\$ 19.88$
$\$ 18.96$
$\$ 16.95$
$\$ 15.71$
$\$ 19.71$
$\$ 18.17$
$\$ 23.22$
$\$ 20.28$
$\$ 16.00$
$\$ 13.96$
$\$ 23.92$
1011

$$
4
$$

\$18.9
\$
完
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million
1

Over 25 million

Industry
Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services
Social Services

## Match Degree

| Light Match | 3 | 3 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 11 | 12 | \$20.41 | \$20.00 | \$15.91 | \$19.95 | \$23.92 | \$15.38 | \$27.76 |
| Heavy Match | 3 | 3 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 8 | 9 | \$15.47 | ** | \$13.62 | \$14.21 | \$17.60 | \$12.52 | \$19.35 |
| Highest Pay | 8 | 9 | \$19.75 | ** | \$16.59 | \$18.54 | \$19.67 | \$15.83 | \$24.58 |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount

Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 4 | 4 |
| :--- | :--- |
| 2 | 2 |
| 7 | 8 |
| 4 | 4 |

11.05: Training and Development Manager

Manager of professional training with a primary focus on development and delivery of training materials and programs. Analyzes organization's training needs. Creates a training budget and implements programs. Monitors the training program's success and modifies training programs needing improvement. Prepares materials, selects media, manages vendors and coordinates with internal customers. Training may be on work procedures, product use, safety, customer service, work skills, language skills or other topics. Responsible for managing and preparing training plans. Typically requires a Bachelor's Degree and over 6 years of experience, or equivalent.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 5 | \$71,710 | \$71,710 | \$47,320 | \$67,359 | \$97,069 | \$47,008 | \$98,828 |


| Geographic Area |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 1 | 1 | - | - | - | - | - | - | - |
| Mid-Willamette | 4 | 4 | - | - | - | - | - | - | - |
| - Total Willamette | 5 | 5 | \$71,710 | \$71,710 | \$47,320 | \$67,359 | \$97,069 | \$47,008 | \$98,828 |

Employment Size
1 to 24 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry
Education / School / Research 1
Healthcare / Mental Health Services

Match Degree
Good Match
$5 \quad 5$
$\$ 71,710$
\$47,320
$\$ 67,359$
\$97,069
\$47,008
\$98,828

Range of Pay

Total Compensation
Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 1 | - | - | - | - | - | - | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | 1 | - | - | - | - | - | - | - |
| 1 | 1 | - | - | - | - | - | - | - |
| 1 | 1 | - | - | - | - | - | - |  |
| 4 | 4 | - | - | - | - | - |  |  |
| 5 | 5 | $\$ 72,209$ | $\$ 72,209$ | $\$ 47,320$ | $\$ 67,359$ | $\$ 99,569$ | $\$ 47,008$ | $\$ 99,828$ |

11.07: Benefits Administrator

Responsible for the analysis and administration of group insurance, benefits, retirement and other programs. Oversees claims processing. Interprets and evaluates existing policies and programs and makes recommendations for change to management. Senior level professional. Applies mature technical and organizational knowledge to a range of challenging tasks. Receives consultative supervision and is a senior team member. Resolves escalation calls. Typically requires a Bachelor's Degree and 4-6 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 7 | 7 | \$59,509 | \$59,509 | \$45,670 | \$51,650 | \$70,867 | \$42,035 | \$89,344 |

Geographic Area

|  | 1 | 1 | - | - | - | - | - |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 5 | 5 | $\$ 61,750$ | $\$ 61,750$ | $\$ 45,500$ | $\$ 45,840$ | $\$ 85,573$ | $\$ 40,302$ |
| Mid-Willamette | 6 | 6 | $\$ 60,067$ | $\$ 60,067$ | $\$ 45,585$ | $\$ 48,745$ | $\$ 77,092$ | $\$ 41,168$ |
| - Total Willamette | 1 | 1 | - | - | - | - | - | - |
| Surrounding Areas | 1 | $-280,287$ |  |  |  |  |  |  |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 25 to 49 Employees | 1 | 1 |
| 100 to 249 Employees | 2 | 2 |
| $250+$ Employees | 4 | 4 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry
Community / Economic Development
Education / School / Research
Healthcare / Mental Health Services
Social Services

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 1 | 1 |
| 4 | 4 |

Match Degree

| Light Match | 2 | 2 |
| :--- | :--- | :--- |
| Good Match | 2 | 2 |
| Heavy Match | 3 | 3 |

Range of Pay
Lowest Pay
Highest Pay

| 2 | 2 | - | $* *$ |
| :--- | :--- | :--- | :--- |
| 2 | 2 | - | $* *$ |

Total Compensation

| Not Receiving / Base Pay | 7 | 7 | $\$ 59,509$ | $\$ 59,509$ | $\$ 45,670$ | $\$ 51,650$ | $\$ 70,867$ | $\$ 42,035$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 7 | 7 | $\$ 59,509$ | $\$ 59,509$ | $\$ 45,670$ | $\$ 51,650$ | $\$ 70,867$ | $\$ 42,035$ |

### 11.08: Recruiter

Recruits candidates for hourly, salaried non-exempt, or non-management exempt jobs. Works with management to define job qualifications and advertising in multiple media venues. Prescreens job candidates, conducts preliminary interviews, administers skills tests, arranges drug tests, conducts background checks, and assists management with conducting interviews. Markets the organization to potential employees and explains benefits and compensation programs as well as company expectations. Networks within the community and may participate in job fairs. May make employment offers for lower level jobs based on predetermined standards without involving line management. Intermediate level professional. Applies developing knowledge and skills to a range of semicomplex tasks. Receives minimal direct supervision. Actively contributes to team and handles escalation calls. Typically requires a Bachelor's Degree and 2-4 years of experience.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90th\% |  |  |  |  |
| 8 | 10 | $\$ 20.95$ | $\$ 20.82$ | $\$ 16.06$ | $\$ 19.29$ | $\$ 24.43$ | $\$ 15.34$ | $\$ 27.35$ |  |  |  |  |

Geographic Area

| Portland Metro | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 7 | 9 | \$21.70 | \$21.38 | \$17.09 | \$20.57 | \$24.49 | \$15.47 | \$28.27 |
| - Total Willamette | 8 | 10 | \$20.95 | \$20.82 | \$16.06 | \$19.29 | \$24.43 | \$15.34 | \$27.35 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 100 to 249 Employees | 3 | 4 | - | - | - | - | - | - | - |
| 250+ Employees | 5 | 6 | \$24.26 | \$24.28 | \$20.57 | \$24.37 | \$24.61 | \$19.03 | \$30.09 |

## Annual Operating Budget

$\$ 10$ to $\$ 24.9$ million 4

Over $\$ 25$ million

Industry
Child Care / Child Welfare
Education / School / Research
Healthcare / Mental Health Services
Social Services

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 2 | 3 |
| 4 | 5 |

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 5 | 7 | \$23.38 | \$22.49 | \$18.00 | \$24.37 | \$24.61 | \$16.90 | \$30.09 |
| Heavy Match | 2 | 2 | - | - | - | - | - | - | - |

Range of Pay
Lowest Pay
Highest Pay
$4 \quad 5$

Total Compensation

| Not Receiving / Base Pay | 8 | 10 | $\$ 20.95$ | $\$ 20.82$ | $\$ 16.06$ | $\$ 19.29$ | $\$ 24.43$ | $\$ 15.34$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 8 | 10 | $\$ 20.95$ | $\$ 20.82$ | $\$ 16.06$ | $\$ 19.29$ | $\$ 24.43$ | $\$ 15.34$ |

12.01: Facilities Manager

Manage operations to control and maintain company's or division's properties. Manage operations, maintenance and janitorial service. Negotiate building leases space planning and furniture rental. May include managing construction, remodeling projects. Oversees building operations for multiple locations through supervisors and facility support staff and/or outside vendors. Bachelor's Degree and 5-8 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 11 | 11 | \$74,050 | \$74,050 | \$53,908 | \$72,471 | \$86,365 | \$38,400 | \$112,073 |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette


## Employment Size

1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 2 | 2 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 3 |
| Over $\$ 25$ million | 4 | 4 |

## Industry

| Community / Economic Development | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 2 | 2 |
| Elder Care | 1 | 1 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 3 | 3 |
| Municipality | 1 | 1 |
| Social Services | 2 | 2 |

## Match Degree

| Light Match | 3 | 3 |
| :--- | :--- | :--- |
| Good Match | 3 | 3 |
| Heavy Match | 5 | 5 |

## Range of Pay

Lowest Pay
ghest Pay

## Total Compensation

| Receiving / Base Pay | 2 | 2 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 2 | 2 |
| Receiving / \% of Base Pay | 2 | 2 |
| Receiving / Variable + Base | 2 | 2 |
| Not Receiving / Base Pay | 9 | 9 |
| Combined / Variable + Base | 11 | 11 |


| $\$ 66,204$ | $\$ 66,204$ | $\$ 49,000$ | $\$ 70,138$ | $\$ 73,195$ | $\$ 38,120$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 75,179$ | $\$ 75,179$ | $\$ 53,908$ | $\$ 72,471$ | $\$ 87,565$ | $\$ 38,400$ |

12.02: Facilities Supervisor

Supervises operations to control and maintain company's or division's properties. Directly Supervises operations, maintenance and janitorial service. May negotiate building leases space planning and furniture rental. May include managing construction, remodeling projects. Supervises operation of a single facility or smaller organization. Directly supervisor facility employees and/or outside vendors. Typically requires a Bachelor's Degree and 1-2 years of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 11 | 14 | \$47,116 | \$46,658 | \$35,400 | \$44,720 | \$57,165 | \$30,264 | \$66,109 |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

Surrounding Areas

## Employment Size

1 to 24 Employees
50 to 99 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 2 | 2 |
| :--- | :--- |
| 2 | 2 |
| 1 | 2 |
| 1 | 1 |
| 5 | 7 |

## Industry

| Community / Economic Development | 3 | 5 |
| :--- | :--- | :--- |
| Education / School / Research | 3 | 3 |
| Housing / Shelter | 1 | 1 |
| Religious | 2 | 2 |
| Social Services | 1 | 2 |
| Youth Recreation | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 9 | 12 | \$48,448 | \$47,580 | \$33,280 | \$52,333 | \$58,000 | \$30,035 | \$66,687 |
| Heavy Match | 1 | 1 | - | - | - | - | - | - | - |

## Range of Pay

|  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lowest Pay | 5 | 8 | $\$ 36,242$ | $* *$ | $\$ 29,307$ | $\$ 38,480$ | $\$ 38,940$ | $\$ 26,699$ | $\$ 45,291$ |
| Highest Pay | 5 | 8 | $\$ 44,516$ | $* *$ | $\$ 32,344$ | $\$ 44,720$ | $\$ 56,618$ | $\$ 31,658$ | $\$ 57,267$ |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Total Compensation | 11 | 14 | $\$ 47,114$ | $\$ 46,658$ | $\$ 35,400$ | $\$ 44,720$ | $\$ 57,165$ | $\$ 30,264$ | $\$ 66,109$ |
| Not Receiving / Base Pay | 11 | 14 | $\$ 47,114$ | $\$ 46,658$ | $\$ 35,400$ | $\$ 44,720$ | $\$ 57,165$ | $\$ 30,264$ | $\$ 66,109$ |

### 12.04: Supply and Inventory Clerk

Performs a variety of storeroom maintenance and distribution activities, which may include receiving, stocking, inventory control, packaging, and distributing. Intermediate production level. Applies learned skills to complete a wide range of production tasks. General guidance on routine tasks. Independent interaction with outsiders and team members. Vocational or apprenticeship training and 2-4 years experience.

Total Responses

|  |  |  |  |  |  | Interquartile Ranges |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10th\% | Extremes |
| 5 | 10 | $\$ 14.53$ | $\$ 13.92$ | $\$ 13.24$ | $\$ 13.78$ | $\$ 14.75$ | $\$ 13.10$ | $\$ 16.63$ |

## Geographic Area

| Portland Metro | 2 | 6 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 3 | 4 | - | - | - | - | - | - | - |
| - Total Willamette | 5 | 10 | \$14.53 | \$13.92 | \$13.24 | \$13.78 | \$14.75 | \$13.10 | \$16.63 |

Employment Size
1 to 24 Employees
25 to 49 Employees
250+ Employees

## Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 3 | 7 |
| :--- | :--- | :--- |
| $\$ 5$ to $\$ 9.9$ million | 1 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |


| Industry |  |  |
| :--- | :--- | :--- |
| Community / Economic Development | 1 | 2 |
| Food Bank / Food Service | 1 | 4 |
| Healthcare / Mental Health Services | 1 | 1 |
| Professional Association | 1 | 1 |
| Youth Recreation | 1 | 2 |

Match Degree

| Good Match | 1 | 1 |
| :--- | :--- | :--- |
| Heavy Match | 4 | 9 |

Range of Pay
Lowest Pay
Highest Pay
49
$4 \quad 9$

Total Compensation

| Not Receiving / Base Pay | 5 | 10 | $\$ 14.53$ | $\$ 13.92$ | $\$ 13.24$ | $\$ 13.78$ | $\$ 14.75$ | $\$ 13.10$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 10 | $\$ 14.53$ | $\$ 13.92$ | $\$ 13.24$ | $\$ 13.78$ | $\$ 14.75$ | $\$ 13.10$ |

# 2017 Cascade Employers Association's <br> Non-Profit Pay \& Benefit Survey 

### 12.05: Purchasing Coordinator

Coordinates all activities for the purchasing process, such as creating purchase orders, monitoring transportation and invoice creation and follow-through. Authorizes payments, returns of merchandise, and pricing. Organizes and locates inventory in databases and online systems. Analyzes and monitors internal, economic, and consumer trends to forecast sales and inventory. Communicates and negotiates with vendors and outside sales representatives regarding rates, vendor discounts, and incorrect orders. Senior level business support. Applies expertise to perform a broad range of tasks. Senior member of a team. Mature knowledge source for customers, clients and coworkers. Typically requires High School education with some vocational training and 4-6 years of experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> Es | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 6 | 6 | $\$ 23.38$ | $\$ 23.38$ | $\$ 18.86$ | $\$ 21.82$ | $\$ 26.44$ | $\$ 18.56$ | $\$ 29.76$ |

## Geographic Area

Portland Metro
Mid-Willamette

- Total Willamette

| 2 | 2 |
| :--- | :--- |
| 4 | 4 |
| 6 | 6 |

$\$ 23.38$
\$23.38

## \$18.86

$\$ 21.82$
\$26.44
\$18.56
\$29.76

Employment Size
1 to 24 Employees
100 to 249 Employees
250+ Employees

| 1 | 1 |
| :--- | :--- |
| 1 | 1 |
| 4 | 4 |

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 1 |
| Over $\$ 25$ million | 3 | 3 |

## Industry

| Community / Economic Development | 2 | 2 |
| :--- | :--- | :--- |
| Healthcare / Mental Health Services | 2 | 2 |
| Municipality | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

| Light Match | 2 | 2 |
| :--- | :--- | :--- |
| Good Match | 3 | 3 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay
$2 \quad 2$

Total Compensation

| Not Receiving / Base Pay | 6 | 6 | $\$ 23.38$ | $\$ 23.38$ | $\$ 18.86$ | $\$ 21.82$ | $\$ 26.44$ | $\$ 18.56$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 6 | $\$ 23.38$ | $\$ 23.38$ | $\$ 18.86$ | $\$ 21.82$ | $\$ 26.44$ | $\$ 18.56$ |

### 12.09: Maintenance Manager

Responsible for the maintenance operations for a company's facilities including ground maintenance. Activities of those supervised typically include painting, minor plumbing and electrical repairs, carpentry, landscaping and landscape maintenance, replacing light bulbs and air conditioning filters, etc. Do not include production machinery and equipment maintenance. Manager level with direct responsibility for supervisors and leads. Plans, schedules and prepares budget for periodic maintenance programs. Typically requires a Bachelor's Degree and 3+ years of professional experience. Professional certification may also be required. Often found in larger organizations and those with multiple locations.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 10 | 11 | \$60,442 | \$62,047 | \$51,094 | \$57,856 | \$70,710 | \$40,009 | \$79,838 |

## Geographic Area

| Portland Metro | 4 | 4 |
| :--- | :---: | :---: |
| Mid-Willamette | 5 | 6 |
| - Total Willamette | 9 | 10 |
| Surrounding Areas | 1 | 1 |

Employment Size
1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 501$ to \$999k
\$10 to \$24.9 million
Over $\$ 25$ million

Industry

| Community / Economic Development | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 3 | 3 |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 2 |
| Municipality | 1 | 2 |
| Religious | 1 | 1 |
| Social Services | 1 | 1 |

## Match Degree

Light Match

Good Match
Heavy Match

| 3 | 3 |
| :--- | :--- |
| 5 | 5 |
| 2 | 3 |

Range of Pay
Lowest Pay
Highest Pay

| $\$ 64,215$ | $\$ 64,215$ | $\$ 57,002$ | $\$ 63,000$ | $\$ 73,280$ | $\$ 42,145$ | $\$ 86,643$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
9
10

### 12.10: Maintenance Worker

Assists electricians, carpenters, machinists, steam fitters and other trades people in the performance of a variety of related duties. Obtains tools, materials and supplies. Positions work and performs operations following detailed instructions. May clean working area, machines or equipment. Typically requires a High School Diploma or GED and 0-1 years of work experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 16 | 54 | \$16.97 | \$17.17 | \$15.54 | \$17.16 | \$18.80 | \$14.31 | \$19.33 |

## Geographic Area

| Portland Metro | 4 | 10 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 9 | 37 | \$15.95 | \$16.35 | \$15.09 | \$16.00 | \$17.11 | \$14.12 | \$17.48 |
| - Total Willamette | 13 | 47 | \$16.79 | \$16.95 | \$15.69 | \$17.11 | \$18.52 | \$14.62 | \$18.90 |
| Surrounding Areas | 3 | 7 | - | - | - | - | - | - | - |

Employment Size
1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 2 | 3 |
| :--- | :--- | :---: |
| $\$ 3$ to $\$ 4.9$ million | 2 | 6 |
| $\$ 5$ to $\$ 9.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 4 | 17 |
| Over $\$ 25$ million | 6 | 26 |

Industry

| Child Care / Child Welfare | 2 | 3 |
| :--- | :---: | :---: |
| Community / Economic Development | 2 | 11 |
| Education / School / Research | 1 | 4 |
| Elder Care | 2 | 4 |
| Healthcare / Mental Health Services | 4 | 17 |
| Housing / Shelter | 2 | 3 |
| Municipality | 1 | 7 |
| Religious | 1 | 1 |
| Social Services | 1 | 4 |

## Match Degree

| Light Match | 2 | 4 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 12 | 44 | \$17.52 | \$17.67 | \$16.62 | \$17.35 | \$18.80 | \$15.72 | \$19.17 |
| Heavy Match | 2 | 6 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 10 | 41 | \$14.06 | ** | \$11.91 | \$14.15 | \$16.27 | \$11.19 | \$16.91 |
| Highest Pay | 10 | 41 | \$19.01 | ** | \$17.46 | \$18.83 | \$21.76 | \$15.00 | \$22.51 |

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
15
1
1
1
1
53

### 12.11: Janitor/Custodian

Performs heavy cleaning duties, such as cleaning floors, shampooing rugs and washing walls and glass. Performs routine light manual work in cleaning and sweeping offices, halls, restrooms and removing trash. May tend furnace and boiler and perform routine maintenance activities, and cleaning snow or debris from sidewalk. Typically does not requires a High School Diploma or GED and little


Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 4 | 48 | - | - | - | - | - | - |
| Mid-Willamette | 6 | 39 | $\$ 11.67$ | $\$ 11.78$ | $\$ 10.98$ | $\$ 11.29$ | $\$ 12.04$ | $\$ 10.70$ |
| - Total Willamette | 10 | 87 | $\$ 11.97$ | $\$ 12.55$ | $\$ 10.89$ | $\$ 11.29$ | $\$ 13.05$ | $\$ 10.38$ |
| Surrounding Areas | 2 | 8 | - | - | - | - | - | - |

## Employment Size

1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 6 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 1 | 10 |
| $\$ 5$ to $\$ 9.9$ million | 2 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 5 |
| Over $\$ 25$ million | 6 | 72 |

Industry

| Community / Economic Development | 4 | 54 |
| :--- | :---: | :---: |
| Education / School / Research | 2 | 24 |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 6 |
| Religious | 1 | 4 |
| Social Services | 2 | 5 |

## Match Degree

| Light Match | 1 | 4 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 10 | 53 | \$12.16 | \$12.44 | \$10.89 | \$11.29 | \$13.45 | \$10.50 | \$15.11 |
| Heavy Match | 1 | 38 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 10 | 92 | \$11.50 | ** | \$10.13 | \$10.59 | \$12.63 | \$10.00 | \$13.98 |
| Highest Pay | 10 | 92 | \$14.89 | ** | \$13.25 | \$14.79 | \$16.31 | \$11.96 | \$18.16 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 12 | 95 | \$12.11 | \$12.71 | \$10.79 | \$11.29 | \$13.47 | \$10.43 | \$14.95 |
| Combined / Variable + Base | 12 | 95 | \$12.11 | \$12.71 | \$10.79 | \$11.29 | \$13.47 | \$10.43 | \$14.95 |

### 12.12: Delivery Driver

Operates a truck or automobile over an established route to deliver and sell products or render services. Records sales or delivery information. Calls on prospective customers to solicit new business. Informs regular customers of new products or services. May place stock on shelves, racks or vending machines, set up merchandise and sales promotion displays or issue sales promotion materials to customers, and collect money. May collect or pick up empty containers of rejected or unsold merchandise, and load or help load truck. Includes bakery, beer and wine, dairy product, laundry, meat, soft drink and vending machine drivers. Typically requires previous driving experience and a Class $C$ driver's license.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 25 | \$13.26 | \$13.24 | \$12.82 | \$14.00 | \$14.28 | \$11.43 | \$14.52 |

## Geographic Area

| Portland Metro | 3 | 20 | - | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 2 | 5 | - | - | - | - | - |  |  |
| - Total Willamette | 5 | 25 | $\$ 13.26$ | $\$ 13.24$ | $\$ 12.82$ | $\$ 14.00$ | $\$ 14.28$ | $\$ 11.43$ | $\$ 14.52$ |

Employment Size

| 1 to 24 Employees | 1 | 1 |
| :--- | :--- | :---: |
| 25 to 49 Employees | 3 | 11 |
| $250+$ Emplos | 1 | 13 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 k$ | 1 | 1 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 2 | 10 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| Over $\$ 25$ million | 1 | 13 |

## Industry

| Community / Economic Development | 1 | 13 |
| :--- | :---: | :---: |
| Food Bank / Food Service | 2 | 10 |
| Housing / Shelter | 1 | 1 |
| Youth Recreation | 1 | 1 |

## Match Degree

| Good Match | 3 | 18 |
| :--- | :--- | :---: |
| Heavy Match | 2 | 7 |

Range of Pay
Lowest Pay
Highest Pay

| 3 | 20 |
| :--- | :--- |
| 3 | 20 |

## Total Compensation

| Not Receiving / Base Pay | 5 | 25 | $\$ 13.26$ | $\$ 13.24$ | $\$ 12.82$ | $\$ 14.00$ | $\$ 14.28$ | $\$ 11.43$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 25 | $\$ 13.26$ | $\$ 13.24$ | $\$ 12.82$ | $\$ 14.00$ | $\$ 14.28$ | $\$ 11.43$ |

### 12.15: Landscape Laborer

Performs general grounds maintenance including planting, watering, picking up compost, mulching, weeding, mowing, and maintaining tools and equipment. Maintains garden areas and implements changes. Works with other departments to monitor and maintain plant health and maintenance of garden area.

Total Responses

|  |  |  |  |  |  | Interquartile Ranges |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10th\% | Extremes |
| 12 | 36 | $\$ 15.10$ | $\$ 15.53$ | $\$ 13.33$ | $\$ 15.00$ | $\$ 16.73$ | $\$ 11.63$ | $\$ 18.48$ |

## Geographic Area

| Portland Metro | 3 | 8 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 8 | 25 | \$14.00 | \$14.55 | \$12.49 | \$14.01 | \$15.60 | \$11.44 | \$16.09 |
| - Total Willamette | 11 | 33 | \$14.97 | \$15.44 | \$13.16 | \$14.41 | \$16.38 | \$11.50 | \$18.63 |
| Surrounding Areas | 1 | 3 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 25 to 49 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 3 | 8 | - | - | - | - | - | - | - |
| 250+ Employees | 7 | 26 | \$15.76 | \$15.80 | \$13.56 | \$15.66 | \$17.87 | \$12.62 | \$19.39 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 1 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 2 | 5 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 11 |
| Over $\$ 25$ million | 6 | 19 |

Industry

| Community / Economic Development | 4 | 12 |
| :--- | :--- | :--- |
| Education / School / Research | 4 | 10 |
| Elder Care | 1 | 3 |
| Food Bank / Food Service | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 6 |
| Social Services | 1 | 4 |


| Match Degree |  |
| :--- | :---: |
| Good Match | 10 |
| Heavy Match | 2 |

Range of Pay

| Lowest Pay | 9 | 33 | $\$ 12.94$ | $* *$ | $\$ 11.35$ | $\$ 13.50$ | $\$ 13.74$ | $\$ 10.00$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Pay | 9 | 33 | $\$ 17.52$ | $* *$ | $\$ 17.09$ | $\$ 17.81$ | $\$ 18.33$ | $\$ 14.53$ |
|  |  |  |  |  |  |  |  |  |
| Total Compensation |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 12 | 36 | $\$ 15.10$ | $\$ 15.53$ | $\$ 13.33$ | $\$ 15.00$ | $\$ 16.73$ | $\$ 11.63$ |
| Combined / Variable + Base | 12 | 36 | $\$ 15.10$ | $\$ 15.53$ | $\$ 13.33$ | $\$ 15.00$ | $\$ 16.73$ | $\$ 11.63$ |

### 12.16: Driver 1, No CDL

Responsible for operating vehicles such as cars, vans and pickup trucks to transport materials, merchandise and equipment to assigned destinations. May load and unload vehicles as necessary. Cleans, services and maintains vehicles and performs minor repairs. Other Titles: Bus Driver, Tractor Operator, Tram Driver, Transportation Support, Van Assistant, Van Driver.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 11 | 134 | \$15.30 | \$14.88 | \$13.38 | \$14.61 | \$15.36 | \$13.00 | \$20.47 |

Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 4 | 16 | - | - | - | - | - | - |
| Mid-Willamette | 6 | 112 | $\$ 15.31$ | $\$ 14.18$ | $\$ 13.31$ | $\$ 14.05$ | $\$ 15.29$ | $\$ 13.13$ |
| - Total Willamette | 10 | 128 | $\$ 14.78$ | $\$ 14.23$ | $\$ 13.31$ | $\$ 14.30$ | $\$ 15.13$ | $\$ 12.89$ |
| Surrounding Areas | 1 | 6 | - | - | - | - | - | - |


| Employment Size |  |  |
| :--- | :---: | :---: |
| 1 to 24 Employees | 2 | 2 |
| 25 to 49 Employees | 2 | 5 |
| 50 to 99 Employees | 1 | 5 |
| 100 to 249 Employees | 4 | 118 |
| $250+$ Employees | 2 | 4 |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 2 | 2 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 3 | 12 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 3 | 14 |
| Over $\$ 25$ million | 2 | 105 |

Industry

| Community / Economic Development | 1 | 3 |
| :--- | :---: | :---: |
| Education / School / Research | 3 | 14 |
| Food Bank / Food Service | 1 | 4 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 1 | 1 |
| Municipality | 1 | 99 |
| Social Services | 3 | 12 |

## Match Degree

| Light Match | 1 | 1 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 7 | 30 | \$14.60 | \$15.54 | \$13.13 | \$13.50 | \$15.06 | \$12.54 | \$17.31 |
| Heavy Match | 3 | 103 | - | - | - | - | - | - | - |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 9 | 132 | \$14.04 | ** | \$12.00 | \$13.05 | \$14.56 | \$11.54 | \$19.01 |
| Highest Pay | 9 | 132 | \$17.01 | ** | \$15.33 | \$15.50 | \$18.33 | \$13.85 | \$22.73 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 11 | 134 | \$15.30 | \$14.88 | \$13.38 | \$14.61 | \$15.36 | \$13.00 | \$20.47 |
| Combined / Variable + Base | 11 | 134 | \$15.30 | \$14.88 | \$13.38 | \$14.61 | \$15.36 | \$13.00 | \$20.47 |

### 12.17: Security Guard

Responsible for patrolling internal and external organization premises. Investigates unusual or suspicious situations. Maintains records and logs as necessary. Enforces organization policies and procedures during and after normal working hours. May monitor parking facilities. Trained to assist in emergency situations. May operate fire equipment and radios and administer CPR and first aid. Other Titles: Client Safety Assistant, Clinic Defense/Facility Coordinator, Monitor, Pool Monitor, Safety Monitor.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 11 | \$17.84 | \$15.26 | \$12.36 | \$14.41 | \$22.75 | \$11.87 | \$26.00 |

## Geographic Area

Mid-Willamette

- Total Willamette

Surrounding Areas

Employment Size
100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over \$25 million

Industry

| Education / School / Research | 1 | 1 |
| :--- | :--- | :--- |
| Elder Care | 2 | 5 |
| Healthcare / Mental Health Services | 1 | 4 |
| Munipality | 1 | 1 |

Municipality

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 3 | 8 |
| Heavy Match | 1 | 2 |

Range of Pay
Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay
Combined / Variable + Base

| 3 | 6 |
| :--- | :--- |
| 3 | 6 |

### 14.08: Nurse Practitioner

Diagnoses and treats acute, episodic, or chronic illness, independently or as part of a healthcare team. Conducts complete physicals, provides treatment and counsels patients. Orders, performs, and interprets diagnostic tests such as lab work and x rays. Prescribes medication. Analyzes and interprets patients' histories, symptoms, physical findings, or diagnostic information to develop appropriate diagnoses. Develops treatment plans based on scientific rationale, standards of care, and professional practice guidelines. Do not report Psychiatric Nurse Practitioners. Typically requires a Master's Degree, certification through the American Academy of Nurse Practitioners or American Nurses Credentialing Center, current state licensure as both a Registered Nurse and an ARNP.

Total Responses

|  | Interquartile Ranges   Extremes  <br> No. of <br> Orgs    No. of <br> EEs |  |  |  | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | 21 | $\$ 127,156$ | $\$ 127,989$ | $\$ 111,325$ | $\$ 114,400$ | $\$ 132,000$ | $\$ 109,389$ | $\$ 154,774$ |

## Geographic Area

| Portland Metro | 2 | 4 |
| :--- | :---: | :---: |
| Mid-Willamette | 3 | 17 |
| - Total Willamette | 5 | 21 |

## Employment Size

| 100 to 249 Employees | 2 | 7 |
| :--- | :---: | :---: |
| $250+$ Employees | 3 | 14 |

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 10$ to $\$ 24.9$ million | 2 | 7 |

Over $\$ 25$ million

Industry

| Community / Economic Development | 2 | 2 |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 3 | 19 |

Match Degree

| Good Match | 4 | 17 |
| :--- | :---: | :---: |
| Heavy Match | 1 | 4 |

Range of Pay
Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 5 | 21 | $\$ 127,155$ | $\$ 127,989$ | $\$ 111,325$ | $\$ 114,400$ | $\$ 132,000$ | $\$ 109,389$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 21 | $\$ 127,155$ | $\$ 127,989$ | $\$ 111,325$ | $\$ 114,400$ | $\$ 132,000$ | $\$ 109,389$ |$\$ \$ 154,774$

### 14.12: Registered Nurse (RN)

Assesses patient health problems and needs, develops and implements nursing care plans, and maintains medical records. Administers nursing care to ill, injured, convalescent, or disabled patients. May advise patients on health maintenance and disease prevention or provide case management. May advise patients on health maintenance and disease prevention or provide case management. Requires an Associate's or Bachelor's Degree, successful completion of the NCLEX (National Council Licensure Examination), a current state RN license and related work experience.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> Ess | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 12 | 67 | $\$ 32.14$ | $\$ 32.64$ | $\$ 30.10$ | $\$ 31.31$ | $\$ 32.93$ | $\$ 28.06$ | $\$ 35.83$ |

Geographic Area

| Portland Metro | 4 | 17 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 6 | 45 | \$30.88 | \$30.67 | \$30.03 | \$31.13 | \$32.35 | \$28.08 | \$33.43 |
| - Total Willamette | 10 | 62 | \$31.42 | \$32.77 | \$30.19 | \$31.31 | \$32.35 | \$29.62 | \$34.59 |
| Surrounding Areas | 2 | 5 | - | - | - | - | - | - | - |

Employment Size
100 to 249 Employees
$250+$ Emplos

Annual Operating Budget

| $\$ 3$ to $\$ 4.9$ million | 1 | 2 |
| :--- | :--- | :---: |
| $\$ 5$ to $\$ 9.9$ million | 2 | 7 |
| $\$ 10$ to $\$ 24.9$ million | 5 | 24 |
| Over $\$ 25$ million | 4 | 34 |

Industry

| Community / Economic Development | 2 | 6 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Education / School / Research | 1 | 1 | - | - | - | - | - | - | - |
| Elder Care | 1 | 4 | - | - | - | - | - | - | - |
| Healthcare / Mental Health Services | 6 | 53 | \$31.99 | \$31.98 | \$30.19 | \$30.69 | \$33.59 | \$30.07 | \$35.21 |
| Social Services | 2 | 3 | - | - | - | - | - | - | - |

Match Degree

| Light Match | 3 | 8 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good Match | 7 | 45 | \$34.17 | \$34.15 | \$31.31 | \$32.42 | \$35.21 | \$30.67 | \$39.02 |
| Heavy Match | 2 | 14 | - | - | - | - | - | - | - |

Range of Pay

| Lowest Pay | 8 | 33 | $\$ 27.11$ | $* *$ | $\$ 24.71$ | $\$ 26.25$ | $\$ 28.89$ | $\$ 24.13$ | $\$ 30.82$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Pay | 8 | 33 | $\$ 35.85$ | $* *$ | $\$ 32.12$ | $\$ 36.13$ | $\$ 38.19$ | $\$ 32.00$ | $\$ 40.21$ |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Total Compensation | 12 | 67 | $\$ 32.14$ | $\$ 32.64$ | $\$ 30.10$ | $\$ 31.31$ | $\$ 32.93$ | $\$ 28.06$ | $\$ 35.83$ |
| Not Receiving / Base Pay | 12 | 67 | $\$ 32.14$ | $\$ 32.64$ | $\$ 30.10$ | $\$ 31.31$ | $\$ 32.93$ | $\$ 28.06$ | $\$ 35.83$ |

### 14.15: Certified Nursing Assistant (CNA)

Performs various direct patient care activities under the supervision of professional nursing personnel. Performs EKG's, draws blood, and assists with diagnostic tests and clinical procedures. May perform other tasks involving direct and indirect patient care, treatment and maintenance of nursing unit. Typically requires state CNA certification and at least 6 months professional experience and/or training.

Total Responses

|  |  |  |  |  |  | Interquartile Ranges |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10th\% | Extremes |
| 5 | 120 | $\$ 14.88$ | $\$ 15.04$ | $\$ 13.63$ | $\$ 13.69$ | $\$ 16.72$ | $\$ 13.52$ | $\$ 16.85$ |

## Geographic Area

| Portland Metro | 2 | 6 |
| :--- | :---: | :---: |
| Mid-Willamette | 2 | 89 |
| - Total Willamette | 4 | 95 |
| Surrounding Areas | 1 | 25 |

Employment Size

| 50 to 99 Employees | 1 | 2 |
| :--- | :---: | :---: |
| 100 to 249 Employees | 2 | 29 |

250+ Employees

Annual Operating Budget

| $\$ 5$ to $\$ 9.9$ million | 1 | 25 |
| :--- | :---: | :---: |
| $\$ 10$ to $\$ 24.9$ million | 3 | 90 |
| Over $\$ 25$ million | 1 | 5 |

Industry

| Elder Care | 1 | 25 |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 3 | 93 |
| Religious | 1 | 2 |

## Match Degree

| Light Match | 1 | 2 |
| :--- | :---: | :---: |
| Good Match | 4 | 118 |

## Range of Pay

Lowest Pay

Highest Pay

| 4 | 115 |
| :--- | :--- |
| 4 | 115 |

## Total Compensation

| Not Receiving / Base Pay | 5 | 120 | $\$ 14.88$ | $\$ 15.04$ | $\$ 13.63$ | $\$ 13.69$ | $\$ 16.72$ | $\$ 13.52$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 120 | $\$ 14.88$ | $\$ 15.04$ | $\$ 13.63$ | $\$ 13.69$ | $\$ 16.72$ | $\$ 13.52$ |

### 14.18: Patient Registration Clerk/Scheduler

Schedules, confirms and maintains patients' diagnostic appointments, surgeries and medical consultations. Interviews patients to complete documents, case histories, and forms such as intake and insurance forms. Verifies benefits with insurance provider. Reviews, analyzes and forecasts cancellations, double bookings or changes in schedules. Typically requires a Bachelor's or Associate's Degree and 0-2 years of related work experience, or equivalent.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> Ess | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 7 | 14 | $\$ 16.80$ | $\$ 16.32$ | $\$ 14.96$ | $\$ 16.00$ | $\$ 16.66$ | $\$ 14.19$ | $\$ 20.21$ |

Geographic Area

| Portland Metro | 4 | 8 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 3 | 6 | - | - | - | - | - |  |
| - Total Willamette | 7 | 14 | $\$ 16.80$ | $\$ 16.32$ | $\$ 14.96$ | $\$ 16.00$ | $\$ 16.66$ | $\$ 14.19$ |

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 2 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 2 | 5 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 2 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 4 |
| Over $\$ 25$ million | 1 | 1 |

Industry

| Community / Economic Development | 2 | 5 | - | - | - | - | - | - | - |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| Healthcare / Mental Health Services | 5 | 9 | $\$ 17.18$ | $\$ 16.10$ | $\$ 15.45$ | $\$ 16.00$ | $\$ 16.04$ | $\$ 14.45$ | $\$ 21.19$ |  |

Match Degree
Good Match

Heavy Match

Range of Pay

| Lowest Pay | 5 | 11 | \$14.42 | ** | \$14.00 | \$14.46 | \$15.12 | \$13.43 | \$15.33 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Pay | 5 | 11 | \$17.98 | ** | \$16.86 | \$18.00 | \$18.14 | \$15.38 | \$20.75 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Not Receiving / Base Pay | 7 | 14 | \$16.80 | \$16.32 | \$14.96 | \$16.00 | \$16.66 | \$14.19 | \$20.21 |
| Combined / Variable + Base | 7 | 14 | \$16.80 | \$16.32 | \$14.96 | \$16.00 | \$16.66 | \$14.19 | \$20.21 |

# 2017 Cascade Employers Association's <br> Non-Profit Pay \& Benefit Survey 

### 15.04: Production Manager

Supervises all technical elements of film, television, or theater productions, including sets, lighting, sound system stay on schedule without going over budget. Understands all aspects of production, both on and off the set. Supervises production team, including production coordinator and assistant directors. Responsible for hiring, budgeting, scheduling and handling insurance issues for the production. Ensures compliance with all safety, guild and union regulations. May work in scripted, reality or live television, new media, film or theater production companies. Typically has a Bachelor's degree and professional experience. Other Title: Production Director.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 9 | \$21.78 | \$22.20 | \$20.43 | \$21.92 | \$25.14 | \$17.92 | \$25.15 |

Geographic Area

| Portland Metro | 1 | 2 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 4 | 7 | - | - | - | - | - | - | - |
| - Total Willamette | 5 | 9 | \$21.78 | \$22.20 | \$20.43 | \$21.92 | \$25.14 | \$17.92 | \$25.15 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 25 to 49 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 250+ Employees | 3 | 7 | - | - | - | - | - | - | - |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 2 | 5 |
| Over $\$ 25$ million | 1 | 2 |

## Industry

| Arts, Culture, \& Humanities | 1 | 1 |
| :--- | :--- | :--- |
| Community / Economic Development | 2 | 3 |
| Education / School / Research | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 4 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 3 | 7 |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation
Not Receiving / Base Pay

| 5 | 9 | $\$ 21.78$ | $\$ 22.20$ | $\$ 20.43$ | $\$ 21.92$ | $\$ 25.14$ | $\$ 17.92$ | $\$ 25.15$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5 | 9 | $\$ 21.78$ | $\$ 22.20$ | $\$ 20.43$ | $\$ 21.92$ | $\$ 25.14$ | $\$ 17.92$ | $\$ 25.15$ |

16.05: Mental Health Therapist (Licensed)

Provides a wide array of mental health and social work functions such as assessment interviews, case evaluation, client counseling, and treatment plans or other social services to individuals, groups or families involving complex mental health problems. Maintains proper records according to organization, state, and federal guidelines. Requires Master's Degree in social work, psychology, marriage and family therapy, mental health counseling or closely related field. State licenses include: LASW, LICSW, LMHC, LMFT.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 58 | \$51,893 | \$52,162 | \$50,000 | \$51,022 | \$52,541 | \$49,833 | \$54,725 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Mid-Willamette | 5 | 58 | \$51,893 | \$52,162 | \$50,000 | \$51,022 | \$52,541 | \$49,833 | \$54,725 |
| - Total Willamette | 5 | 58 | \$51,893 | \$52,162 | \$50,000 | \$51,022 | \$52,541 | \$49,833 | \$54,725 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 1 | 1 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 2 | 16 | - | - | - | - | - | - | - |
| 250+ Employees | 2 | 41 | - | - | - | - | - | - | - |

## Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :---: |
| $\$ 10$ to $\$ 24.9$ million | 2 | 16 |
| Over $\$ 25$ million | 2 | 41 |


| Industry |  |  |
| :--- | :--- | :--- |
| Healthcare / Mental Health Services | 2 | 41 |
| Social Services | 3 | 17 |

## Match Degree

| Good Match | 4 | 57 |
| :--- | :---: | :---: |
| Heavy Match | 1 | 1 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 5 | 58 | $\$ 51,892$ | $\$ 52,162$ | $\$ 50,000$ | $\$ 51,022$ | $\$ 52,541$ | $\$ 49,833$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Combined / Variable + Base | 5 | 58 | $\$ 51,892$ | $\$ 52,162$ | $\$ 50,000$ | $\$ 51,022$ | $\$ 52,541$ | $\$ 49,833$ |

16.06: Mental Health Professional (MHP)

Provides mental health and counseling services. Requires a Master's Degree and 2 years of experience supervised by a Mental Health Professional, but not licensed.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 127 | \$44,320 | \$43,933 | \$43,763 | \$45,000 | \$46,684 | \$40,419 | \$47,452 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Mid-Willamette | 5 | 127 | \$44,320 | \$43,933 | \$43,763 | \$45,000 | \$46,684 | \$40,419 | \$47,452 |
| - Total Willamette | 5 | 127 | \$44,320 | \$43,933 | \$43,763 | \$45,000 | \$46,684 | \$40,419 | \$47,452 |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 2 | 2 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 2 | 27 | - | - | - | - | - | - | - |
| 250+ Employees | 1 | 98 | - | - | - | - | - | - | - |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 2 | 2 |
| :--- | :---: | :---: |
| $\$ 10$ to $\$ 24.9$ million | 2 | 27 |

Over $\$ 25$ million

Industry

| Healthcare / Mental Health Services | 2 | 99 |
| :--- | :---: | :---: |
| Religious | 1 | 1 |
| Social Services | 2 | 27 |

## Match Degree

Good Match 3 | 119 |
| :--- | :--- |

Heavy Match $\quad 2$

Range of Pay

| Lowest Pay | 3 | 28 | - | ** |
| :--- | :--- | :--- | :--- | :--- |
| Highest Pay | 3 | 28 | - | ** |

Total Compensation

| Not Receiving / Base Pay | 5 | 127 | $\$ 44,316$ | $\$ 43,933$ | $\$ 43,763$ | $\$ 45,000$ | $\$ 46,684$ | $\$ 40,419$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 127 | $\$ 44,316$ | $\$ 43,933$ | $\$ 43,763$ | $\$ 45,000$ | $\$ 46,684$ | $\$ 40,419$ |

16.09: Caseworker/Case Manager I

Entry level case manager position. Provides case management services to clients with physical, mental, social, financial, and/or psychosocial needs. Assesses and determines appropriate and available services for clients. Develops action plans and goals with client, connects client with additional resources. Gives advice on life skills, with the goal of helping clients become independent. May work with the families of clients. Typically requires a Bachelor's or Associate's Degree and 1+ year of experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 5 | 44 | \$16.81 | \$16.78 | \$16.46 | \$17.15 | \$17.50 | \$15.24 | \$18.11 |

Geographic Area

| Portland Metro | 1 | 7 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 4 | 37 | - | - | - | - | - |  |
| - Total Willamette | 5 | 44 | $\$ 16.81$ | $\$ 16.78$ | $\$ 16.46$ | $\$ 17.15$ | $\$ 17.50$ | $\$ 15.24$ |


| Employment Size |  |  |
| :--- | :---: | :---: |
| 1 to 24 Employees | 1 | 1 |
| 25 to 49 Employees | 1 | 7 |
| 50 to 99 Employees | 1 | 1 |
| 100 to 249 Employees | 1 | 7 |
| $250+$ Employees | 1 | 28 |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 1 | 1 |
| :--- | :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 7 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 7 |
| Over $\$ 25$ million | 1 | 28 |

## Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 1 | 28 |
| Religious | 1 | 1 |
| Social Services | 1 | 7 |
| Youth Recreation | 1 | 7 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :---: | :---: |
| Good Match | 3 | 36 |
| Heavy Match | 1 | 7 |

## Range of Pay

Lowest Pay
Highest Pay

| 4 | 16 |
| :--- | :--- |
| 4 | 16 |

## Total Compensation

| Not Receiving / Base Pay | 5 | 44 | $\$ 16.81$ | $\$ 16.78$ | $\$ 16.46$ | $\$ 17.15$ | $\$ 17.50$ | $\$ 15.24$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 5 | 44 | $\$ 16.81$ | $\$ 16.78$ | $\$ 16.46$ | $\$ 17.15$ | $\$ 17.50$ | $\$ 15.24$ |

16.16: Social Services Manager

Manager of professional and paraprofessional social work staff. Plans department work, assigns caseloads, supervises, and coordinates the activities of social services workers and volunteers. Participates in the development of overall goals, objectives, and policies of the social services program. May provide training on procedures, policies, and regulations. May assist on more difficult cases. Evaluates performance and provides feedback to staff members. Typically requires a Bachelor's or Master's Degree and 3+ years of professional experience.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 5 | 13 | $\$ 47,879$ | $\$ 48,464$ | $\$ 38,400$ | $\$ 49,962$ | $\$ 53,333$ | $\$ 32,160$ | $\$ 63,153$ |  |  |  |

## Geographic Area

| Portland Metro | 1 | 2 |
| :--- | :--- | :---: |
| Mid-Willamette | 4 | 11 |

## Employment Size

1 to 24 Employees
50 to 99 Employees

100 to 249 Employees
250+ Employees

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 2 |
| Healthcare / Mental Health Services | 1 | 2 |
| Religious | 1 | 1 |
| Social Services | 1 | 7 |

## Match Degree

| Light Match | 1 | 2 |
| :--- | :---: | :---: |
| Good Match | 4 | 11 |

## Range of Pay

Lowest Pay
Highest Pay

| 3 | 10 |
| :--- | :--- |
| 3 | 10 |

Total Compensation
Not Receiving / Base Pay

Combined / Variable + Base
5
5

| 13 | $\$ 47,877$ | $\$ 48,464$ | $\$ 38,400$ | $\$ 49,962$ | $\$ 53,333$ | $\$ 32,160$ | $\$ 63,153$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 13 | $\$ 47,877$ | $\$ 48,464$ | $\$ 38,400$ | $\$ 49,962$ | $\$ 53,333$ | $\$ 32,160$ | $\$ 63,153$ |

16.17: Community Outreach Coordinator

Provides direct services and education to community about risk factors associated with violence, alcohol and other drug abuse.
Connects people in vulnerable populations to information, resources and other community members. May conduct outreach services. May organize and facilitate community involvement. May provide advocacy, language and cultural support. May provide interpretation or translation services. May facilitate community-building efforts. Typically requires a Bachelor's or Associate's Degree and 2 years of experience. Other Title: Community Health Educator.

Total Responses

|  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |
| 5 | 23 | $\$ 16.56$ | $\$ 16.37$ | $\$ 13.50$ | $\$ 18.40$ | $\$ 18.60$ | $\$ 12.90$ | $\$ 19.31$ |  |  |  |

## Geographic Area

| Portland Metro | 3 | 21 |
| :--- | :---: | :---: |
| Mid-Willamette | 2 | 2 |
| - Total Willamette | 5 | 23 |

## Employment Size

1 to 24 Employees
25 to 49 Employees
50 to 99 Employees
250+ Employees

## Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 2 | 6 |
| :--- | :---: | :---: |
| $\$ 3$ to $\$ 4.9$ million | 1 | 1 |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| Over $\$ 25$ million | 1 | 15 |

Industry

| Child Care / Child Welfare | 1 | 1 |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 2 | 16 |
| Social Services | 1 | 5 |
| Youth Recreation | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 2 | 6 |

Range of Pay
Lowest Pay
Highest Pay
48

Total Compensation

| Receiving / Base Pay | 1 | 15 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 1 | 15 |
| Receiving / \% of Base Pay | 1 | 15 |
| Receiving / Variable + Base | 1 | 15 |
| Not Receiving / Base Pay | 4 | 8 |
| Combined / Variable + Base | 5 | 23 |

16.18: Job Developer/Employment Specialist

Locates/develops job openings for placement of clients by phone, mail and/or personal visits. May coach with job skills. May accompany clients at the work site as necessary.

Total Responses

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10th\% | 90 th\% |  |
| 5 | 36 | $\$ 15.98$ | $\$ 15.96$ | $\$ 15.25$ | $\$ 15.45$ | $\$ 15.59$ | $\$ 14.80$ | $\$ 17.70$ |  |

Geographic Area

| Portland Metro | 1 | 1 |
| :--- | :---: | :---: |
| Mid-Willamette | 4 | 35 |
| - Total Willamette | 5 | 36 |
| Employment Size |  |  |
| 1 to 24 Employees | 1 | 2 |
| 25 to 49 Employees | 1 | 1 |
| $250+$ Employees | 3 | 33 |

Annual Operating Budget

| $\$ 501$ to $\$ 999 \mathrm{k}$ | 1 | 2 |
| :--- | :---: | :---: |
| $\$ 5$ to $\$ 9.9$ million | 1 | 1 |
| $\$ 10$ to $\$ 24.9$ million | 1 | 16 |
| Over $\$ 25$ million | 2 | 17 |
|  |  |  |
| Industry | 2 | 22 |
| Healthcare / Mental Health Services | 2 | 13 |
| Social Services | 1 | 1 |

Match Degree

| Good Match | 4 | 25 |
| :--- | :--- | :--- |
| Heavy Match | 1 | 11 |

Range of Pay

| Lowest Pay | 2 | 3 |
| :--- | :--- | :--- |
| Highest Pay | 2 | 3 |

Total Compensation

| Receiving / Base Pay | 1 | 2 |
| :--- | :---: | :---: |
| Receiving / Variable Amount | 1 | 2 |
| Receiving / \% of Base Pay | 1 | 2 |
| Receiving / Variable + Base | 1 | 2 |
| Not Receiving / Base Pay | 4 | 34 |
| Combined / Variable + Base | 5 | 36 |


| $\$ 16.03$ | $\$ 15.97$ | $\$ 15.25$ | $\$ 15.45$ | $\$ 15.59$ | $\$ 14.94$ | $\$ 17.70$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

### 17.01: Program Director

Directs and monitors a major program or group of programs sponsored by the organization and/or administration associated with giving or receiving grants. Administers programs that are of significant magnitude of scope in relationship to the overall organization. Establishes and maintains good working relationships with agencies serving the client populations. Supervises program staff. Typically requires a Bachelor's or Master's Degree and 8+ years of experience, or equivalent. Other Title: Chief Program Officer.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 38 | 74 | \$69,573 | \$70,374 | \$53,024 | \$65,038 | \$80,756 | \$44,512 | \$104,651 |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Portland Metro | 13 | 25 | \$60,888 | \$60,404 | \$50,000 | \$60,000 | \$68,619 | \$44,756 | \$83,208 |
| Mid-Willamette | 22 | 41 | \$73,427 | \$76,359 | \$53,775 | \$68,393 | \$82,152 | \$45,117 | \$111,911 |
| - Total Willamette | 35 | 66 | \$68,770 | \$70,315 | \$51,414 | \$61,867 | \$79,505 | \$44,450 | \$105,303 |
| Surrounding Areas | 3 | 8 | - | - | - | - | - | - | - |
| Employment Size |  |  |  |  |  |  |  |  |  |
| 1 to 24 Employees | 18 | 27 | \$60,576 | \$59,536 | \$50,675 | \$60,000 | \$68,358 | \$40,907 | \$75,605 |
| 25 to 49 Employees | 6 | 11 | \$64,974 | \$57,542 | \$48,236 | \$57,668 | \$66,799 | \$45,445 | \$91,810 |
| 50 to 99 Employees | 3 | 15 | - | - | - | - | - | - | - |
| 100 to 249 Employees | 7 | 9 | \$72,455 | \$73,042 | \$60,064 | \$75,095 | \$83,384 | \$47,823 | \$91,188 |
| 250+ Employees | 4 | 12 | - | - | - | - | - | - | - |
| Annual Operating Budget |  |  |  |  |  |  |  |  |  |
| Under \$500k | 1 | 2 | - | - | - | - | - | - | - |
| \$501 to \$999k | 4 | 8 | - | - | - | - | - | - | - |
| \$1 to \$2.9 million | 8 | 9 | \$64,359 | \$69,714 | \$52,998 | \$58,500 | \$66,978 | \$45,608 | \$93,265 |
| \$3 to \$4.9 million | 10 | 19 | \$59,486 | \$57,233 | \$50,675 | \$62,038 | \$68,214 | \$46,142 | \$70,158 |
| \$5 to \$9.9 million | 4 | 5 | - | - | - | - | - | - | - |
| \$10 to \$24.9 million | 5 | 15 | \$79,671 | \$88,400 | \$75,095 | \$82,200 | \$84,760 | \$60,115 | \$97,607 |
| Over $\$ 25$ million | 6 | 16 | \$92,168 | \$80,938 | \$71,750 | \$79,505 | \$98,502 | \$68,000 | \$129,000 |
| Industry |  |  |  |  |  |  |  |  |  |
| Arts, Culture, \& Humanities | 1 | 3 | - | - | - | - | - | - | - |
| Child Care / Child Welfare | 2 | 4 | - | - | - | - | - | - | - |
| Community / Economic Development | 1 | 5 | - | - | - | - | - | - | - |
| Education / School / Research | 7 | 8 | \$83,836 | \$77,257 | \$65,826 | \$70,000 | \$100,000 | \$49,600 | \$130,600 |
| Elder Care | 1 | 1 | - | - | - | - | - | - | - |
| Food Bank / Food Service | 1 | 1 | - | - | - | - | - | - | - |
| Foundation / Philanthropy / Fundraising | 1 | 6 | - | - | - | - | - | - | - |
| Healthcare / Mental Health Services | 6 | 14 | \$75,267 | \$74,396 | \$64,501 | \$78,648 | \$84,120 | \$52,772 | \$94,380 |
| Housing / Shelter | 3 | 5 | - | - | - | - | - | - | - |
| Municipality | 2 | 3 | - | - | - | - | - | - | - |
| Professional Association | 4 | 6 | - | - | - | - | - | - | - |
| Religious | 2 | 3 | - | - | - | - | - | - | - |
| Social Services | 6 | 13 | \$50,300 | \$55,726 | \$47,237 | \$50,064 | \$53,030 | \$40,838 | \$59,998 |
| Youth Recreation | 1 | 2 | - | - | - | - | - | - | - |
| Match Degree |  |  |  |  |  |  |  |  |  |
| Light Match | 5 | 7 | \$57,292 | \$53,659 | \$50,000 | \$50,128 | \$57,000 | \$46,745 | \$73,656 |
| Good Match | 24 | 47 | \$64,815 | \$69,107 | \$52,025 | \$61,155 | \$71,750 | \$43,609 | \$95,241 |
| Heavy Match | 9 | 20 | \$89,083 | \$79,201 | \$67,000 | \$75,095 | \$104,000 | \$65,615 | \$122,800 |
| Range of Pay |  |  |  |  |  |  |  |  |  |
| Lowest Pay | 11 | 28 | \$56,111 | ** | \$46,384 | \$60,000 | \$69,061 | \$30,000 | \$74,006 |
| Highest Pay | 11 | 28 | \$75,122 | ** | \$56,810 | \$80,000 | \$88,728 | \$50,000 | \$94,416 |
| Total Compensation |  |  |  |  |  |  |  |  |  |
| Receiving / Base Pay | 2 | 4 | - | - | - | - | - | - | - |
| Receiving / Variable Amount | 2 | 4 | - | - | - | - | - | - | - |
| Receiving / \% of Base Pay | 2 | 4 | - | - | - | - | - | - | - |
| Receiving / Variable + Base | 2 | 4 | - | - | - | - | - | - | - |
| Not Receiving / Base Pay | 36 | 70 | \$69,770 | \$70,362 | \$52,057 | \$65,038 | \$82,056 | \$44,470 | \$105,086 |
| Combined / Variable + Base | 38 | 74 | \$69,658 | \$70,477 | \$53,024 | \$65,038 | \$80,835 | \$44,512 | \$104,651 |

17.02: Program Supervisor

This is an advanced professional with leadership responsibility for coordinating and monitoring programs, such as of social programs, education programs, recreation activities, public service research or other activities. May administer one or multiple programs. May solicit, administer and monitor grants programs. Typically provides work direction, monitoring performance and recommending personnel actions. May report to a Manager or Director level. Typically requires a Bachelor's Degree and 4+ years of experience.

Total Responses

|  |  |  |  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |  |  |  |  |
| 6 | 61 | $\$ 54,341$ | $\$ 55,411$ | $\$ 45,401$ | $\$ 53,303$ | $\$ 63,750$ | $\$ 38,500$ | $\$ 71,219$ |  |  |  |  |

Geographic Area
Portland Metro
Mid-Willamette

- Total Willamette
15

| 5 | 56 | $\$ 56,209$ | $\$ 58,130$ | $\$ 46,605$ | $\$ 60,000$ | $\$ 65,000$ | $\$ 37,842$ | $\$ 72,463$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 6 | 61 | $\$ 54,341$ | $\$ 55,411$ | $\$ 45,401$ | $\$ 53,303$ | $\$ 63,750$ | $\$ 38,500$ | $\$ 71,219$ |

## Employment Size

1 to 24 Employees
100 to 249 Employees

250+ Employees

Annual Operating Budget
\$501 to \$999k
\$1 to \$2.9 million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

Industry

| Education / School / Research | 1 | 1 |
| :--- | :---: | :---: |
| Healthcare / Mental Health Services | 2 | 50 |
| Housing / Shelter | 1 | 5 |
| Social Services | 2 | 5 |

## Match Degree

| Good Match | 3 | 54 |
| :--- | :---: | :---: |
| Heavy Match | 3 | 7 |

## Range of Pay

Lowest Pay
Highest Pay

Total Compensation

| Not Receiving / Base Pay | 6 | 61 | $\$ 54,340$ | $\$ 55,411$ | $\$ 45,401$ | $\$ 53,303$ | $\$ 63,750$ | $\$ 38,500$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Combined / Variable + Base | 6 | 61 | $\$ 54,340$ | $\$ 55,411$ | $\$ 45,401$ | $\$ 53,303$ | $\$ 63,750$ | $\$ 38,500$ |

### 17.03: Program Manager

Develops and manages programs or services sponsored by the organization such as social programs, education programs, recreation activities, public service research or other activities. May administer one or more programs that are of significant scope. Work may include soliciting, administering and monitoring of grants programs or receipt and implementation of grants. Oversees project deliverables and typically supervises program staff. May be an individual contributor in smaller organizations. Typically requires a Bachelor's Degree and 3-5 years of experience, or equivalent.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 19 | 117 | \$57,781 | \$57,121 | \$44,241 | \$52,885 | \$71,057 | \$38,766 | \$78,226 |

## Geographic Area

|  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Portland Metro | 6 | 25 | $\$ 59,268$ | $\$ 65,563$ | $\$ 44,454$ | $\$ 51,209$ | $\$ 71,279$ | $\$ 40,835$ |
| Mid-Willamette | 12 | 91 | $\$ 56,853$ | $\$ 56,874$ | $\$ 44,125$ | $\$ 52,576$ | $\$ 71,029$ | $\$ 39,169$ |
| - Total Willamette | 18 | 116 | $\$ 57,658$ | $\$ 57,096$ | $\$ 43,862$ | $\$ 52,576$ | $\$ 71,086$ | $\$ 38,694$ |
| Surrounding Areas | 1 | 1 | - | - | - | - | - | - |

## Employment Size

| 1 to 24 Employees | 5 | 18 | $\$ 55,658$ | $\$ 56,737$ | $\$ 45,000$ | $\$ 52,267$ | $\$ 71,000$ | $\$ 41,346$ | $\$ 71,069$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 25 to 49 Employees | 5 | 19 | $\$ 45,118$ | $\$ 45,072$ | $\$ 41,500$ | $\$ 43,482$ | $\$ 47,368$ | $\$ 39,513$ | $\$ 51,977$ |  |
| 50 to 99 Employees | 2 | 2 | - | - | - | - | - |  |  |  |
| 100 to 249 Employees | 5 | 27 | $\$ 64,189$ | $\$ 67,845$ | $\$ 49,917$ | $\$ 63,512$ | $\$ 76,690$ | $\$ 41,567$ | $\$ 87,572$ |  |
| $250+$ Employees | 2 | 51 | - | - | - | - | - | - | - | - |

Annual Operating Budget

| $\$ 1$ to $\$ 2.9$ million | 3 |
| :--- | :--- |
| $\$ 3$ to $\$ 4.9$ million | 5 |
| $\$ 5$ to $\$ 9.9$ million | 2 |
| $\$ 10$ to $\$ 24.9$ million | 6 |
| Over $\$ 25$ million | 3 |

## Industry

Education / School / Research
Food Bank / Food Service
Foundation / Philanthropy / Fundraising
Healthcare / Mental Health Services
Professional Association
Religious
Social Services

| 2 | 9 |
| :---: | :---: |
| 2 | 6 |
| 1 | 1 |
| 5 | 73 |
| 2 | 3 |
| 1 | 5 |
| 5 | 19 |
| 1 | 1 |

## Match Degree

Light Match
Good Match
Heavy Match

| 2 | 5 |
| :---: | :---: |
| 15 | 106 |
| 2 | 6 |

\$59,232
\$58,431
\$46,184
\$55,049
$\$ 71,05$
\$40,306
\$80,678

Range of Pay
Lowest Pay
Highest Pay
8
Total Compensation
Not Receiving / Base Pay

| 117 | $\$ 57,781$ |
| :--- | :--- |
| 117 | $\$ 57,781$ |

$\$ 57,121$
$\$ 57,121$
\$44,241
\$52,885
\$71,057
\$38,766
\$78,226
Combined / Variable + Base

### 17.04: Program Coordinator

Implements and monitors specific organization programs or projects. May coordinate one or multiple programs. May supervise small team in providing direct services, such as social programs, education programs, recreation activities, public service research or other activities. Responsible for ensuring that program activities as implemented are in line with the stated objectives for a project. Work may include soliciting, administering and monitoring of grants programs or receipt and implementation of grants.


### 17.05: Program Assistant

Assists and supports the implementation of organization programs, such social programs, education programs, recreation activities, public service research or other activities. Provides general administrative support and customer service to all clients. Duties include correspondence, mailings, filing, inputting and maintaining computer databases. Work may include soliciting, administering and monitoring of grants programs or receipt and implementation of grants. Entry-level position, typically requiring a Bachelor's Degree.

Total Responses

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| 15 | 49 | \$18.40 | \$19.32 | \$15.70 | \$19.23 | \$20.95 | \$11.43 | \$23.33 |

## Geographic Area

| Portland Metro | 6 |  |
| :--- | :---: | :---: |
| Mid-Willamette | 8 | 25 |
| - Total Willamette | 14 | 48 |
| Surrounding Areas | 1 |  |

Employment Size
1 to 24 Employees
25 to 49 Employees
100 to 249 Employees
250+ Employees

Annual Operating Budget

> Under \$500k
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million
Over $\$ 25$ million

| 2 | 3 |
| :---: | :---: |
| 2 | 2 |
| 5 | 20 |
| 2 | 4 |
| 2 | 10 |
| 2 | 10 |

## Industry

Arts, Culture, \& Humanities
Education / School / Research
Food Bank / Food Service
Healthcare / Mental Health Services
Housing / Shelter
Professional Association
Religious
Social Services
Youth Recreation

| 1 | 1 |
| :---: | :---: |
| 2 | 3 |
| 1 | 3 |
| 3 | 18 |
| 1 | 1 |
| 2 | 3 |
| 1 | 1 |
| 3 | 16 |
| 1 | 3 |

## Match Degree

Light Match
Good Match

Heavy Match

## Range of Pay

## Lowest Pay

Highest Pay

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base

| 1 | 2 |
| :--- | :--- |
| 9 | 31 |
| 5 |  |

$\$ 17.77$
$\$ 17.71$
18.02: Volunteer Services Manager

Markets and increases access to volunteer programs to build the volunteer pool. Provides engaging, useful training, tasks, and projects for volunteers, and strives to retain and reward them. Assess organizational needs and strategies for meeting those needs with volunteers. Schedules and communicates with volunteers to increase efficiency and project completion. Typically requires a Bachelor's Degree and 2-4 years of related experience.

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| Total Responses | 7 | 8 | \$50,000 | \$48,875 | \$42,250 | \$46,800 | \$51,771 | \$39,400 | \$63,687 |

Geographic Area

| Portland Metro | 2 | 3 | - | - | - | - | - | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mid-Willamette | 5 | 5 | $\$ 50,993$ | $\$ 50,993$ | $\$ 43,500$ | $\$ 46,800$ | $\$ 49,504$ | $\$ 39,600$ |
| - Total Willamette | 7 | 8 | $\$ 50,000$ | $\$ 48,875$ | $\$ 42,250$ | $\$ 46,800$ | $\$ 51,771$ | $\$ 39,400$ |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 2 | 3 |
| 25 to 49 Employees | 2 | 2 |
| 50 to 99 Employees | 1 | 1 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 1 | 1 |

Annual Operating Budget
$\$ 1$ to $\$ 2.9$ million
$\$ 3$ to $\$ 4.9$ million
$\$ 10$ to $\$ 24.9$ million

| 1 | 1 |
| :--- | :--- |
| 3 | 4 |
| 3 | 3 |

## Industry

| Food Bank / Food Service | 2 | 2 |
| :--- | :--- | :--- |
| Foundation / Philanthropy / Fundraising | 1 | 1 |
| Healthcare / Mental Health Services | 1 | 1 |
| Housing / Shelter | 2 | 3 |
| Social Services | 1 | 1 |

## Match Degree

| Light Match | 1 | 1 |
| :--- | :--- | :--- |
| Good Match | 5 | 6 |

Heavy Match 1

## Range of Pay

Lowest Pay
Highest Pay

$$
\$ 44,468
$$

$\$ 43,890$
$\$ 41,000$
$\$ 43,500$
$\$ 46,800$
$\$ 38,600$
\$51,143

## Total Compensation

Receiving / Base Pay
Receiving / Variable Amount
Receiving / \% of Base Pay
Receiving / Variable + Base
Not Receiving / Base Pay
Combined / Variable + Base
1
1
1
1
6
7
18.03: Volunteer Coordinator

Recruits and trains new volunteers. Coordinates the work schedules of volunteers on projects or daily activities. Maintains volunteer database. Performs appropriate background check. Records volunteer time and follows up with recognition and acknowledgement. Typically requires some training beyond high school and 0-2 years of experience. Other Titles: Community Outreach Coordinator; Mentor/Volunteer Coordinator.

Total Responses

|  |  | Interquartile Ranges |  |  | Extremes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of <br> Orgs | No. of <br> EEs | Simple <br> Average | Weighted <br> Average | $25 \%$ | Median | $75 \%$ | 10 th\% | 90 th\% |
| 5 | 6 | $\$ 16.77$ | $\$ 16.56$ | $\$ 15.51$ | $\$ 17.43$ | $\$ 18.00$ | $\$ 14.90$ | $\$ 18.26$ |

Geographic Area

| Mid-Willamette | 4 | 5 |
| :--- | :--- | :--- |
| - Total Willamette | 4 | 5 |
| Surrounding Areas | 1 | 1 |


| Employment Size |  |  |
| :--- | :--- | :--- |
| 1 to 24 Employees | 1 | 1 |
| 50 to 99 Employees | 1 | 2 |
| 100 to 249 Employees | 1 | 1 |
| $250+$ Employees | 2 | 2 |

Annual Operating Budget
$\$ 501$ to $\$ 999 \mathrm{k}$
$\$ 3$ to $\$ 4.9$ million
$\$ 5$ to $\$ 9.9$ million
$\$ 10$ to $\$ 24.9$ million

Industry

| Child Care / Child Welfare | 1 | 2 |
| :--- | :--- | :--- |
| Education / School / Research | 1 | 1 |
| Elder Care | 1 | 1 |
| Healthcare / Mental Health Services | 2 | 2 |

## Match Degree

Light Match
Good Match

| 1 | 1 |
| :--- | :--- |
| 4 | 5 |

Range of Pay
Lowest Pay

Highest Pay

Total Compensation
Not Receiving / Base Pay

| 5 | 6 | $\$ 16.77$ | $\$ 16.56$ | $\$ 15.51$ | $\$ 17.43$ | $\$ 18.00$ | $\$ 14.90$ | $\$ 18.26$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5 | 6 | $\$ 16.77$ | $\$ 16.56$ | $\$ 15.51$ | $\$ 17.43$ | $\$ 18.00$ | $\$ 14.90$ | $\$ 18.26$ |

## OVERALL DATA SUMMARY

## Guide to Overall Data Summary

NOTE: The following titles and definitions correspond with the column titles on the following report. This table summarizes the overall base pay practices (all participants combined) for each position. Each line of data includes base pay data for all participants, representing all industries, geographic areas, and organization sizes.

## 1 Survey Code and Title

The survey code reference number and title. Jobs are listed in code number order. Please refer to the appropriate survey job description summary to determine the degree to which your job matches.
2 Number of Organizations (No. of Orgs)
The number of respondents that supplied data on the job within a given analysis group. (Some companies provided data for more than one location.)
3 Number of Employees (No. of EEs)
The number of employees reported for the job within a given analysis group.

## 4 Simple Average

This average is calculated as follows:
Total of the average amounts paid by each respondent divided by the number of respondents in the sample.
This method of calculation gives equal weight to the amounts paid by each respondent without regard to the number of employees in each organization. It may be useful for analyzing pay practices while reducing the impact of large respondents on an analysis group.

## 5 Weighted Average

This average is calculated as follows:
Total of the amounts paid to all employees in the sample divided by the total number of employees.
This method may reflect the impact of respondents that have many employees in a given job.

6 Interquartile Range -- 25\%
The 25th percentile of the sample. The average amounts paid by $25 \%$ of the respondents are less than this amount.

7 Interquartile Range -- Median
The median or 50th percentile of the sample. The average amounts paid by half of the respondents are more than this amount and half are less.

8 Interquartile Range -- 75\%
The 75th percentile of the sample. The average amounts paid by $25 \%$ of the respondents are more than this amount.
9 Extremes -- 10\%
The 10th percentile of the sample. The average amounts paid by $10 \%$ of the respondents are less than this amount.

10 Extremes -- 90\%
The $90^{\text {th }}$ percentile of the sample. The average amounts paid by $10 \%$ of the respondents are more than this amount.

## O verall Data Summary

|  |  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |
| ADMINISTRATIVE SERVICES |  |  |  |  |  |  |  |  |  |
| 1.01: Executive Director | 84 | 124 | \$128,563 | \$116,790 | \$76,382 | \$100,000 | \$153,500 | \$61,244 | \$193,437 |
| 1.02: Second Highest Position or Deputy/Associate | 23 | 27 | \$123,698 | \$117,182 | \$93,415 | \$109,700 | \$133,830 | \$64,000 | \$188,922 |
| 1.03: Director/VP of Quality Improvement | 9 | 9 | \$89,758 | \$89,758 | \$60,965 | \$79,766 | \$100,000 | \$53,779 | \$126,602 |
| 1.04: Director of Operations | 15 | 16 | \$111,207 | \$112,669 | \$65,150 | \$75,858 | \$125,490 | \$54,448 | \$216,124 |
| 1.05: Operations Manager | 15 | 22 | \$66,747 | \$63,622 | \$49,454 | \$60,000 | \$71,000 | \$39,200 | \$110,020 |
| 1.06: Administrative Services Manager | 4 | 7 | - | - | - | - | - | - | - |
| 1.07: Office Manager/Administrator | 7 | 10 | \$45,226 | \$45,101 | \$40,340 | \$44,616 | \$46,147 | \$36,998 | \$53,290 |
| 1.08: Executive Assistant | 28 | 40 | \$49,468 | \$50,265 | \$37,440 | \$49,207 | \$56,553 | \$33,274 | \$67,875 |
| 1.09: Administrative Assistant I | 32 | 95 | \$15.55 | \$16.72 | \$13.50 | \$15.00 | \$17.45 | \$11.91 | \$20.38 |
| 1.10: Administrative Assistant II | 29 | 91 | \$18.29 | \$17.75 | \$15.93 | \$17.45 | \$20.24 | \$13.95 | \$23.51 |
| 1.11: Administrative Assistant III | 17 | 56 | \$20.47 | \$21.77 | \$18.00 | \$20.65 | \$22.44 | \$14.90 | \$25.85 |
| 1.12: Office Clerk | 14 | 61 | \$14.63 | \$15.46 | \$13.53 | \$14.67 | \$16.28 | \$10.71 | \$17.73 |
| 1.13: Receptionist/Telephone Operator | 33 | 109 | \$14.84 | \$14.40 | \$13.02 | \$14.90 | \$17.00 | \$11.36 | \$17.97 |
| 1.14: General Counsel | 8 | 12 | \$117,185 | \$110,758 | \$85,842 | \$110,905 | \$130,811 | \$84,100 | \$153,062 |
| 1.15: Project Manager | 12 | 20 | \$60,788 | \$66,601 | \$49,895 | \$60,638 | \$66,802 | \$43,500 | \$74,972 |
| 1.16: Project Coordinator | 11 | 23 | \$19.05 | \$21.84 | \$16.67 | \$18.00 | \$18.63 | \$15.80 | \$25.24 |
| 1.17: Data Analyst | 6 | 14 | \$23.64 | \$28.84 | \$17.09 | \$18.26 | \$29.57 | \$15.72 | \$36.94 |
| 1.18: Paralegal | 4 | 8 | - | - | - | - | - | - | - |
| 1.19: Data Entry Operator | 6 | 7 | \$18.56 | \$19.31 | \$17.63 | \$18.50 | \$19.03 | \$15.75 | \$21.43 |

SALES / MARKETING

| 2.01: Communications Director | 14 | 15 | \$90,228 | \$89,513 | \$74,734 | \$82,250 | \$111,294 | \$63,006 | \$124,698 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2.02: Public Relations Manager | 6 | 6 | \$63,434 | \$63,434 | \$47,496 | \$53,878 | \$81,000 | \$47,104 | \$89,320 |
| 2.03: Business Development Manager | 5 | 5 | \$79,857 | \$79,857 | \$68,250 | \$78,000 | \$90,300 | \$58,080 | \$102,982 |
| 2.04: Marketing Manager | 6 | 6 | \$72,417 | \$72,417 | \$60,000 | \$75,553 | \$77,842 | \$47,489 | \$94,211 |
| 2.05: Public Relations Coordinator | 5 | 5 | \$47,033 | \$47,033 | \$36,700 | \$42,000 | \$56,650 | \$36,580 | \$60,649 |
| 2.06: Outreach Manager | 2 | 2 | - | - | - | - | - | - | - |
| 2.07: Outreach Coordinator | 5 | 5 | \$17.20 | \$17.20 | \$16.00 | \$17.31 | \$17.55 | \$15.76 | \$18.75 |
| 2.08: Group Sales Coordinator | 8 | 15 | \$20.60 | \$17.69 | \$13.35 | \$21.72 | \$24.80 | \$12.31 | \$28.52 |
| 2.09: Graphic Artist/Specialist | 7 | 10 | \$21.90 | \$20.98 | \$19.62 | \$20.24 | \$23.83 | \$18.45 | \$27.88 |
| 2.10: Editor | 9 | 11 | \$65,686 | \$65,925 | \$43,680 | \$67,000 | \$84,571 | \$38,384 | \$90,249 |
| 2.11: Communications Specialist | 8 | 8 | \$25.66 | \$25.66 | \$17.80 | \$26.90 | \$31.93 | \$16.54 | \$35.21 |
| 2.12: Marketing Coordinator | 7 | 7 | \$21.84 | \$21.84 | \$17.14 | \$19.81 | \$26.48 | \$15.50 | \$30.73 |
| 2.13: Social Media Specialist | 5 | 5 | \$21.98 | \$21.98 | \$18.72 | \$18.75 | \$25.00 | \$16.49 | \$29.46 |
| 2.14: Sales/Marketing Assistant | 0 |  | - | - | - | - | - | - | - |
| 2.15: Marketing Generalist | 6 | 8 | \$52,617 | \$52,837 | \$47,183 | \$48,250 | \$52,375 | \$46,450 | \$63,150 |
| 2.16: Customer Service Manager | 4 | 8 | - | - | - | - | - | - | - |
| 2.17: Customer Service Representative I | 4 | 39 | - | - | - | - | - | - | - |
| 2.18: Customer Service Representative II | 5 | 23 | \$19.50 | \$19.58 | \$18.46 | \$19.23 | \$20.50 | \$18.33 | \$20.83 |
| 2.19: Customer Service Representative III | 5 | 10 | \$22.34 | \$22.36 | \$22.02 | \$24.04 | \$24.57 | \$18.50 | \$24.77 |
| 2.20: Director of Sales | 8 | 11 | \$85,242 | \$83,301 | \$69,711 | \$79,062 | \$99,750 | \$49,300 | \$127,560 |
| 2.21: Account Manager | 1 | 14 | - | - | - | - | - | - | - |

## VISITOR / GUEST SERVICES

[^1]
# O verall Data Summary 

VISITOR / GUEST SERVICES (continued)
3.05: Retail Manager
3.06: Retail Supervisor
3.07: Retail Assistant Manager

## INFORMATION TECHNOLOGY

4.01: Information Technology (IT) Director
4.02: Information Technology (IT) Manager
4.03: Webmaster
4.04: Network Systems Manager
4.05: Database Administrator
4.06: Network Administrator
4.07: Systems Administrator
4.08: Help Desk Technician
4.09: Help Desk Manager
4.10: Web Developer
4.11: Technical Support Specialist
4.12: Computer Technician
4.13: Software Engineer

| 10 | 10 | $\$ 99,241$ | $\$ 99,241$ | $\$ 82,975$ | $\$ 103,606$ | $\$ 120,150$ | $\$ 59,775$ | $\$ 129,749$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 13 | 14 | $\$ 81,047$ | $\$ 83,544$ | $\$ 63,500$ | $\$ 80,537$ | $\$ 99,470$ | $\$ 47,840$ | $\$ 113,100$ |
| 1 | 1 | - | - | - | - | - | - | - |
| 11 | 22 | $\$ 73,814$ | $\$ 76,378$ | $\$ 58,500$ | $\$ 67,288$ | $\$ 86,007$ | $\$ 51,408$ | $\$ 102,000$ |
| 9 | 16 | $\$ 70,188$ | $\$ 75,663$ | $\$ 45,000$ | $\$ 68,724$ | $\$ 88,827$ | $\$ 43,960$ | $\$ 94,171$ |
| 16 | 21 | $\$ 66,602$ | $\$ 68,669$ | $\$ 53,227$ | $\$ 67,331$ | $\$ 75,860$ | $\$ 49,095$ | $\$ 85,573$ |
| 6 | 7 | $\$ 59,675$ | $\$ 61,878$ | $\$ 52,827$ | $\$ 57,654$ | $\$ 65,850$ | $\$ 49,920$ | $\$ 71,450$ |
| 15 | 27 | $\$ 19.87$ | $\$ 21.30$ | $\$ 16.00$ | $\$ 20.45$ | $\$ 22.87$ | $\$ 14.93$ | $\$ 25.72$ |
| 1 | 1 | - | - | - | - | - | - | - |
| 6 | 6 | $\$ 58,321$ | $\$ 58,321$ | $\$ 45,345$ | $\$ 56,327$ | $\$ 70,798$ | $\$ 42,563$ | $\$ 76,073$ |
| 5 | 6 | $\$ 18.24$ | $\$ 17.92$ | $\$ 16.35$ | $\$ 17.65$ | $\$ 20.33$ | $\$ 13.74$ | $\$ 23.04$ |
| 6 | 9 | $\$ 20.74$ | $\$ 21.27$ | $\$ 19.38$ | $\$ 20.67$ | $\$ 22.16$ | $\$ 16.46$ | $\$ 25.09$ |
| 6 | 14 | $\$ 74,253$ | $\$ 82,323$ | $\$ 67,907$ | $\$ 77,814$ | $\$ 82,174$ | $\$ 57,580$ | $\$ 87,366$ |

## DeVELOPMENT / MEMBERSHIP

5.01: Development Director
5.02: Development Manager
5.03: Director of Major Gifts
5.04: Director of Annual Giving
5.05: Grants Administrator
5.06: Grant Writer
5.07: Event Manager
5.08: Event Coordinator
5.09: Development Assistant/Associate
5.10: Database/Gifts Processing Coordinator
5.11: Membership Director
5.12: Sales \& Sponsorship Manager
5.13: Membership Manager
5.14: Membership Assistant
5.15: Fundraiser

| 26 | 27 | $\$ 89,007$ | $\$ 87,951$ | $\$ 62,857$ | $\$ 76,687$ | $\$ 105,075$ | $\$ 57,000$ | $\$ 130,436$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8 | 11 | $\$ 67,597$ | $\$ 71,705$ | $\$ 45,600$ | $\$ 51,920$ | $\$ 84,135$ | $\$ 39,989$ | $\$ 102,468$ |
| 4 | 4 | - | - | - | - | - | - | - |
| 0 |  | - | - | - | - | - | - | - |
| 4 | 4 | - | - | - | - | - | - |  |
| 5 | 5 | $\$ 48,815$ | $\$ 48,815$ | $\$ 37,211$ | $\$ 38,000$ | $\$ 57,664$ | $\$ 33,604$ | $\$ 71,066$ |
| 10 | 10 | $\$ 54,240$ | $\$ 54,240$ | $\$ 44,214$ | $\$ 51,023$ | $\$ 60,625$ | $\$ 42,818$ | $\$ 72,439$ |
| 19 | 23 | $\$ 20.79$ | $\$ 20.55$ | $\$ 17.80$ | $\$ 19.79$ | $\$ 23.12$ | $\$ 16.28$ | $\$ 26.50$ |
| 10 | 10 | $\$ 18.19$ | $\$ 18.19$ | $\$ 17.36$ | $\$ 18.51$ | $\$ 19.05$ | $\$ 14.51$ | $\$ 20.68$ |
| 5 | 5 | $\$ 18.18$ | $\$ 18.18$ | $\$ 14.00$ | $\$ 17.44$ | $\$ 17.75$ | $\$ 13.46$ | $\$ 24.26$ |
| 5 | 5 | $\$ 53,201$ | $\$ 53,201$ | $\$ 42,000$ | $\$ 50,000$ | $\$ 64,000$ | $\$ 37,802$ | $\$ 70,600$ |
| 0 |  | - | - | - | - | - | - | - |
| 0 |  | - | - | - | - | - | - |  |
| 3 | 44 | - | - | - | - | - | - | - |

## EDUCATION

6.01: Education Director
6.02: Principal/Director/VP of Education
6.03: Education Manager
6.04: Education Assistant
6.05: Child Care Center Manager
6.06: Child Care and Teacher Aide
6.07: Teacher Assistant/Aide
6.08: Preschool Teacher
6.09: Teacher (Bachelor's Degree)

| 4 | 7 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 |  | - | - | - | - | - | - | - |
| 5 | 8 | $\$ 55,300$ | $\$ 56,438$ | $\$ 45,000$ | $\$ 50,000$ | $\$ 51,501$ | $\$ 45,000$ | $\$ 71,600$ |
| 2 | 14 | - | - | - | - | - | - | - |
| 1 | 2 | - | - | - | - | - | - | - |
| 6 | 102 | $\$ 10.89$ | $\$ 10.94$ | $\$ 10.77$ | $\$ 11.00$ | $\$ 11.27$ | $\$ 10.22$ | $\$ 11.45$ |
| 4 | 61 | - | - | - | - | - | - | - |
| 1 | 2 | - | - | - | - | - | - |  |
| 3 | 56 | - | - | - | - | - | - |  |

## O verall Data Summary

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple <br> Average | Weighted <br> Average | 25\% | Median | 75\% | 10th\% | 90th\% |

EDUCATION (continued)
6.10: Teacher (Master's Degree)
6.11: Special Education Teacher (Bachelor's Degree)
6.12: Special Education Teacher (Master's Degree)
6.13: Behavioral Management Aide
6.14: School Social Worker

STUDIES / RESEARCH

| 7.01: Director of Studies | 3 | 3 |
| :--- | :--- | :--- |
| 7.02: Studies Manager | 1 | 3 |
| $7.03:$ Research Assistant | 2 | 2 |

## FINANCE / ACCOUNTING

| 8.01: Finance Director | 28 | 28 | \$114,322 | \$114,322 | \$71,630 | \$90,882 | \$140,090 | \$63,360 | \$177,296 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8.02: Finance Manager | 6 | 7 | \$91,414 | \$96,205 | \$70,801 | \$92,660 | \$109,932 | \$61,923 | \$119,661 |
| 8.03: Controller | 11 | 11 | \$84,896 | \$84,896 | \$74,741 | \$91,374 | \$98,695 | \$50,000 | \$100,172 |
| 8.04: Assistant Controller | 6 | 9 | \$62,562 | \$60,593 | \$53,375 | \$64,003 | \$71,956 | \$44,424 | \$79,259 |
| 8.05: Accounting Supervisor | 0 |  | - | - | - | - | - | - | - |
| 8.06: Accounting Manager | 15 | 16 | \$68,503 | \$68,639 | \$52,584 | \$66,000 | \$79,754 | \$44,208 | \$100,228 |
| 8.07: Financial Analyst | 5 | 8 | \$68,756 | \$66,618 | \$53,549 | \$59,516 | \$89,200 | \$49,270 | \$92,739 |
| 8.08: Accountant I | 5 | 10 | \$48,728 | \$47,914 | \$45,000 | \$46,364 | \$55,162 | \$40,200 | \$58,132 |
| 8.09: Accountant II | 10 | 12 | \$57,188 | \$55,549 | \$49,249 | \$55,754 | \$64,942 | \$47,772 | \$71,352 |
| 8.10: Accountant III | 17 | 20 | \$67,667 | \$65,753 | \$53,394 | \$64,000 | \$75,122 | \$47,484 | \$88,445 |
| 8.11: Bookkeeper | 12 | 13 | \$21.03 | \$21.25 | \$15.67 | \$18.65 | \$21.71 | \$15.02 | \$34.35 |
| 8.12: Grant Accountant | 0 |  | - | - | - | - | - | - | - |
| 8.13: Accounting Clerk/Account Assistant | 19 | 36 | \$18.69 | \$18.81 | \$15.91 | \$18.16 | \$20.30 | \$15.44 | \$24.39 |
| 8.14: Accounts Payable Clerk | 16 | 25 | \$19.22 | \$18.71 | \$16.85 | \$18.25 | \$21.01 | \$15.33 | \$21.64 |
| 8.15: Accounts Receivable Clerk | 11 | 17 | \$21.62 | \$20.18 | \$18.25 | \$20.12 | \$23.46 | \$16.00 | \$30.49 |
| 8.16: Billing Clerk | 6 | 22 | \$15.85 | \$16.14 | \$15.18 | \$16.07 | \$16.14 | \$14.56 | \$16.91 |
| 8.17: Contracts \& Receivables Coordinator | 0 |  | - | - | - | - | - | - | - |
| 8.18: Payroll Clerk | 19 | 24 | \$21.16 | \$20.52 | \$17.97 | \$21.11 | \$24.94 | \$15.92 | \$25.86 |
| 8.19: Payroll Administrator | 10 | 10 | \$52,647 | \$52,647 | \$46,593 | \$53,190 | \$59,436 | \$44,319 | \$62,019 |
| RESTAURANT / FOOD PREPARATION \& SERVICE |  |  |  |  |  |  |  |  |  |
| 9.01: Food Services Manager | 5 | 7 | \$53,655 | \$54,701 | \$40,560 | \$55,000 | \$57,315 | \$40,464 | \$67,926 |
| 9.02: Food Services Supervisor | 5 | 8 | \$16.95 | \$16.24 | \$16.24 | \$16.45 | \$16.53 | \$14.00 | \$20.44 |
| 9.03: Restaurant Manager | 0 |  | - | - | - | - | - | - | - |
| 9.04: Chef | 4 | 5 | - | - | - | - | - | - | - |
| 9.05: Cook | 11 | 62 | \$13.77 | \$13.77 | \$12.47 | \$13.39 | \$14.83 | \$12.23 | \$15.76 |
| 9.06: Food Preparation Worker | 9 | 73 | \$12.09 | \$11.54 | \$11.34 | \$11.84 | \$12.31 | \$10.99 | \$13.12 |
| 9.07: Dishwasher | 5 | 14 | \$10.93 | \$10.60 | \$10.01 | \$10.92 | \$11.65 | \$9.85 | \$12.04 |
| RESIDENTIAL / GROUP SHELTER |  |  |  |  |  |  |  |  |  |
| 10.01: Director of Residential Services | 7 | 10 | \$55,858 | \$57,161 | \$52,345 | \$60,000 | \$62,400 | \$44,974 | \$64,925 |
| 10.02: Shelter/Housing/Residential Manager | 6 | 104 | \$39,986 | \$44,266 | \$34,424 | \$36,880 | \$44,868 | \$33,977 | \$49,100 |
| 10.03: Shelter/Housing/Residential Supervisor | 2 | 37 | - | - | - | - | - | - | - |
| 10.04: Eligibility Specialist | 2 | 2 | - | - | - | - | - | - | - |
| 10.05: Housing Property Director | 0 |  | - | - | - | - | - | - | - |
| 10.06: Housing Property Manager | 0 |  | - | - | - | - | - | - | - |

## O verall Data Summary



RESIDENTIAL / GROUP SHELTER (continued)
10.07: Residential Child \& Youth Worker
10.08: Residential Adult Care Worker 10.09: Housing Social Service Specialist 10.10: Housing Developer 10.11: Housing Clerk

HUMAN RESOURCES
11.01: Human Resources Director
11.02: Human Resources Manager
11.03: Human Resources Generalist
11.04: Human Resources Assistant
11.05: Training and Development Manager
11.06: Training and Development Specialist
11.07: Benefits Administrator
11.08: Recruiter

MAINTENANCE / FACILITIES / SUPPLY CHAIN
12.01: Facilities Manager
12.02: Facilities Supervisor
12.03: Buyer
12.04: Supply and Inventory Clerk
12.05: Purchasing Coordinator
12.06: Shipping and Receiving Supervisor
12.07: Warehouse Manager
12.08: Materials Manager
12.09: Maintenance Manager
12.10: Maintenance Worker
12.11: Janitor/Custodian
12.12: Delivery Driver
12.13: Horticulturist
12.14: Grounds Supervisor
12.15: Landscape Laborer
12.16: Driver 1, No CDL
12.17: Security Guard

## RECREATION

13.01: Golf Club Manager 0
13.02: Health \& Fitness Club Manager
13.03: Recreation Supervisor
13.04: Aquatics Supervisor
13.05: Fitness Instructor
13.06: Lifeguard
13.07: Camp Counselor
13.08: Recreation Aide

| 11 | 11 | $\$ 74,050$ | $\$ 74,050$ | $\$ 53,908$ | $\$ 72,471$ | $\$ 86,365$ | $\$ 38,400$ | $\$ 112,073$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11 | 14 | $\$ 47,116$ | $\$ 46,658$ | $\$ 35,400$ | $\$ 44,720$ | $\$ 57,165$ | $\$ 30,264$ | $\$ 66,109$ |
| 0 |  | - | - | - | - | - | - | - |
| 5 | 10 | $\$ 14.53$ | $\$ 13.92$ | $\$ 13.24$ | $\$ 13.78$ | $\$ 14.75$ | $\$ 13.10$ | $\$ 16.63$ |
| 6 | 6 | $\$ 23.38$ | $\$ 23.38$ | $\$ 18.86$ | $\$ 21.82$ | $\$ 26.44$ | $\$ 18.56$ | $\$ 29.76$ |
| 0 |  | - | - | - | - | - | - | - |
| 3 | 3 | - | - | - | - | - | - | - |
| 0 |  | - | - | - | - | - | - |  |
| 10 | 11 | $\$ 60,442$ | $\$ 62,047$ | $\$ 51,094$ | $\$ 57,856$ | $\$ 70,710$ | $\$ 40,009$ | $\$ 79,838$ |
| 16 | 54 | $\$ 16.97$ | $\$ 17.17$ | $\$ 15.54$ | $\$ 17.16$ | $\$ 18.80$ | $\$ 14.31$ | $\$ 19.33$ |
| 12 | 95 | $\$ 12.11$ | $\$ 12.71$ | $\$ 10.79$ | $\$ 11.29$ | $\$ 13.47$ | $\$ 10.43$ | $\$ 14.95$ |
| 5 | 25 | $\$ 13.26$ | $\$ 13.24$ | $\$ 12.82$ | $\$ 14.00$ | $\$ 14.28$ | $\$ 11.43$ | $\$ 14.52$ |
| 1 | 1 | - | - | - | - | - | - | - |
| 2 | 2 | - | - | - | - | - | - | - |
| 12 | 36 | $\$ 15.10$ | $\$ 15.53$ | $\$ 13.33$ | $\$ 15.00$ | $\$ 16.73$ | $\$ 11.63$ | $\$ 18.48$ |
| 11 | 134 | $\$ 15.30$ | $\$ 14.88$ | $\$ 13.38$ | $\$ 14.61$ | $\$ 15.36$ | $\$ 13.00$ | $\$ 20.47$ |
| 5 | 11 | $\$ 17.84$ | $\$ 15.26$ | $\$ 12.36$ | $\$ 14.41$ | $\$ 22.75$ | $\$ 11.87$ | $\$ 26.00$ |

MEDICAL SERVICES / HEALTHCARE
$\begin{array}{lll}\text { 14.01: Clinic Director } & 4 & 7 \\ \text { 14.02: Clinic Manager } & 1 & 9\end{array}$

## O verall Data Summary

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |

MEDICAL SERVICES / HEALTHCARE (continued)
14.03: Medical/Health Services Director
14.04: Physician, Board Certified
14.05: Physician's Assistant
14.06: Clinical Manager
14.07: Clinical Nurse Manager
14.08: Nurse Practitioner
14.09: Occupational Therapist
14.10: Occupational Therapy Assistant
14.11: Physical Therapist
14.12: Registered Nurse (RN)
14.13: Licensed Practical Nurse (LPN)
14.14: Certified Medical Assistant (CMA)
14.15: Certified Nursing Assistant (CNA)
14.16: Medical Records Clerk
14.17: Medical Office Assistant
14.18: Patient Registration Clerk/Scheduler
14.19: Dentist
14.20: Dental Assistant
14.21: Patient Account Representative
14.22: Patient Services Representative
14.23: Pharmacist
14.24: Pharmacy Technician
14.25: Speech-Language Pathologist (SLP)
14.26: Dietician, Nutritionist
14.27: Health Educator
14.28: Homemaker/Family Aide
14.29: Home Health Aide
12

## ARTS AND PERFORMANCE

15.01: Director of Art Planning/Programming
15.03: Theatre, House Manager
15.04: Production Manager
15.05: Production Assistant
15.06: Librarian

MENTAL HEALTH / SOCIAL WORK

| 16.01: Psychiatrist | 1 | 14 | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16.02: Psychiatric Nurse Practitioner | 1 | 12 | - | - | - | - | - | - | - |
| 16.03: Psychologist (Licensed) | 1 | 1 | - | - | - | - | - | - | - |
| 16.04: Social Worker (Licensed) | 1 | 1 | - | - | - | - | - | - | - |
| 16.05: Mental Health Therapist (Licensed) | 5 | 58 | \$51,893 | \$52,162 | \$50,000 | \$51,022 | \$52,541 | \$49,833 | \$54,725 |
| 16.06: Mental Health Professional (MHP) | 5 | 127 | \$44,320 | \$43,933 | \$43,763 | \$45,000 | \$46,684 | \$40,419 | \$47,452 |
| 16.07: Crisis Intervention Specialist | 1 | 40 | - | - | - | - | - | - | - |
| 16.08: Caseworker Manager/Supervisor | 3 | 20 | - | - | - | - | - | - | - |
| 16.09: Caseworker/Case Manager I | 5 | 44 | \$16.81 | \$16.78 | \$16.46 | \$17.15 | \$17.50 | \$15.24 | \$18.11 |
| 16.10: Caseworker/Case Manager II | 1 | 4 | - | - | - | - | - | - | - |
| 16.11: Case Aide | 1 | 2 | - | - | - | - | - | - | - |

## O verall Data Summary

|  |  |  |  | Interquartile Ranges |  |  | Extremes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Orgs | No. of EEs | Simple <br> Average | Weighted Average | 25\% | Median | 75\% | 10th\% | 90th\% |

MENTAL HEALTH / SOCIAL WORK (continued)
16.12: Counselor
16.13: Substance Abuse Counselor
16.14: Peer Counselor
16.15: Social Services Director
16.16: Social Services Manager 16.17: Community Outreach Coordinator 16.18: Job Developer/Employment Specialist 16.19: Therapist
16.20: Clinical Therapist
16.21: Clinical Supervisor
16.22: Clinical Director
16.23: Family Support Specialist
16.24: Foster Care Licensing Specialist
16.25: Intake Coordinator
16.26: Access/Intake Specialist
16.27: Legal Advocate

PROGRAM MANAGEMENT

| 17.01: Program Director | 38 |
| :--- | :---: |
| 17.02: Program Supervisor | 6 |
| 17.03: Program Manager | 19 |
| 17.04: Program Coordinator | 15 |
| 17.05: Program Assistant | 15 |

## VOLUNTEER SERVICES

18.01: Volunteer Services Director
18.02: Volunteer Services Manager
18.03: Volunteer Coordinator

## ANIMAL SERVICES

19.01: Veterinarian 0
19.02: Veterinary Technician (Certified) 0
19.03: Veterinary Technician (Non-Certified) 0
19.04: Animal Care Worker 0

ENVIRONMENTAL / CONSERVATION
20.01: Energy Advisor
20.02: Energy/Conservation Coordinator - Entry
20.03: Energy/Conservation Project/Program
Manager
20.04: Weatherization/Energy Efficiency Specialist
20.05: Biologist
20.06: Forester
20.07: Conservationist

## POLICY \& BENEFIT SUMMARIES

## Policy \& Benefit Contents

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## Guide to Interpreting Policy \& Benefit Summaries

The Policy \& Benefit Summaries follow the format shown in the Illustration below. Each benefit element surveyed includes the following:
(1) The specific benefit element being addressed precedes each section of the report in bold lettering and is followed by specific questions (Insured Health in Illustration below).
(2) For each question, the number of companies responding to each benefit element is listed.
(3) For each question, the percent of companies responding is listed to the right.
(4) Each question includes a series of related response options (e.g., 1. Do you offer medical insurance to your employees? a. Yes, b. No in sample below).

## ILLUSTRATION

| (1) Insured Health |  |  |
| :--- | :---: | :---: |
| 1) Do you offer medical insurance to your employees? | (2 Responses | ( Percent |
| ( Yes: | 50 | $100.0 \%$ |
| No: | 0 | $0.0 \%$ |

## Policy and Benefit Summaries

Note: When percentages total more than $100 \%$, multiple practices have been selected.

## Benefit Eligibility

1) How many hours is your full-time work week?

Responses
12
2
3
6
49

Responses
17
33
7
3
10
3

Average \# Days
57.5
40.8
40.2
37.8
40.3
147.4
167.6
34.8
46.1 67
Long and Short Term Disability
Long Term Care Insurance
65

## Flexible Work Hours

4) Do you offer flexible work hours?

Yes
Responses
Percent
49
67\%
No
24
33\%

## Policy and Benefit Summaries

| 5) What flexible schedules do you use? | Responses | Percent |
| :---: | :---: | :---: |
| Compressed work week (i.e. 4 ten-hour days) | 22 | 45\% |
| Flex hours | 47 | 96\% |
| Work from home/telecommute | 36 | 74\% |
| Job sharing | 5 | 10\% |
| Other (see below): | 1 | 2\% |
| Tailored to children's schedules |  |  |
| Paid Time Off |  |  |
| 6) Are part-time employees eligible for paid time off? | Responses | Percent |
| Yes | 51 | 70\% |
| No | 22 | 30\% |
| 7) Do managers have a separate paid time off program? | Responses | Percent |
| Yes | 8 | 11\% |
| No | 65 | 89\% |
| 8) What type of paid time off is offered to full-time employees? | Responses | Percent |
| Separate sick and vacation | 40 | 55\% |
| Paid-time-off (PTO): sick, vacation, and personal time | 31 | 43\% |
| None | 2 | 3\% |
| 9) How many hours of sick time do employees receive per year? | Responses | Percent |
| 0 | 1 | 3\% |
| 40 | 8 | 21\% |
| 41-60 | 2 | 5\% |
| 61-80 | 5 | 13\% |
| 81-100 | 20 | 53\% |
| 101+ | 2 | 5\% |

## Policy and Benefit Summaries

10) Unused sick time is:

| Canceled/forfeited at the end of the year | 3 | $8 \%$ |
| :--- | :---: | :---: |
| Paid for at the end of the year | 0 | $0 \%$ |
| Allowed to be carried over | 32 | $82 \%$ |
| Other (see below): | 3 | $8 \%$ |

There is a cap, but all unused time under that cap is carried over to the next year.
5 days carried over, the remainder banked for FMLA qualified leave
Accrued carried over on a rolling basis
11) What is the maximum amount of sick time that can be carried over?

Responses Percent

| None | 5 | $13 \%$ |
| :--- | :---: | :---: |
| 40 hours | 1 | $3 \%$ |
| 80 hours | 3 | $8 \%$ |
| $120+$ hours | 17 | $45 \%$ |
| No Limit | 12 | $32 \%$ |

12) What can sick time be used for?

Employee Illness/Injury 38
Percent

Doctor's Appt/Dental Appt
38
97\%

Death in the Family 26
97\%
Family Member Illness $\quad 35 \quad 90 \%$
FMLA/OFLA $\quad 3 \quad 12 \%$
$\begin{array}{lll}\text { Personal Business } & 7 & 78\end{array}$
Other (see below): $\quad 3 \quad 12 \%$
Jury duty
Public health emergency; for any purpose allowed under Oregon's laws
Pet Bereavement
13) How many days of vacation do employees receive for the following years:

| Average \# <br> Days | Responses |
| :---: | :---: |
| 10.2 | 38 |
| 16.2 | 37 |
| 19.5 | 35 |
| 20.4 | 34 |
| 20.5 | 34 |

## Policy and Benefit Summaries

| 14) What is the maximum amount of vacation time that can be carried over? | Responses | Percent |
| :--- | :---: | :---: |
| None | 2 | $5 \%$ |
| $20-40$ Hours | 6 | $16 \%$ |
| $80-120$ Hours | 4 | $11 \%$ |
| $160-200$ Hours | 7 | $19 \%$ |
| $225+$ Hours | 14 | $38 \%$ |
| N/A | 4 | $11 \%$ |


| 15) Unused vacation time is: | Responses | Percent |
| :--- | :---: | :---: |
| Canceled/forfeited at the end of the year | 5 | $13 \%$ |
| Paid for at the end of the year | 0 | $0 \%$ |
| Allowed to be carried over | 28 | $72 \%$ |
| Other (see below): | 6 | $15 \%$ |

Carried for six months
Vacation is a phased in benefit marked for winter and spring break only
80 hours carried over others forfieted
Rolling flex time
Carried over up to the 180 hour limit
Anything over 240 is forfeited
16) How many PTO days do employees receive for the following years:
1st Year
5th Year
10th Year
15th Year
20th Year

Days | Responses |
| :---: |

## Policy and Benefit Summaries

|  | 18) What is the maximum amount of PTO time that can be carried over? | Responses | Percent |
| :---: | :---: | :---: | :---: |
|  | None | 1 | 4\% |
|  | 20-40 Hours | 3 | 11\% |
|  | 75-120 Hours | 8 | 30\% |
|  | 160-200 Hours | 5 | 19\% |
|  | 201+ Hours | 10 | 37\% |
| Holidays |  |  |  |
| 19) How many holidays does the organization provide each year? |  | Average \# Days | Responses |
|  | Scheduled | 7.1 | 72 |
|  | Floating | 1.0 | 48 |
| 20) Which of the following holidays does your organization observe? |  | Responses | Percent |
|  | New Year's Eve | 7 | 10\% |
|  | New Year's Day | 68 | 97\% |
|  | MLK's Birthday | 40 | 57\% |
|  | President's Day | 33 | 47\% |
|  | Good Friday | 3 | 4\% |
|  | Memorial Day | 66 | 94\% |
|  | July 4th | 66 | 94\% |
|  | Labor Day | 67 | 96\% |
|  | Veterans Day | 21 | 30\% |
|  | Columbus Day | 2 | 3\% |
|  | Thanksgiving Day | 69 | 99\% |
|  | Day After Thanksgiving | 47 | 67\% |
|  | Christmas Eve | 22 | 31\% |
|  | Christmas Day | 67 | 96\% |
|  | Employee's Birthday | 2 | 3\% |
|  | Other (see below): | 12 | 18\% |
| Presidents Day |  |  |  |
| Rosh Hashana, Yom Kippur, Succoth, Passover, Shavuoth |  |  |  |
| Easter Sunday |  |  |  |
| 6 Holy Days |  |  |  |
| Week between Christmas and New Year's |  |  |  |
| 1/2 day Christmas Eve \& 1/2 day New Year's Eve |  |  |  |
| Days other than New Year's, Thanksgiving, and Christmas are determined by EE's |  |  |  |
| Day before Thanksgiving |  |  |  |
| Personal days: 3 |  |  |  |
| Day after Christmas |  |  |  |
|  | 1/2 days on Christmas Eve and New Year's Eve |  |  |

## Policy and Benefit Summaries

| 21) How are non-exempt employees compensated for working on holidays? | Responses | Percent |
| :---: | :---: | :---: |
| Another paid day off | 18 | 27\% |
| Time-and-a-half pay | 18 | 27\% |
| Double pay | 13 | 19\% |
| No work on holidays | 13 | 19\% |
| Regular pay | 1 | 1\% |
| Other | 4 | 6\% |
| Time and a half. If the holiday is a paid holiday they can bank Paid for time worked and 8 hours holiday pay Flexible, could be either, it's up to employee Holiday pay and straight time for hours worked | it for later. |  |
| Other Time Off |  |  |
| 22) What time off benefits are cashed out at termination? | Responses | Percent |
| Paid Vacation | 37 | 54\% |
| Paid Sick Time | 4 | 6\% |
| Volunteer Time Off | 0 | 0\% |
| PTO | 27 | 39\% |
| Personal Days | 2 | 3\% |
| None | 6 | 9\% |
| Medical Benefits |  |  |
| 23) Is group health insurance offered? | Responses | Percent |
| Yes | 67 | 92\% |
| No | 6 | 8\% |
| 24) How many days of service are required to be eligible for medical benefits? | Responses | Percent |
| None, enrollment is immediate upon hire | 3 | 5\% |
| First day of the month following date of hire | 21 | 32\% |
| 30 days | 2 | 3\% |
| First day of the month following 30 days of employment | 10 | 15\% |
| 60 days | 7 | 11\% |
| First of the month following 60 days of employment | 17 | 26\% |
| 90 days | 3 | 5\% |
| Other (see below): | 3 | 5\% |
| First of month, following 45 days |  |  |
| 120 days |  |  |
| First day of the month following 59 days of employment |  |  |

## Policy and Benefit Summaries

25) Is health insurance offered to domestic partners?

Responses Percent

## Same Sex Partners

Yes $\quad 43 \quad 69 \%$

No 19 31\%
Opposite Sex Partners
Yes $\quad 38$ 62\%
No $\quad 23$ 38\%

| 26) Do you offer a Traditional/Indemnity/Fee for Service health insurance | Responses | Percent |
| :--- | :---: | :---: |
| option? | 10 | $15 \%$ |
| Yes | 57 | $85 \%$ |

## Traditional/Fee for Service Plans

for Service plan:

## HMO Plans

27) Average monthly premium cost for a Traditional/Indemnity/Fee

Employee Only Coverage
Employer Contribution
Employee Contribution
Employee \& Spouse Coverage Employer Contribution \$469 Employee Contribution \$492
Employee \& Children Coverage
Employer Contribution
Employee Contribution
Family Coverage
Employer Contribution $\quad \$ 594 \quad 46 \% \quad 6$
Employee Contribution $\quad \$ 699 \quad 54 \% \quad 6$

Avg. $\$ \stackrel{\text { Avg. } \%}{ }$ Responses Contribution Contribution

Employee Contributio
$\$ 481 \quad 88 \%$ 12\%
49\% 6

51\%
59\% 8

41\% 8

46\%
6
\$699

10
10

6
6

8
\$536
\$372

54\%
28) Do you offer a Health Maintenance (HMO) health insurance option?

Yes
No

Responses Percent
16
24\%
51

## Policy and Benefit Summaries

| 29) Average monthly premium cost for a Health Maintenance (HMO) |  |  |
| :--- | :---: | :---: |
| plan: | Avg. $\$$ <br> Contribution | Avg. \% <br> Contribution | Responses

## PPO Plans

| 30) Do you offer a Preferred Provider (PPO) health insurance option? | Responses | Percent |
| :---: | :---: | :---: |
| Yes | 44 | $66 \%$ |
| No | 23 | $34 \%$ |

31) Average monthly premium cost for a Preferred Provider (PPO) plan:

Employee Only Coverage
Employer Contribution
Employee Contribution \$49
Employee \& Spouse Coverage
Employer Contribution \$753
Employee Contribution \$446
Employee \& Children Coverage
Employer Contribution \$665
Employee Contribution \$359
Family Coverage
Employer Contribution $\quad \$ 933 \quad 57 \% \quad 33$
Employee Contribution $\$ 718$ 43\% 33

Point of Service (POS) Plans

| 32) Do you offer a Point of Service (POS) health insurance option? | Responses | Percent |
| :---: | :---: | :---: |
| Yes | 2 | $3 \%$ |
| No | 65 | $97 \%$ |

## Policy and Benefit Summaries

33) Average monthly premium cost for a Point of Service (POS) plan:
Employee Only Coverage

Employer Contribution
Employee Contribution
mployee \& Spouse Coverage
Employer Contribution
\$480
42\% 2
Employee Contribution
Employee \& Children Coverage
Employer Contribution
Employee Contribution
Family Coverage
$\begin{array}{lccc}\text { Employer Contribution } & \$ 480 & 28 \% & 2 \\ \text { Employee Contribution } & \$ 1,227 & 72 \% & 2\end{array}$

## High Deductible Health Plans

| 34) Do you offer a High Deductible Health Plan (HSA Qualified) health insurance option? |  | Responses | Percent |
| :---: | :---: | :---: | :---: |
| Yes |  | 7 | 11\% |
| No |  | 60 | 90\% |
| 35) Average monthly premium cost for a High Deductible Health Plan (HSA Qualified): | Avg. \$ Contribution | Avg. \% Contribution | Responses |
| Employee Only Coverage |  |  |  |
| Employer Contribution | \$353 | 80\% | 7 |
| Employee Contribution | \$90 | 20\% | 7 |
| Employee \& Spouse Coverage |  |  |  |
| Employer Contribution | \$722 | 73\% | 6 |
| Employee Contribution | \$271 | 27\% | 6 |
| Employee \& Children Coverage |  |  |  |
| Employer Contribution | \$578 | 71\% | 6 |
| Employee Contribution | \$235 | 29\% | 6 |
| Family Coverage |  |  |  |
| Employer Contribution | \$1,074 | 73\% | 6 |
| Employee Contribution | \$393 | 27\% | 6 |
| 36) Average monthly employer contribution for HSA: |  | Avg. \$ Contribution | Responses |
| Employee Only Coverage |  | \$94 | 5 |
| Employee \& Spouse Coverage |  | \$121 | 4 |
| Employee \& Children Coverage |  | \$107 | 4 |
| Family Coverage |  | \$147 | 5 |

## Policy and Benefit Summaries

37) Average deductible for HDHP:

Employee Only Coverage
Family Coverage

| Average <br> Deductible | Responses |
| :---: | :---: |
| $\$ 2,620$ | 5 |
| $\$ 5,240$ | 5 |


| 38) Do you offer an Employee Assistance Program (EAP)? | Responses | Percent |
| :--- | :---: | :---: |
| Yes | 42 | $63 \%$ |
| No | 25 | $37 \%$ |
|  |  |  |
| 39) Are family members allowed to use the EAP? | Responses | Percent |
| Yes | 35 | $85 \%$ |
| No | 6 | $15 \%$ |
|  |  |  |
| 40) Do you offer a Flexible Spending Account (FSA) Section 125 Plan? | 44 | $66 \%$ |
| Yes | 23 | $34 \%$ |
| No | Responses | Percent |
|  | 44 | $100 \%$ |
| 41) What accounts are included in your FSA plan? | 41 | $93 \%$ |

## Vision Insurance

42) Do you offer vision insurance to employees?

Yes
Responses
Percent

No
No
43) Is vision insurance included in your organization's medical plan?

Yes
Responses
Percent
34
64\%
No
No
(
19
36\%

## Policy and Benefit Summaries

44) Average monthly premium cost for vision insurance:

Avg. \$ Avg. \% Contribution Contribution Responses Employee Only Coverage

Employer Contribution
\$5 63\% 17

Employee Contribution
\$3
38\%
18
Employee \& Spouse Coverage
Employer Contribution
\$4
27\%
14
Employee Contribution
\$11
73\%
17
Employee \& Children Coverage
Employer Contribution
\$4
Employee Contribution
\$11
27\%
13
Family Coverage
$\begin{array}{llll}\text { Employer Contribution } & \$ 4 & 19 \% & 13 \\ & \$ 17 & 81 \% & 16\end{array}$
Employee Contribution
\$17
81\%
16

## Dental Insurance

45) Do you offer dental insurance to employees?

| Yes | 64 | $88 \%$ |
| :--- | :---: | :---: |
| No | 9 | $12 \%$ |

46) Is dental insurance included in your organization's medical plan?

Yes
Responses
Percent
13
20\%
No
51
80\%
47) Average monthly premium cost for dental insurance:

Avg. \$
Contribution
Avg. \%
Contribution
Responses
Employee Only Coverage
Employer Contribution
\$36
77\%
48
Employee Contribution \$11
23\%
48
Employee \& Spouse Coverage
Employer Contribution
\$47
52\%
43
Employee Contribution \$43
48\%
46
Employee \& Children Coverage
Employer Contribution \$52
52\%
42
Employee Contribution \$48
48\%
46
Family Coverage
Employer Contribution \$67
46\%
41
Employee Contribution \$80
54\%
45

## Policy and Benefit Summaries

48) Does your dental plan offer orthodontia benefits?

| Yes | 26 | $51 \%$ |
| :--- | :--- | :--- |
| No | 25 | $49 \%$ |

49) For orthodontia benefits, what percentage and lifetime maximum are

Average
included in the coverage?

Percent of Coverage 54\%
\$1,800
Lifetime Maximum Benefit

Responses
17
16

Responses Percent

25 49\%

## Life Insurance

50) Is group life insurance offered?

| Yes | 46 | $63 \%$ |
| :--- | :--- | :--- |
| No | 27 | $37 \%$ |

51) How many days of service are required to be eligible for group life insurance benefits?

None, enrollment is immediate upon hire $\quad 6 \quad 13 \%$
First day of the month following date of hire $\quad 15 \quad 33 \%$
30 days 0
0 0\%
First day of the month following 30 days of employment $3 \%$
60 days 2
First of the month following 60 days of employment $13 \quad 28 \%$
90 days 000
1 st day of the month after 90 days employment $\quad 1 \quad 2 \%$
180 Days 3
Other (see below): $\quad 3 \quad 7 \%$
120 days
First of month, following 45 days 6 months
52) What percentage of the premium for life insurance is paid by the organization?

Responses Percent
$\begin{array}{lcc}100 \% & 44 & 96 \% \\ 90-99 \% & 0 & 0 \% \\ 80-89 \% & 0 & 0 \% \\ 70-79 \% & 0 & 0 \% \\ \text { Less than } 70 \% & 2 & 4 \%\end{array}$

## Policy and Benefit Summaries

| 53) What is the amount of basic life insurance provided? | Responses | Percent |
| :---: | :---: | :---: |
| 1 times annual salary | 10 | 22\% |
| $11 / 2$ times annual salary | 4 | 9\% |
| 2 times annual salary | 2 | 4\% |
| Other salary formula | 1 | 2\% |
| Varies by job classification | 0 | 0\% |
| Flat amount for all employees (see below): | 28 | 62\% |
| \$5,000 (4) |  |  |
| \$10,000 (9) |  |  |
| \$15,000 |  |  |
| \$20,000 (5) |  |  |
| \$25,000 (3) |  |  |
| \$30,000 |  |  |
| \$50,000 (4) |  |  |
| \$100,000 |  |  |
| 54) Can employees purchase additional life insurance? | Responses | Percent |
| Yes | 35 | 76\% |
| No | 11 | 24\% |
| 55) Do you offer dependent life insurance coverage? | Responses | Percent |
| Yes | 24 | 52\% |
| No | 22 | 48\% |
| 56) Average maximum amount of dependent life coverage offered: | Avg. <br> Maximum | Responses |
| Spouse | \$139,000 | 25 |
| Child | \$16,300 | 29 |
| 57) Is group AD\&D insurance offered? | Responses | Percent |
| Yes | 40 | 55\% |
| No | 33 | 45\% |

## Policy and Benefit Summaries

| 58) How many days of service are required to be eligible for group AD\&D <br> benefits? | Responses | Percent |
| :--- | :---: | :---: |
| None, enrollment is immediate upon hire | 5 | $12.50 \%$ |
| First day of the month following date of hire | 13 | $32.50 \%$ |
| 30 days | 1 | $2.50 \%$ |
| First day of the month following 30 days of employment | 3 | $7.50 \%$ |
| 60 days | 2 | $5.00 \%$ |
| First of the month following 60 days of employment | 10 | $25.00 \%$ |
| 90 days | 0 | $0.00 \%$ |
| 180 days | 2 | $5.00 \%$ |
| Other (see below): | 4 | $10.00 \%$ |
| $\quad$ First day of the month after 59 days of employment |  |  |
| 1st of the month after 90 days employment |  |  |
| First of month, following 45 days |  |  |


| 59) What percentage of the premium of AD\&D insurance is paid by the <br> organization? | Responses | Percent |
| :--- | :---: | :---: |
| $100 \%$ | 35 | $90 \%$ |
| $90-99 \%$ | 0 | $0 \%$ |
| $80-89 \%$ | 0 | $0 \%$ |
| $70-79 \%$ | 0 | $0 \%$ |
| Less than $70 \%$ | 4 | $10 \%$ |

60) Can employees purchase additional AD\&D insurance?

Yes
No

Responses
Percent
21
53\%
19 48\%

## Short-Term Disability

61) Does your organization provide short-term disability?

Responses
Percent
Yes, fully insured plan
18
25\%
Yes, self-insured plan
5
7\%
Yes, both insured \& self-insured
0
0\%
No
50
69\%

## Policy and Benefit Summaries

| 62) How many days of service are required to be eligible for STD benefits? | Responses | Percent |
| :--- | :---: | :---: |
| None, enrollment is immediate upon hire | 2 | $9 \%$ |
| First day of the month following date of hire | 8 | $36 \%$ |
| 30 days | 1 | $5 \%$ |
| First day of the month following 30 days of employment | 3 | $14 \%$ |
| 60 days | 1 | $5 \%$ |
| First of the month following 60 days of employment | 3 | $14 \%$ |
| 90 days | 0 | $0 \%$ |
| 1 st of the month after 90 days employment | 1 | $5 \%$ |
| Other (see below): | 3 | $14 \%$ |
| 2 years |  |  |
| 180 days |  |  |
| 120 days |  |  |

63) Average weekly maximum benefit of short-term disability offered:

Flat dollar amount \$
Percent of pay \%

Avg. Amount Responses
$\$ 500 \quad 3$
60\% 18
64) Average maximum weeks of paid benefits under short-term disability plan: Avg. Amount Responses

Maximum \# of Weeks
13.5

18

## Long-Term Disability

65) Does your organization provide long-term disability?

Responses Percent
Yes, fully insured plan 32 44\%
Yes, self-insured plan 23
Yes, both insured \& self-insured $\quad 1 \quad 1 \%$
No $\quad 38 \quad 52 \%$
66) How many days of service are required to be eligible for LTD benefits?

Responses Percent
None, enrollment is immediate upon hire $411 \%$
First day of the month following date of hire $15 \quad 43 \%$
30 days 0
0\%
First day of the month following 30 days of employment 3.9
60 days $\quad 2 \quad 6 \%$
First of the month following 60 days of employment $8 \quad 23 \%$
Other (see below): $\quad 3 \quad 9 \%$
First of month, following 45 days
1st of the month following 90 days of employment 180 days

## Policy and Benefit Summaries

| 67) Average waiting period before long-term disability benefits are paid: | Average <br> Days <br> Waiting Period | Responses |
| :--- | :---: | :---: |
|  |  |  |
| 68) Average monthly maximum benefit of long-term disability offered: | Average | Responses |
| Flat dollar amount \$ | $\$ 5,750$ | 5 |
| Percent of pay \% | $59 \%$ | 25 |
|  |  |  |
| Travel |  |  |
| 69) Does your organization offer a corporate credit card to employees who | Responses | Percent |
| regularly travel for business? | 44 | $60 \%$ |
| Yes | 29 | $40 \%$ |
| No |  |  |
|  | Responses | Percent |
| 70) How does your organization reimburse for business-related travel? | 15 | $54 \%$ |
| Actual costs | 9 | $32 \%$ |
| Per diem | 2 | $7 \%$ |
| Mileage at IRS rate | 2 | $7 \%$ |

## Retirement

| 71) Please select which retirement plans your organization offers: | Responses | Percent |
| :--- | :---: | :---: |
| $401(k)$ | 23 | $28 \%$ |
| $401(a)$ | 2 | $2 \%$ |
| $403(b)$ | 24 | $29 \%$ |
| 457 | 3 | $4 \%$ |
| Pension Plan | 7 | $8 \%$ |
| Simple IRA | 11 | $13 \%$ |
| SEP | 2 | $2 \%$ |
| None | 11 | $13 \%$ |

## Policy and Benefit Summaries

| 72) When are employees eligible to contribute to the organization's | Responses | Percent |
| :--- | :---: | :---: |
| retirement plan(s)? | 27 | $43 \%$ |
| Immediately | 1 | $2 \%$ |
| 1st of month following hire date | 2 | $3 \%$ |
| 2 months | 5 | $8 \%$ |
| After 3 months | 8 | $13 \%$ |
| After 6 months | 1 | $2 \%$ |
| First of the month following 60 days | 10 | $16 \%$ |
| At one year | 2 | $3 \%$ |
| More than one year | 3 | $5 \%$ |
| NA | 4 | $6 \%$ |
| Other (see below): |  |  |
| 1st day of the month after 90 days employment and $\$ 5 \mathrm{k}$ in earnings (3) |  |  |

73) If your organization contributes to employees' retirement plans, what is the annual contribution?

## Average Responses

Annual percentage (\%)
5.7\% 30

Flat annual dollar amount (\$)
\$2,000 1
74) If your organization matches employees' retirement plans, please provide the amount:

| Matches up to a set annual percentage (\%) | $3.2 \%$ | 24 |
| :--- | :---: | :---: |
| Matches up to a flat annual dollar amount (\$) | $\$ 1060$ | 2 |
| Other (see below): |  | 4 |
| $100 \%$ of flat dollar amount per dollar earned |  |  |
| $50 \%$ of employee contribution to max $\$ 2000$ |  |  |
| Matching contribution, maximum $3 \%$ of gross wages |  |  |
| Match $50 \%$ up to $10 \%$ |  |  |


| 75) If your organization does not currently contribute to employees' | Responses | Percent |
| :--- | :---: | :---: |
| retirement plans, do you plan to in the future? | 4 | $21 \%$ |
| Yes | 7 | $37 \%$ |
| No | 8 | $42 \%$ |

76) Does the contribution or match amount change each year depending on the organization's budget?

| Yes | 13 | $23 \%$ |
| :--- | :--- | :--- |
| No | 44 | $77 \%$ |

77) What was the average annual contribution (as a percentage) to employee retirement accounts last year?

Average Responses
Contribution \%
5.8\%

30

## Policy and Benefit Summaries

78) What was the average matching contribution (as a percentage) to employee retirement accounts last year?
Average Responses

Match \%
3.3\%

20
79) The vesting schedule is:

| $100 \%$ Immediately | 26 | $50 \%$ |
| :--- | :---: | :---: |
| Graded, $100 \%$ by 3 years | 2 | $4 \%$ |
| Graded, $100 \%$ by 6 years | 6 | $12 \%$ |
| Graded, $100 \%$ by 5 years | 13 | $25 \%$ |
| Cliff, $100 \%$ by 3 years | 1 | $2 \%$ |
| Cliff, $100 \%$ by 5 years | 2 | $4 \%$ |
| Other (see below): | 2 | $4 \%$ |
| Incremental, 3 years |  |  |
| $3 \%$ is 100 immediate; $7 \%$ is Cliff, $100 \%$ by 3 years |  |  |

## Training and Development

| 80) On average, how much does your organization spend each year on | Responses | Percent |
| :--- | :---: | :---: |
| training (per employee)? | 6 | $8 \%$ |
| None | 12 | $16 \%$ |
| Less than $\$ 100$ | 19 | $26 \%$ |
| $\$ 101-\$ 200$ | 8 | $11 \%$ |
| $\$ 201-\$ 300$ | 28 | $38 \%$ |


| 81) Does your organization provide reimbursement for professional exams? | Responses | Percent |
| :---: | :---: | :---: |
| Yes | 32 | $46 \%$ |
| No | 37 | $54 \%$ |


| 82) Does your organization provide reimbursement for professional | Responses | Percent |
| :--- | :---: | :---: |
| license/certification fees? | 46 | $66 \%$ |
| Yes | 24 | $34 \%$ |

83) Do you provide additional compensation for having any of the following licenses or certifications?
LCSW
LCPC
CADC
Other (see below):
$\quad$ LMFT, PMHNP
CPA, CFP
LMFT, CGAC

## Policy and Benefit Summaries

| 84) Does your organization pay for professional membership dues? | Responses | Percent |
| :---: | :---: | :---: |
| Yes | 60 | 88\% |
| No | 8 | 12\% |
| Tuition Reimbursement |  |  |
| 85) Does your organization offer tuition reimbursement? | Responses | Percent |
| Yes | 19 | 26\% |
| No | 54 | 74\% |
| 86) Types of tuition reimbursement offered: | Responses | Percent |
| Undergraduate degree | 15 | 79\% |
| Graduate degree | 16 | 84\% |
| Professional certification | 10 | 53\% |
| Other | 5 | 26\% |
| 87) What is the maximum amount of tuition reimbursement offered to an employee each year? | Responses | Percent |
| None | 0 | 0\% |
| Less than \$1,000 | 3 | 20\% |
| \$1,500 | 1 | 7\% |
| \$2,000 | 2 | 13\% |
| More than \$2,000 | 6 | 40\% |
| Other (see below): | 3 | 20\% |
| Depends on Budget |  |  |
| Up to 50\% of tuition, cap of \$10,000 |  |  |
| Based on grant funds available |  |  |
| 88) How long must an employee work at your organization before being eligible for tuition reimbursement? | Responses | Percent |
| No requirement, available upon hire | 6 | 32\% |
| 6 months | 5 | 26\% |
| 1 year | 5 | 26\% |
| 2 years | 1 | 5\% |
| 3 Years | 2 | 11\% |
| 89) Is there an employment commitment required post coursework completion? | Responses | Percent |
| Yes | 3 | 16\% |
| No | 16 | 84\% |
| If yes, please specify: |  |  |
| 12 months |  |  |
| 24 months |  |  |
| 36 months 170 |  | June |

## Policy and Benefit Summaries

| 90) Do you require a minimum G.P.A. or grade per course for tuition | Responses | Percent |
| :--- | :---: | :---: |
| reimbursement? | 3 | $16 \%$ |
| Yes, overall G.P.A. must remain above certain threshold | 8 | $42 \%$ |
| Yes, there is a minimum grade per course | 8 | $42 \%$ |
| No minimum grade or G.P.A. requirement | Responses | Percent |
| Other Benefits | 4 | $7 \%$ |
|  |  |  |
| 91) Does your organization offer any of the following benefits: | 7 | $13 \%$ |
| Accident Insurance | 2 | $4 \%$ |
| Cancer Care | 28 | $52 \%$ |
| Homeowner Services | 30 | $56 \%$ |
| Organization Cell Phone | 9 | $17 \%$ |
| Personal Cell Phone Reimbursement (for work purposes) | 12 | $22 \%$ |
| Legal Assistance | 3 | $6 \%$ |
| Parking /Transportation Subsidy | 11 | $20 \%$ |
| Pet Insurance | 0 | $0 \%$ |
| Pet Friendly Workplace | 4 | $7 \%$ |
| Onsite Childcare | 1 | $2 \%$ |
| Car Rental/Hotel Discount | 0 | $0 \%$ |
| Company Match to Charitable Cont. | 1 | $2 \%$ |
| Incentives for Flying Coach | 2 | $4 \%$ |
| 529 College Savings Plan | 4 | $7 \%$ |
| Scholarships | 6 | $11 \%$ |

## Payroll and Pay Practices

92) How often are employees paid?

| Weekly | 0 | $0 \%$ |
| :--- | :---: | :---: |
| Biweekly | 19 | $28 \%$ |
| Semi Monthly | 27 | $39 \%$ |
| Monthly | 23 | $33 \%$ |

93) How often are pay increases given?

| No set interval | 7 | $10 \%$ |
| :--- | :---: | :---: |
| Semi-Annually | 1 | $1 \%$ |
| Employee Anniversary | 14 | $19 \%$ |
| Start of Fiscal Year | 24 | $33 \%$ |
| Start of Calendar Year | 3 | $4 \%$ |
| Common Focal Date | 9 | $13 \%$ |
| Discretionary | 13 | $18 \%$ |
| Other | 1 | $1 \%$ |

## Policy and Benefit Summaries

| 94) How are increases determined? | Responses | Percent |
| :---: | :---: | :---: |
| Merit/Performance Review | 17 | 21\% |
| Cost of living | 13 | 16\% |
| Market Movement | 6 | 8\% |
| Step Increase | 2 | 3\% |
| Seniority | 2 | 3\% |
| Combination of above | 39 | 49\% |
| Other (see below): | 1 | 1\% |
| Depends on budget and/or funding |  |  |
| 95) When are new employees eligible for pay increases? | Responses | Percent |
| Less than 30 days | 2 | 3\% |
| 31-60 days | 0 | 0\% |
| 61-90 days | 4 | 6\% |
| 91-180 days | 9 | 13\% |
| Over 180 days | 16 | 23\% |
| No set policy | 24 | 34\% |
| Varies | 15 | 21\% |
| 96) Average projected 12-month salary increase percentage for non-exempt employees (does not include 0 responses): | Average \% | Responses |
| Salary Increase \% | 2.90\% | 55 |
| 97) Average projected 12 -month salary increase percentage for exempt employees (does not include 0 responses): | Average \% | Responses |
| Salary Increase \% | 2.96\% | 54 |
| 98) Does your organization have a bonus program/incentive plan? | Responses | Percent |
| Yes | 19 | 26\% |
| No | 54 | 74\% |
| 99) What is the bonus program/incentive plan based on? | Responses | Percent |
| Annual Work Plan | 3 | 16\% |
| Operating Goals | 5 | 26\% |
| Individual Performance | 9 | 47\% |
| Management Discretion | 13 | 68\% |

## Policy and Benefit Summaries

| 100) When are bonuses distributed? | Responses | Percent |
| :---: | :---: | :---: |
| Annually | 9 | 47\% |
| Quarterly | 1 | 5\% |
| Semi Annually | 0 | 0\% |
| Goal/Project Completion | 2 | 11\% |
| Management Discretion | 4 | 21\% |
| Varies/No Set Schedule | 5 | 26\% |
| 101) Does your organization have established pay ranges? | Responses | Percent |
| Yes | 43 | 63\% |
| No | 25 | 37\% |
| 102) Average total organization payroll expense as a percentage of overall budget: | Average | Responses |
| Payroll Expense | 55\% | 54 |
| 103) Average overall annual percentage of employee turnover: | Average | Responses |
| Turnover \% | 15\% | 59 |
| 104) How has turnover changed over the last three years? | Average | Responses |
| Increased | 17 | 25\% |
| Decreased | 13 | 19\% |
| Remained the same | 35 | 51\% |
| Unsure | 4 | 6\% |


[^0]:    Wages are displayed in ANNUAL or HOURLY dollars.

[^1]:    3.01: Exhibits Manager
    3.02: Guest/Visitor Services Manager
    3.03: Guest/Visitor Services Assistant
    3.04: Cashier

